TutorCat

USER GUIDE

Guide for Students

Ask questions, work through homework step by step, and track how you grow.

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Welcome to TutorCat

What TutorCat is, how it helps with homework, and how to find your way around.

Hi! TutorCat is your homework helper. You bring a question from school. TutorCat helps you work it out, one small step at a time.

TutorCat does not just hand you the answer. It shows you the steps first. Once you have had a go, you can unlock the full answer. That way, you really learn it, and next time you can do it on your own.

What you can do

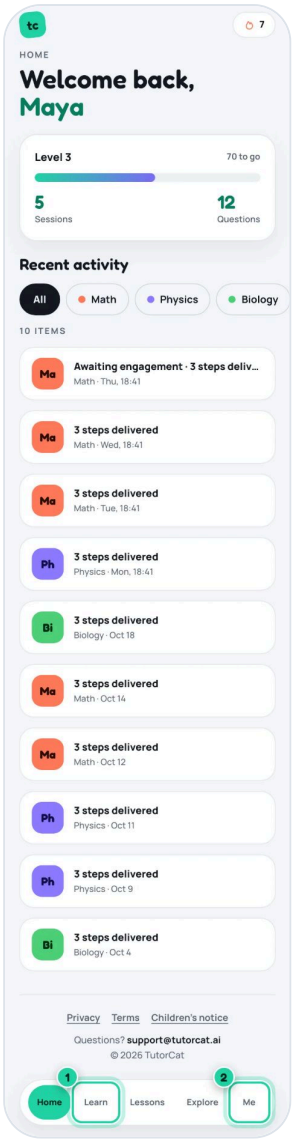
- **Ask a homework question.** Type it, snap a photo of the page, or say it out loud.
- **Work through steps.** Tap **Got it** ✓ when a step makes sense. Tap **Explain more** when it doesn't.
- **Earn the answer.** After you work on the steps, you can unlock the full answer.
- **See your progress.** Your streak, your level, and the things you have worked out.
- **Check in.** Tell TutorCat how you feel today.
- **Explore.** Short lessons about jobs and money, with a quick question at the end.

Finding your way around

On a computer, the menu is down the left side. It has these parts:

Menu item	What it is for
Home	Your streak, your level and what you did lately
Learning	Ask a question and work through it
Portfolio	The problems you have worked on
Milestones	The big things ahead for your curriculum
Vitals	How your learning is going
Wellbeing	A quick check-in about how you feel
Explore	Lessons beyond homework
Compass	Coming soon
Settings	Your account, your parents, your data

On a phone, the menu sits at the bottom of the screen. It has **Home**, **Learn** and **Explore**. Tap **Me** to find everything else, including **Sign out**.



TutorCat on a phone, with the menu at the bottom

1. **Ask a question**
2. **Everything else**

> **GOOD TO KNOW**
>
> Your sessions are saved. A parent who has said yes to your account can see them, except when you tell us someone is hurting you. That stays private, to keep you safe. Read "If you're worried or upset" to learn more.

For younger students (grades 3-5)

If you are in grade 3, 4 or 5, TutorCat looks a little different for you. The buttons and words are bigger. You pick a subject from big picture tiles. The tutor can read its replies out loud to you. Look for the "For younger students" notes in this guide. They tell you what is different.

STUDENTS

Create your account

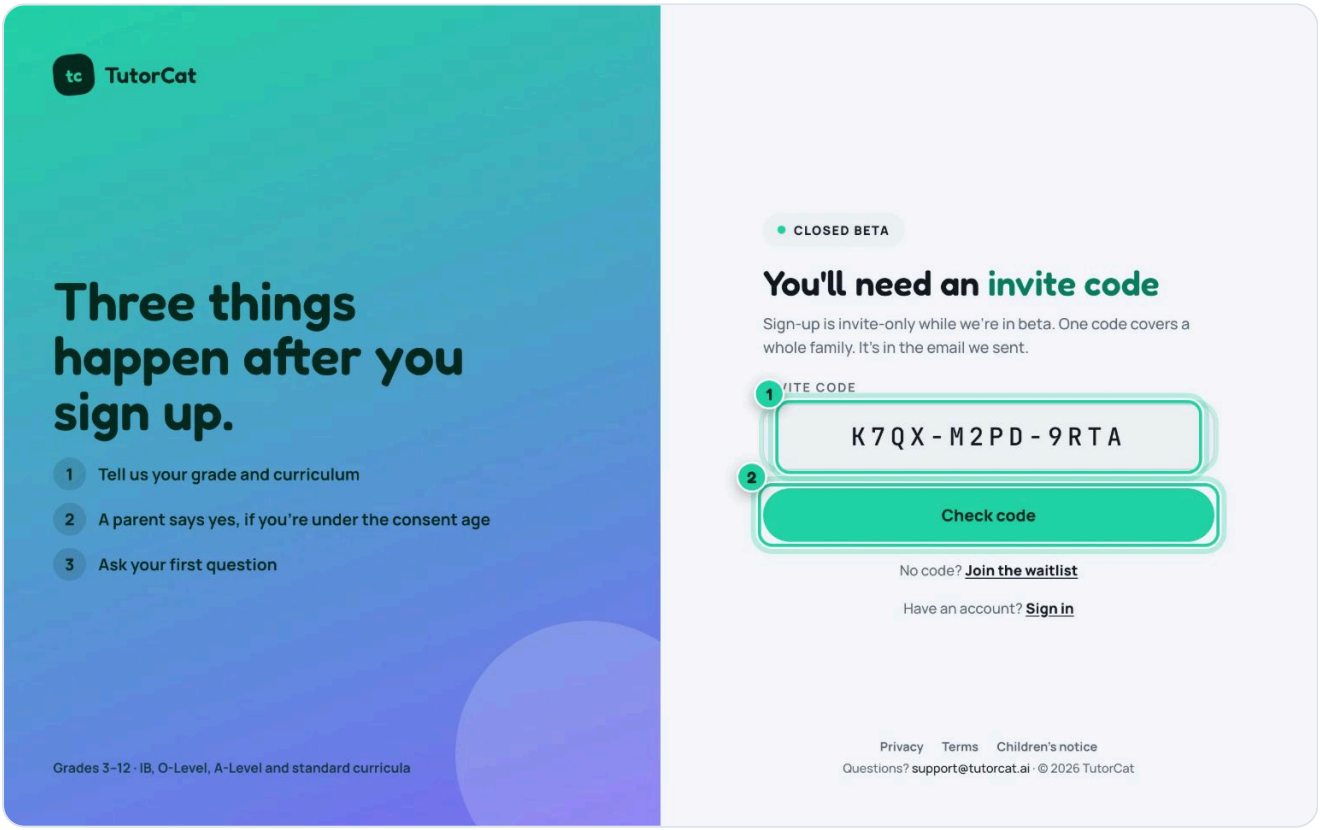
Sign up with your invite code, your date of birth, your country and your grade.

To use TutorCat, you need an account. Right now TutorCat is in a closed beta. That means you need an **invite code** to sign up. One code covers your whole family. It is in the email TutorCat sent to your family.

You may want a grown-up nearby while you do this. It only takes a few minutes.

Step 1: Enter your invite code

1. Open TutorCat and choose to create an account.
2. Type your code into the **Invite code** box. It looks like `XXXX-XXXX-XXXX`. The dashes appear by themselves.
3. Tap **Check code**.



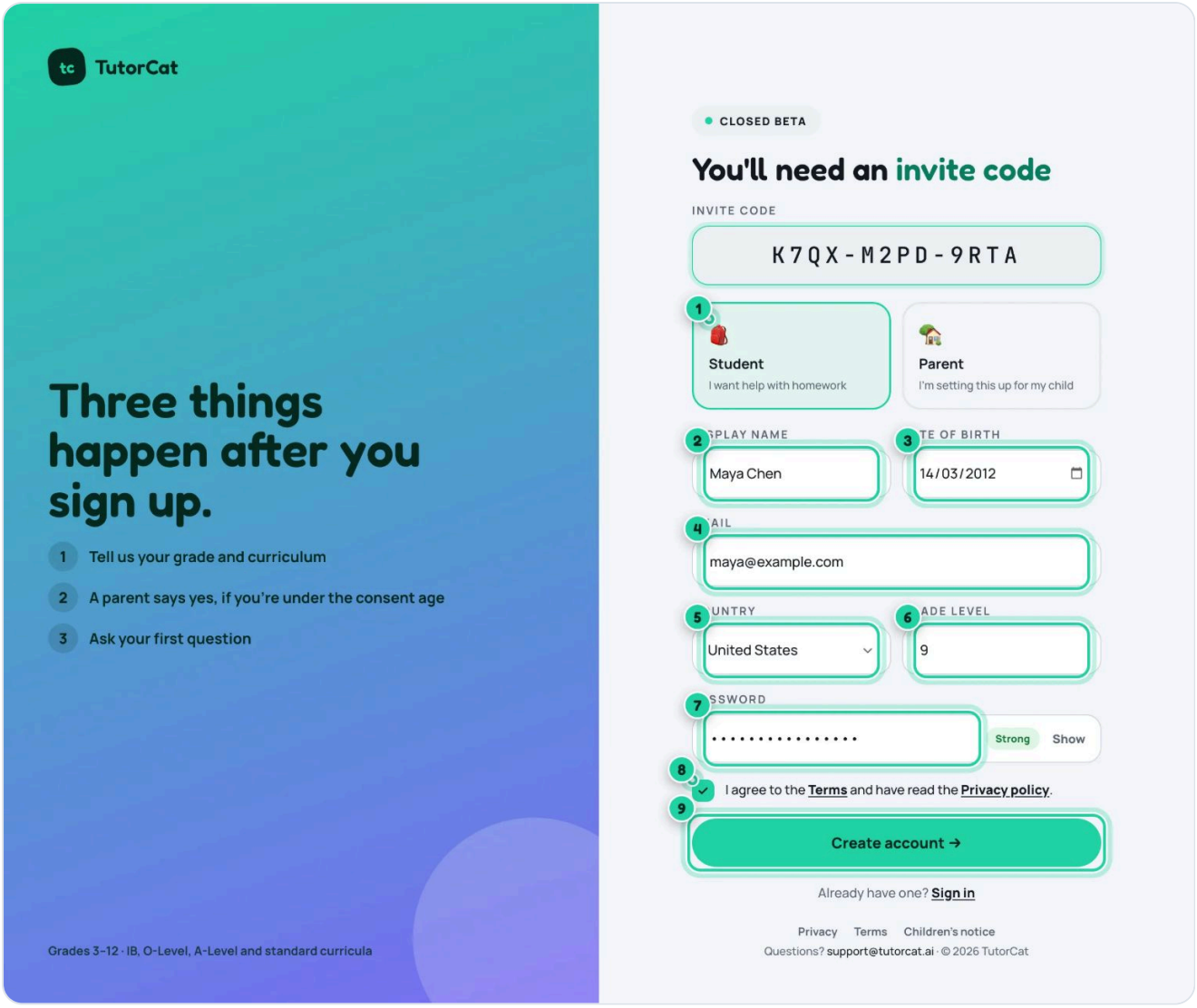
The invite code screen, with the code typed in

1. Type your invite code
2. Tap Check code

> **TIP**
> No code yet? Tap **Join the waitlist** to email the TutorCat team.

Step 2: Fill in the form

1. Under "I am a…", choose **Student** ("I want help with homework").
2. **Display name:** the name you want TutorCat to call you.
3. **Date of birth:** your birthday.
4. **Email:** your email address. You will use it to sign in.
5. **Country:** where you live.
6. **Grade level:** your grade at school, as a number.
7. **Password:** at least 8 characters. A little label tells you how strong it is. Tap **Show** to see what you typed.
8. Tick the box to say you agree to the **Terms** and have read the **Privacy policy**. You can tap either one to read it.
9. Tap **Create account →**.



The sign-up form, filled in, with each step numbered

1. Choose Student
2. Your name
3. Your date of birth
4. Your email
5. Where you live
6. Your grade
7. At least 8 characters
8. Tick to agree
9. Create your account

Why TutorCat asks for your birthday and country

In many countries, the law says a parent must agree before a young person uses an app like this. The age is different in each country. TutorCat uses your birthday and your country to work out if a parent needs to say yes first.

You can't change your date of birth or country later in the app. If you made a mistake, ask a grown-up to email support@tutorcat.ai.

If something goes wrong

- **"An account with this email already exists."** You may already have an account. Tap **Sign in instead**.
- **A box turns red.** Read the small message under it, fix it, then tap **Fix and continue →**.
- **"Too many tries."** Wait a minute, then try again.
- **The code doesn't work.** Check each letter and number. If it still fails, ask the grown-up who got the email.

What happens next

After you tap **Create account →**, TutorCat helps you set up. See "Set up your profile".

STUDENTS

Set up your profile

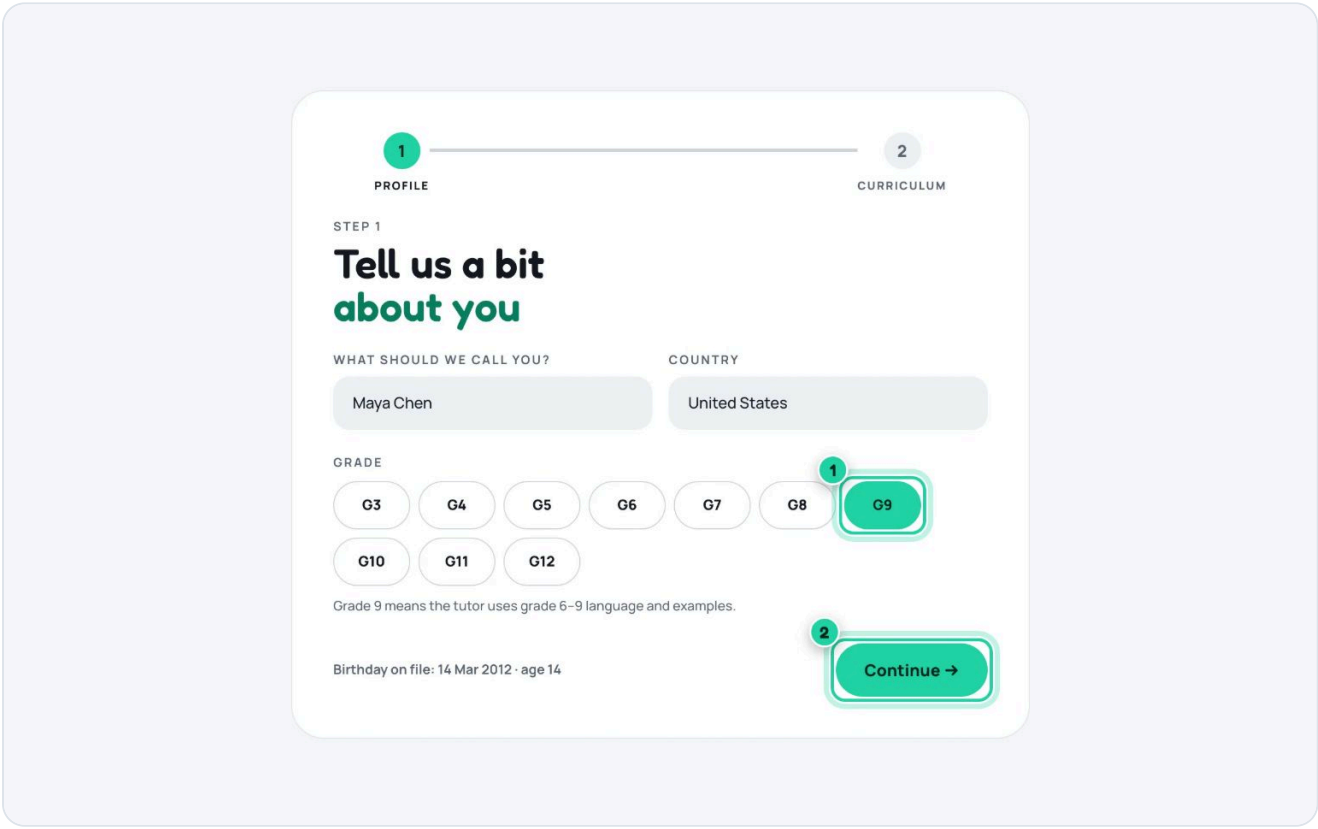
Check your details, then choose your curriculum, like IB, O-Level or A-Level, so TutorCat matches your school.

Right after you sign up, TutorCat asks a few quick questions. You will see a row of numbered dots at the top. They show how far along you are.

Step 1: Check your profile

TutorCat shows the details you just typed: your name, your country and your grade. Your grade is lit up. Under it, TutorCat tells you how it will talk to you, for example with words and examples for your age.

1. Check that everything looks right.
2. Tap **Continue →**.



The profile step with grade 9 highlighted

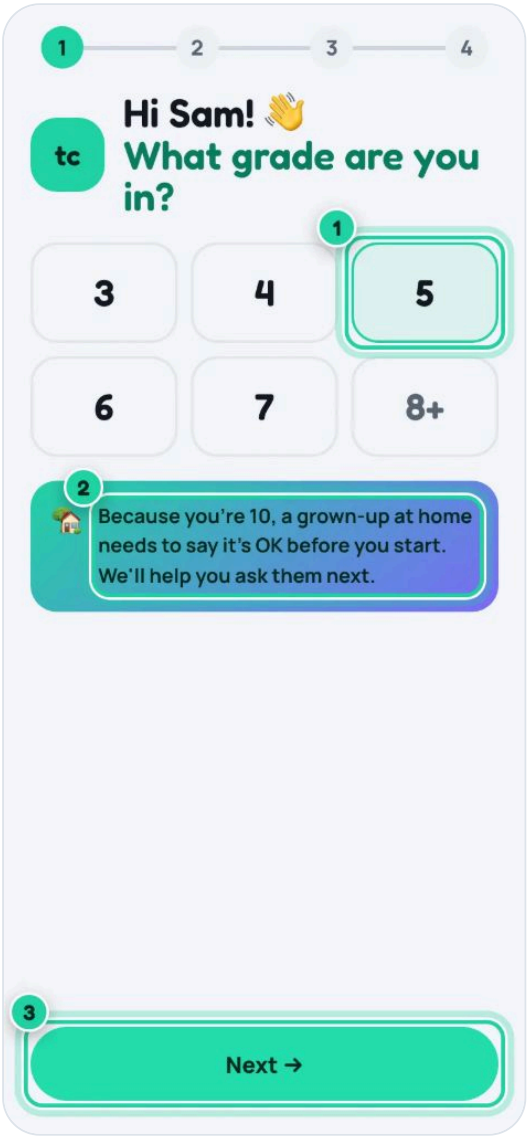
1. Your grade
2. Looks right? Continue

GOOD TO KNOW

You can't change these details on this screen. If something is wrong, ask a grown-up to email support@tutorcat.ai.

For younger students (grades 3-5)

You will see "Hi" and your name, then **What grade are you in?** with big number tiles. Your grade is already picked. If a grown-up needs to say yes first, a colourful box tells you. Tap **Next →** to keep going.



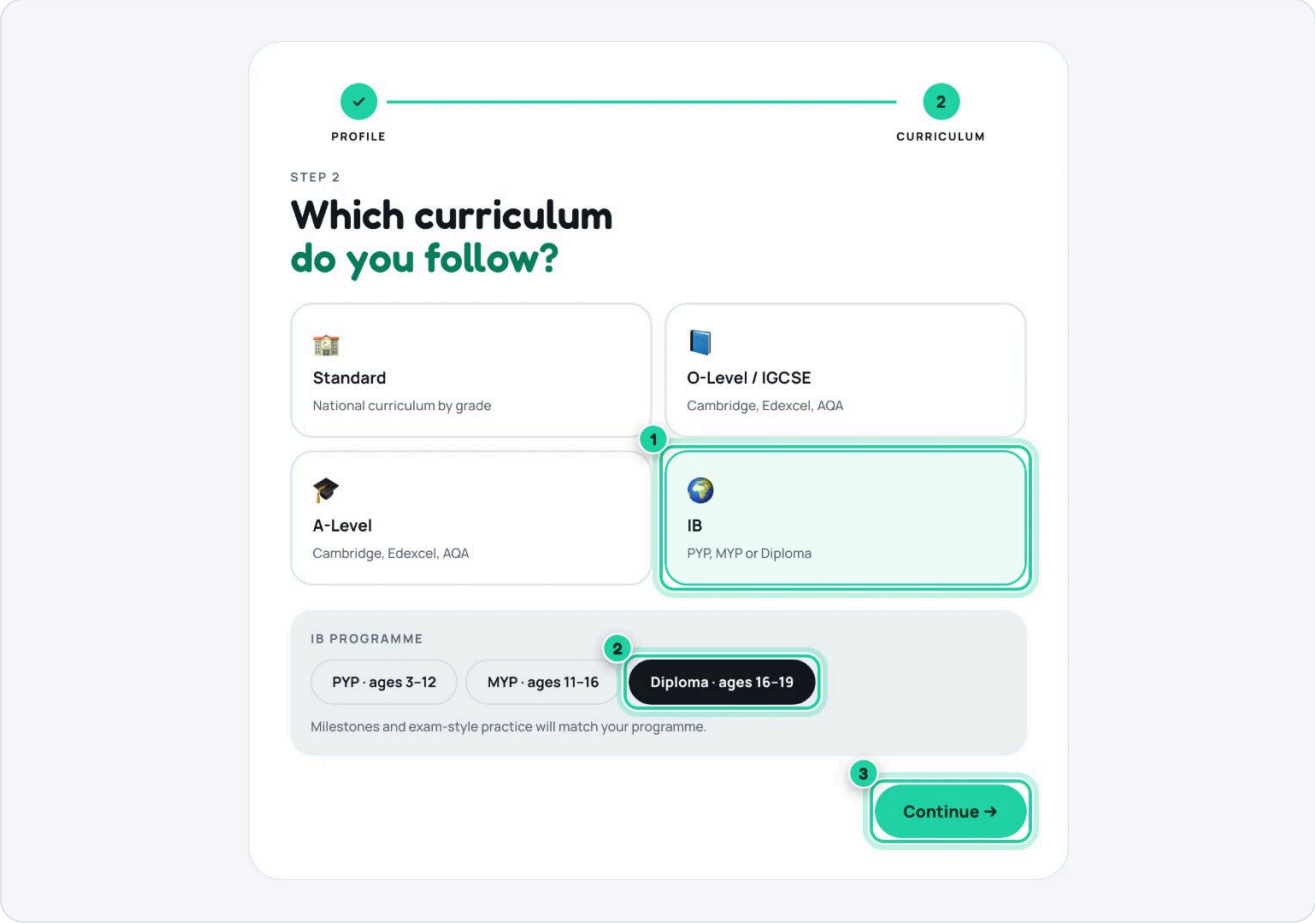
The younger profile screen on a phone, with big grade tiles

1. Your grade
2. A grown-up says OK
3. Tap Next

Step 2: Choose your curriculum

A curriculum is the plan your school follows. TutorCat uses it to match your subjects, how grades are shown, and your milestones.

1. Pick one card:
   - **Standard:** national curriculum by grade.
   - **O-Level / IGCSE:** Cambridge, Edexcel or AQA.
   - **A-Level:** Cambridge, Edexcel or AQA.
   - **IB:** PYP, MYP or Diploma.
2. If you picked **O-Level / IGCSE** or **A-Level**, choose your exam board: **Cambridge**, **Edexcel** or **AQA**.
3. If you picked **IB**, choose your programme: **PYP**, **MYP** or **Diploma**.
4. Tap **Continue →**.



Choosing IB and the Diploma programme

1 Pick your curriculum 2 Pick your programme 3 Tap Continue

> **TIP**
> Not sure which one? Ask a parent or teacher. You can change it any time later in **Settings**, under **Curriculum**.

If TutorCat asks where you live

Some older accounts were made before TutorCat asked for a country. If that is you, you will see **Where do you live?** first.

1. Type in the **Search countries** box, or scroll the list.
2. Tap your country.
3. Tap **Save country**.

You can only set this once. To change it later, a grown-up needs to contact support.

What happens next

- **If you don't need a parent's OK:** you go straight to Home. You're ready!
- **If a parent needs to say yes:** TutorCat helps you ask them. See "Ask a parent to say yes".

STUDENTS

Ask a parent to say yes

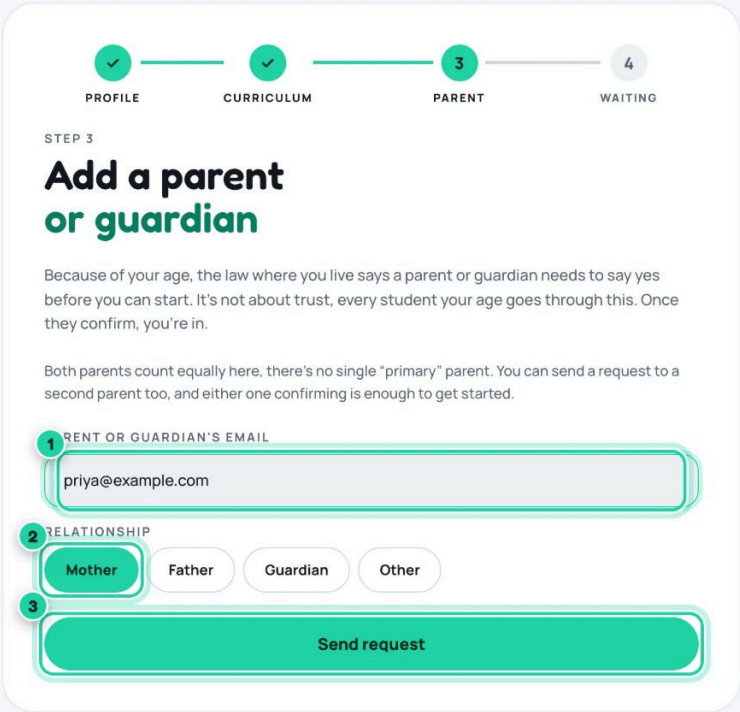
If you are under the consent age where you live, a parent or guardian says yes before you start. Here is how to ask, and what waiting looks like.

In many countries, the law says a parent or guardian must agree before a young person uses an app like TutorCat. The age is different in each country. TutorCat works it out from your birthday and where you live.

If this is you, TutorCat helps you ask a grown-up. It's not about trust. Every student your age does this. Once a parent says yes, you're in.

Step 3: Add a parent or guardian

1. Type your parent's or guardian's email into **Parent or guardian's email**.
2. Under **Relationship**, tap who they are: **Mother**, **Father**, **Guardian** or **Other**.
3. Tap **Send request**.



Adding a parent's email and choosing Mother

1 Your parent's email 2 Who they are 3 Send the request

TutorCat emails them a link. They open it and say yes.

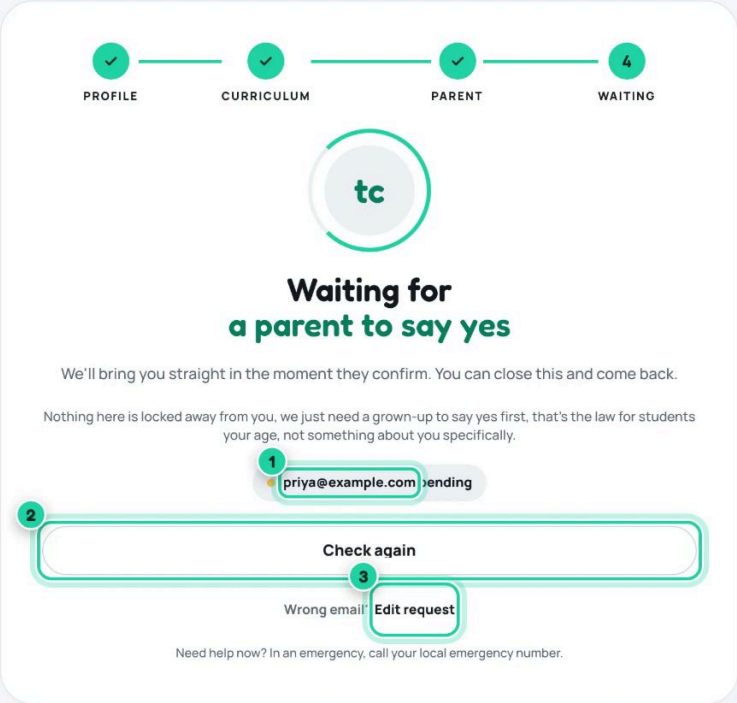
> **GOOD TO KNOW**
> Both parents count the same. There is no "main" parent. If you live between two homes, tap **+ Add a second parent**. Either one saying yes is enough.

After you send the request, you see **Request sent** ✉. Tap **Continue to waiting screen →**.

Step 4: Wait for a yes

The waiting screen says **Waiting for a parent to say yes**. It shows the email you asked, with the word "pending".

- You don't need to do anything else. You can close TutorCat and come back later.
- TutorCat checks for an answer by itself. To check right now, tap **Check again**.
- Typed the wrong email? Tap **Edit request** and send a new one.



The waiting screen, with the parent's email and the Check again button

1. Who you asked
2. Check for a yes
3. Wrong email? Fix it

TIP

Tell your parent to look in their email inbox, and in their spam folder too. The link in the email works for 7 days. If it runs out, send the request again.

You're in!

When a parent says yes, you see **You're in** and "A parent said yes. Your first question is waiting." Tap **Ask my first question →** to start. If you don't tap it, TutorCat moves you on by itself after a few seconds.



The "You're in" screen after a parent said yes

1. Start learning

If you are under the consent age

Here is what is different for you:

- **A parent must say yes first.** Until then, you only see the set-up screens.
- **The microphone may be turned off.** Voice questions are often off for younger students. You can always type or snap a photo instead.
- **Deleting your account is your parent's job.** If you try, TutorCat tells you to ask them. See "Delete your account".

- **If a parent changes their mind** and takes back their yes, you go back to the set-up screens. If another parent has also said yes, you can keep going.

SAFETY

Need help now, while you wait? Talk to a grown-up you trust. In an emergency, call your local emergency number.

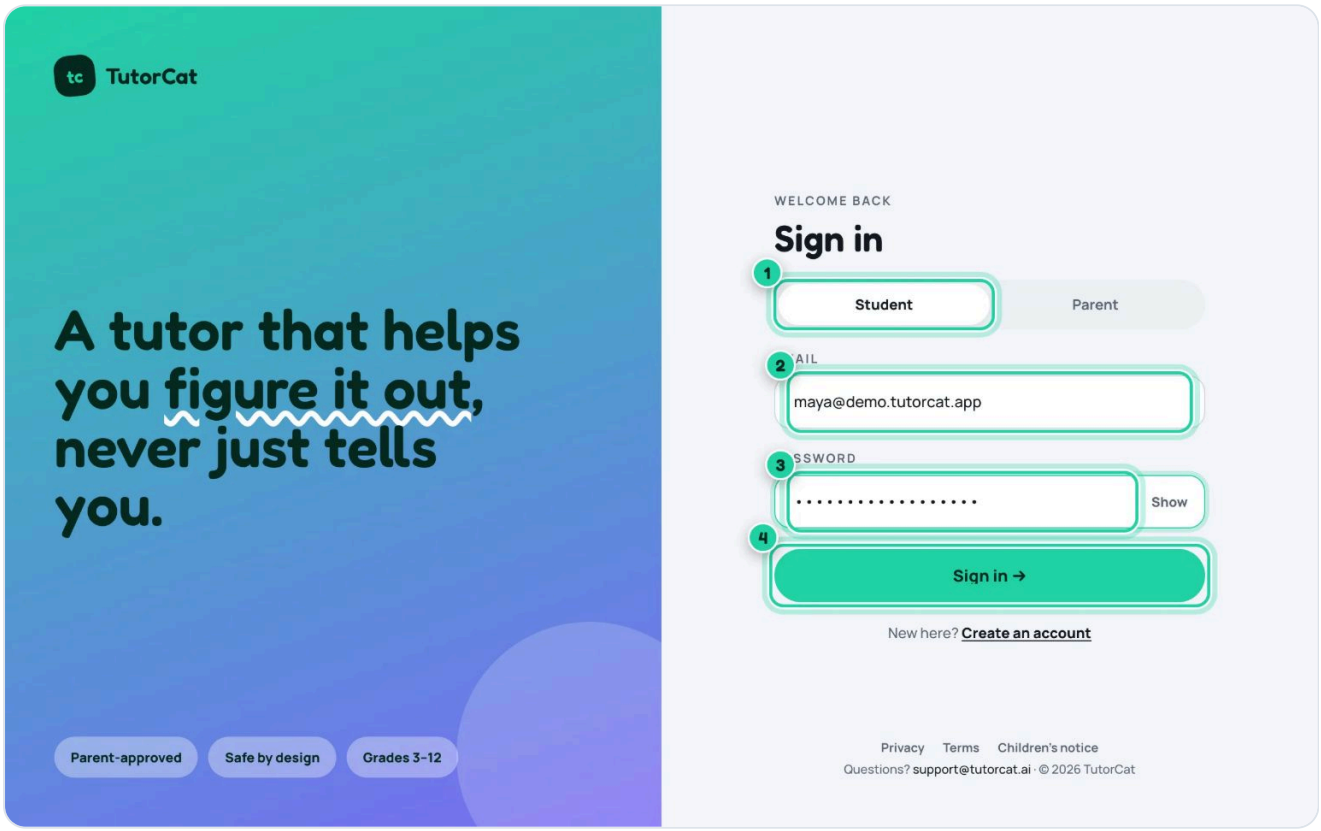
STUDENTS

Sign in, sign out, and light or dark

How to sign in and out, what to do if you forget your password, and how to switch between the light and dark look.

Sign in

1. Open TutorCat.
2. Under **I'm signing in as**, make sure **Student** is picked.
3. Type your **Email** and your **Password**.
4. Tap **Sign in →**.



The sign-in screen, filled in

1. Signing in as Student
2. Your email
3. Your password
4. Tap Sign in

If it doesn't work

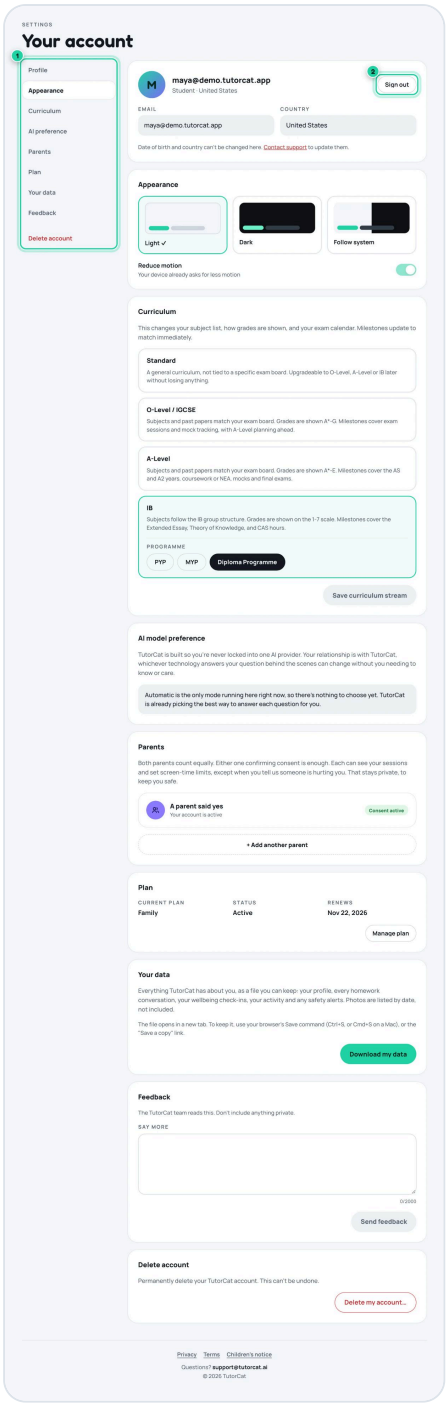
- **"That didn't match."** Check your email and password, then tap **Try again →**. Look out for capital letters.

- **Forgot your password?** After a wrong try, a **Reset password** link appears under the password box. It opens an email to the TutorCat team, who will help you. Ask a grown-up to help with this.
- **"Too many tries."** Wait a minute, then try again.

Sign out

Sign out when you finish, especially on a shared computer or tablet. There are three ways:

- **On a computer:** tap the sign-out button at the bottom of the left menu, next to your email.
- **On a phone:** tap **Me** at the bottom, then **Sign out**.
- **Anywhere:** open **Settings**. At the top, next to your email, tap **Sign out**.



Settings, with the Sign out button in the profile card

1 **Jump to a section** 2 **Sign out here**

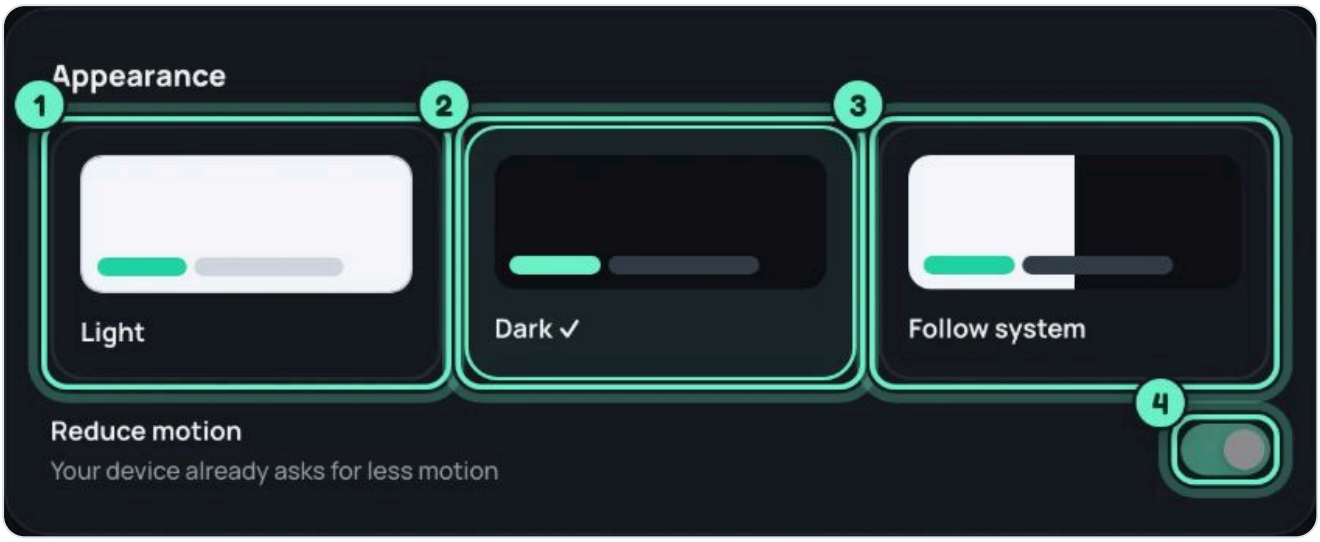
Light or dark

TutorCat has a light look and a dark look. Pick the one that is easier on your eyes.

The quick way: on **Home**, tap the round sun or moon button at the top right. It flips between light and dark.

In Settings:

1. Open **Settings** and find **Appearance**.
2. Tap **Light**, **Dark**, or **Follow system**. "Follow system" matches your device. If your device turns dark at night, so does TutorCat.



The Appearance settings in the dark theme

1 Light theme 2 Dark theme 3 Match your device 4 Less animation

> **GOOD TO KNOW**
> Your choice is saved on this device only. On a different computer or phone, you may need to pick it again.

Reduce motion

TutorCat has small celebrations, like confetti when you unlock an answer, and some things that float or bounce. If moving things bother you, turn them off:

1. Open **Settings**, then **Appearance**.
2. Turn on **Reduce motion**. It "turns off celebrations and floating animations".

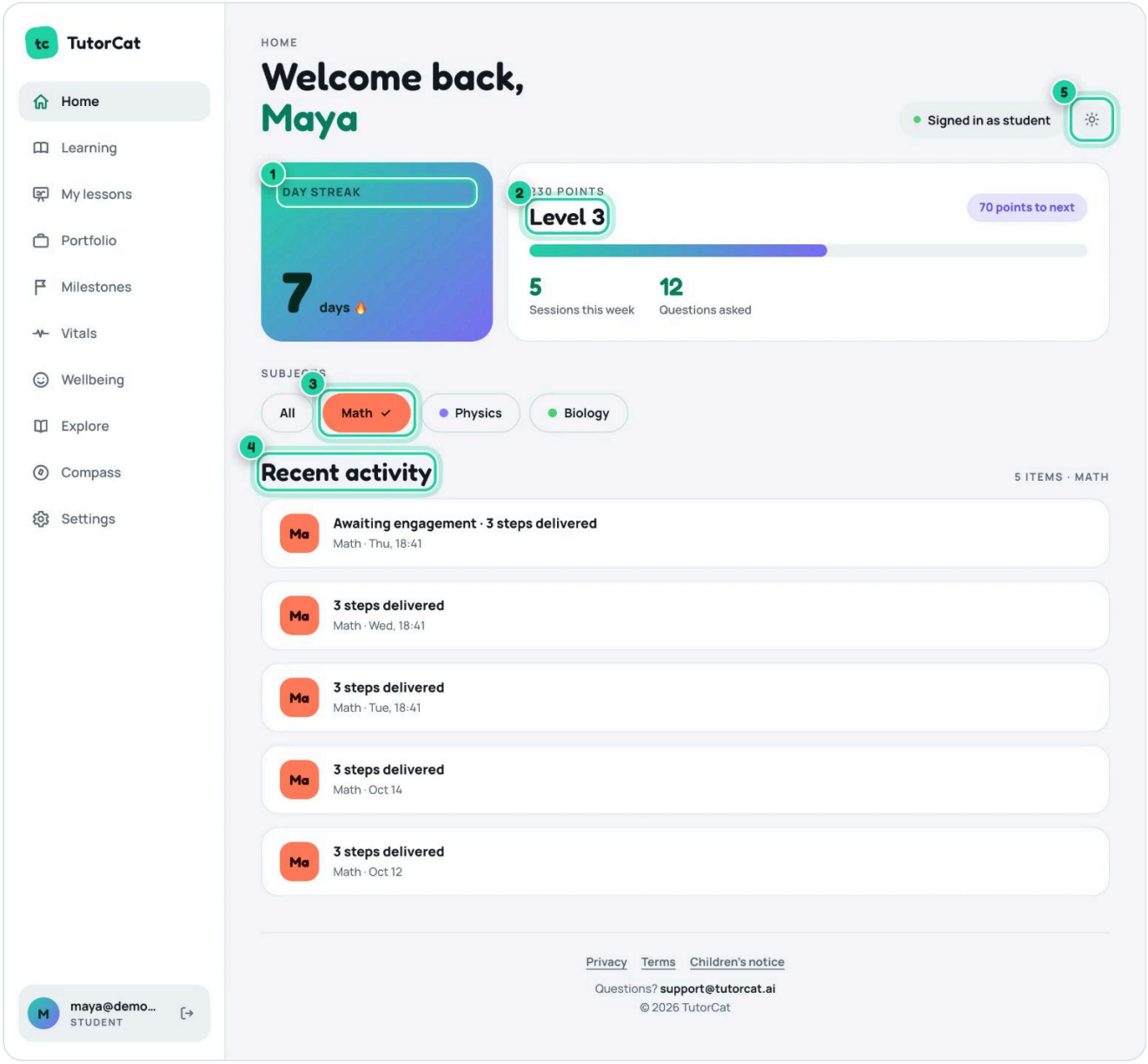
If your device is already set to show less motion, this switch is on already and greyed out. TutorCat follows your device.

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Your Home page

Your day streak, your level and points, and a list of your recent sessions you can filter by subject.

Home is the first thing you see when you sign in. It says "Welcome back" and your name. It shows how you are doing at a glance.



Home, with the streak, the level, a subject filter and recent activity

1. Your day streak
2. Your level
3. Show one subject
4. What you did lately
5. Light or dark

Your day streak

The **Day streak** card counts the days in a row you have done a session. Do one session a day to keep it going. If you miss a day, the streak starts again. Your best streak is never lost: TutorCat remembers it.

On a phone, your streak is the little flame number at the top of the screen.

Your level and points

The level card shows your points and your **Level**. The bar fills up as you earn points. It also says how many points you need for the next level.

How do you earn points? By learning! Steps you work through earn more than answers. Finishing lessons in **Explore** counts too.

Under the bar you can see your **Sessions this week** and **Questions asked**.

Filter by subject

Under **Subjects** you see a chip for each subject you have studied, like **Math** or **Physics**.

1. Tap a subject to see only those sessions.
2. Tap it again, or tap **All**, to see everything.

Recent activity

Recent activity lists your latest sessions, newest first. Each row shows the subject, how many steps were given, and when it was. A row that says "Awaiting engagement" means you have not worked through the steps of that one yet.

Your first visit

When you are brand new, Home looks a bit different. It says "Ask your first question. Photo of the worksheet works too." There are two big buttons:

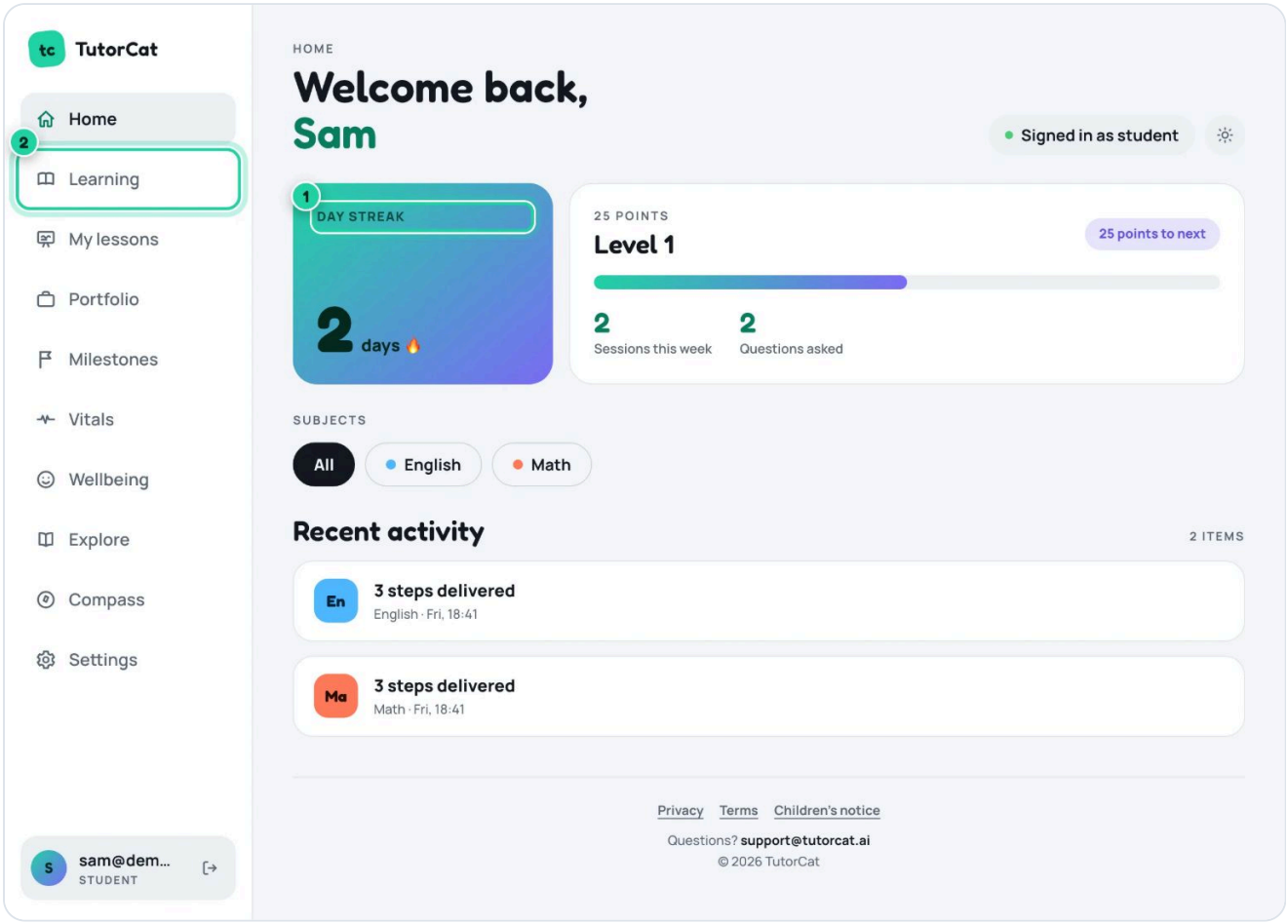
- **Start a session →** opens the Learning Studio.
- **Snap homework** opens the Learning Studio and asks for your camera.

If Home can't load

If you see **Can't load your activity**, check your internet, then tap **Retry**. Nothing is lost.

For younger students (grades 3-5)

Your Home has the same parts, with bigger words and bigger buttons, so it is easier to read and tap. Tap **Learning** in the menu to ask a question.



Home for a younger student, with bigger text

1 **Your day streak** 2 **Ask a question here**

STUDENTS

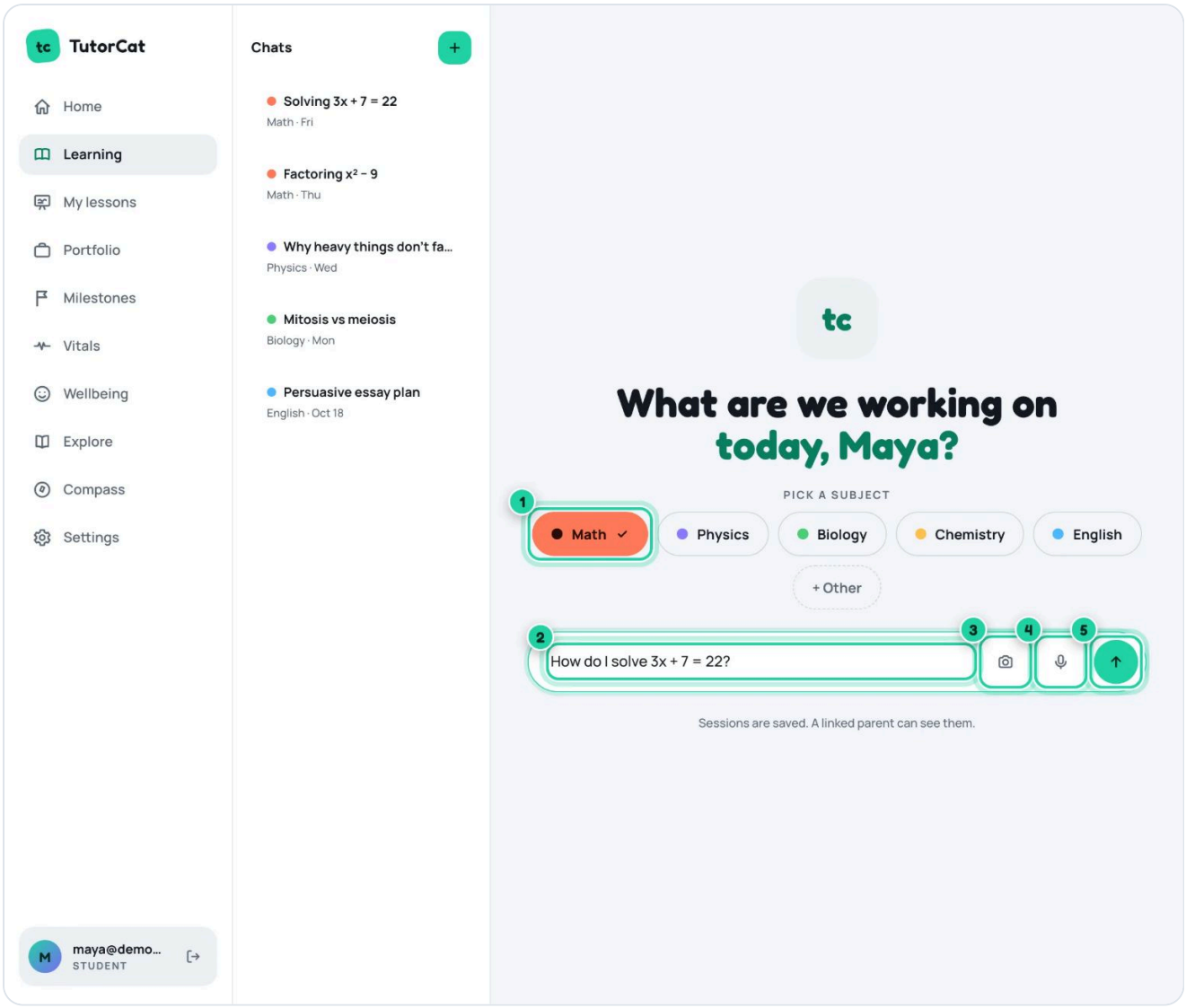
Ask a homework question

Pick a subject, then type your question, snap a photo of the page, or say it out loud.

The **Learning** Studio is where you ask your homework questions. Each question starts a conversation, called a chat. TutorCat saves your chats so you can come back to them.

Ask by typing

1. Tap **Learning** in the menu. On a phone, tap **Learn** at the bottom.
2. TutorCat asks "What are we working on today?" Under **Pick a subject**, tap a subject: **Math**, **Physics**, **Biology**, **Chemistry** or **English**. For anything else, tap **+ Other**.
3. Type your question in the box.
4. Tap the send button (the arrow), or press **Enter** on a keyboard.



A new session, with Math picked and a question typed

1. **Pick a subject**
2. **Type your question**
3. **Or snap a photo**
4. **Or say it out loud**
5. **Send it**

> **TIP**
>
> Want a new line without sending? Hold **Shift** and press **Enter**.

> **GOOD TO KNOW**
>
> A message can be up to 4,000 characters long. That's plenty for most questions. If yours is longer, split it into parts.

If you forget to pick a subject, that's OK. TutorCat files it under "Other". You can rename it later. See "Your chats".

Ask with a photo

Got a worksheet or a page in your book? Snap it.

1. Tap the camera button, **Add a photo of your problem**.
2. Take a photo, or choose one you already have.
3. Wait for "Photo ready to send". TutorCat makes big photos smaller first, so they upload faster.
4. If you like, type a caption, like "Question 3 please".
5. Tap the send button.

Changed your mind? Tap the small × on the photo to remove it.

TutorCat can answer a photo with a whiteboard that shows you how to do the problem. See Snap a photo, get a board.

TIP

Photos work best when the page is flat, well lit and fills the picture. JPEG, PNG and WebP photos work. If a photo is too big even after shrinking, try a closer crop.

GOOD TO KNOW

TutorCat deletes your homework photos by itself after 90 days.

Ask with your voice

If you see a microphone button, you can say your question out loud.

1. Tap **Say your question out loud**, or press and hold it.
2. Speak. You see "Listening…" and a timer. You can talk for up to 60 seconds.
3. To finish: let go if you were holding, or tap the mic again.
4. TutorCat turns your voice into words in the box. It never sends them by itself. Read them, fix anything it heard wrong, then tap send.

Your recording is turned into text and then thrown away. It is never saved.

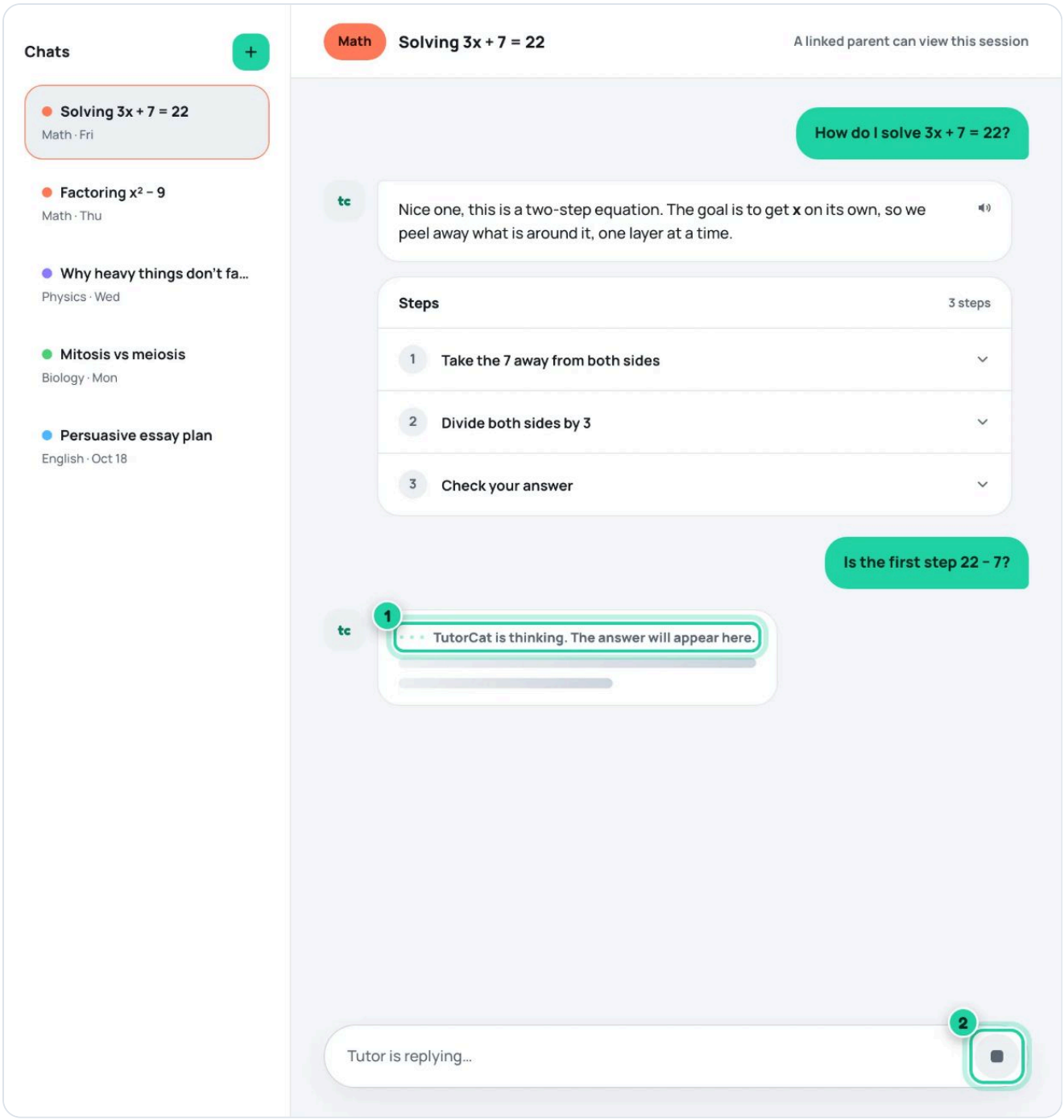
GOOD TO KNOW

Don't see a mic? Voice may be off for your account, often for younger students. You can always type or use a photo instead.

While the tutor is replying

After you send, the tutor starts working on your question. You see "Thinking about your answer". Then the reply appears, word by word.

If you asked TutorCat to explain something, the reply may come as a drawn **whiteboard** instead, with a pen and a voice. See Learn on the whiteboard.



The tutor thinking about a reply, with the send button paused

1. **The tutor is replying**
2. **Wait for the reply**

While the tutor is replying:

- The box says "Tutor is replying…" and the send button shows a pause shape.
- Wait for the reply to finish before you ask the next thing. If you send too early, you'll see "TutorCat is still answering. Wait for the reply, then send." Don't worry, your words stay in the box.
- If you see "TutorCat is thinking. The answer will appear here.", the reply is still coming. It just shows up all at once instead of word by word.

SAFETY

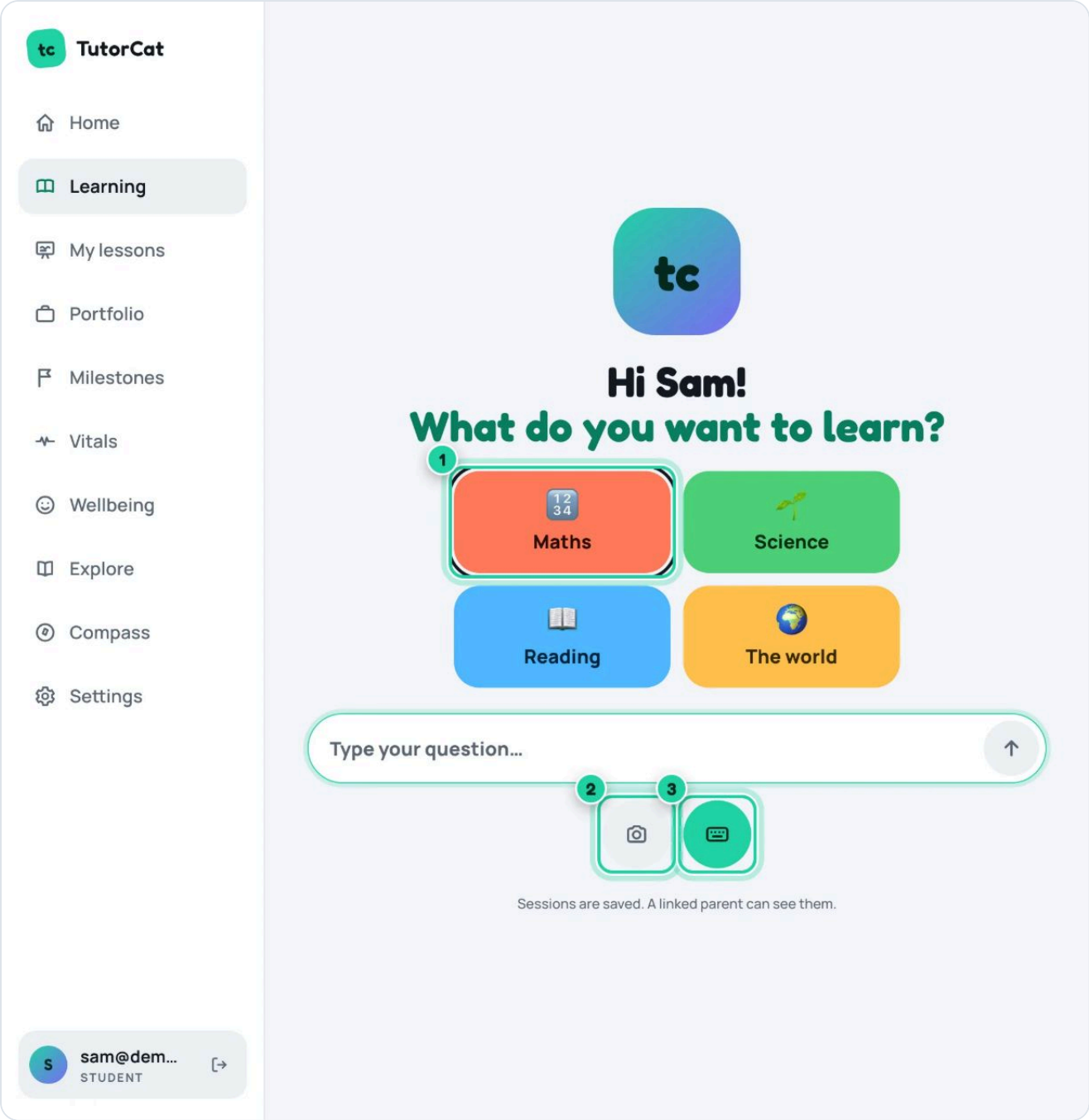
If you write that you are not OK, TutorCat answers that straight away, even in the middle of a reply. See "If you're worried or upset".

For younger students (grades 3-5)

Your Studio says "Hi" and your name, then **What do you want to learn?** Tap one of the big tiles: **Maths**, **Science**, **Reading** or **The world**.

Under the tiles are big round buttons:

- The **camera** button snaps a photo of your page.
- The **keyboard** button, **Type your question**, opens a box to type in.
- If voice is on for you, there is a **microphone** button too. Tap it and say your question.



The younger Studio with big subject tiles and round buttons

1 Tap a big tile 2 Snap your page 3 Or type it

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Work through the steps and earn the answer

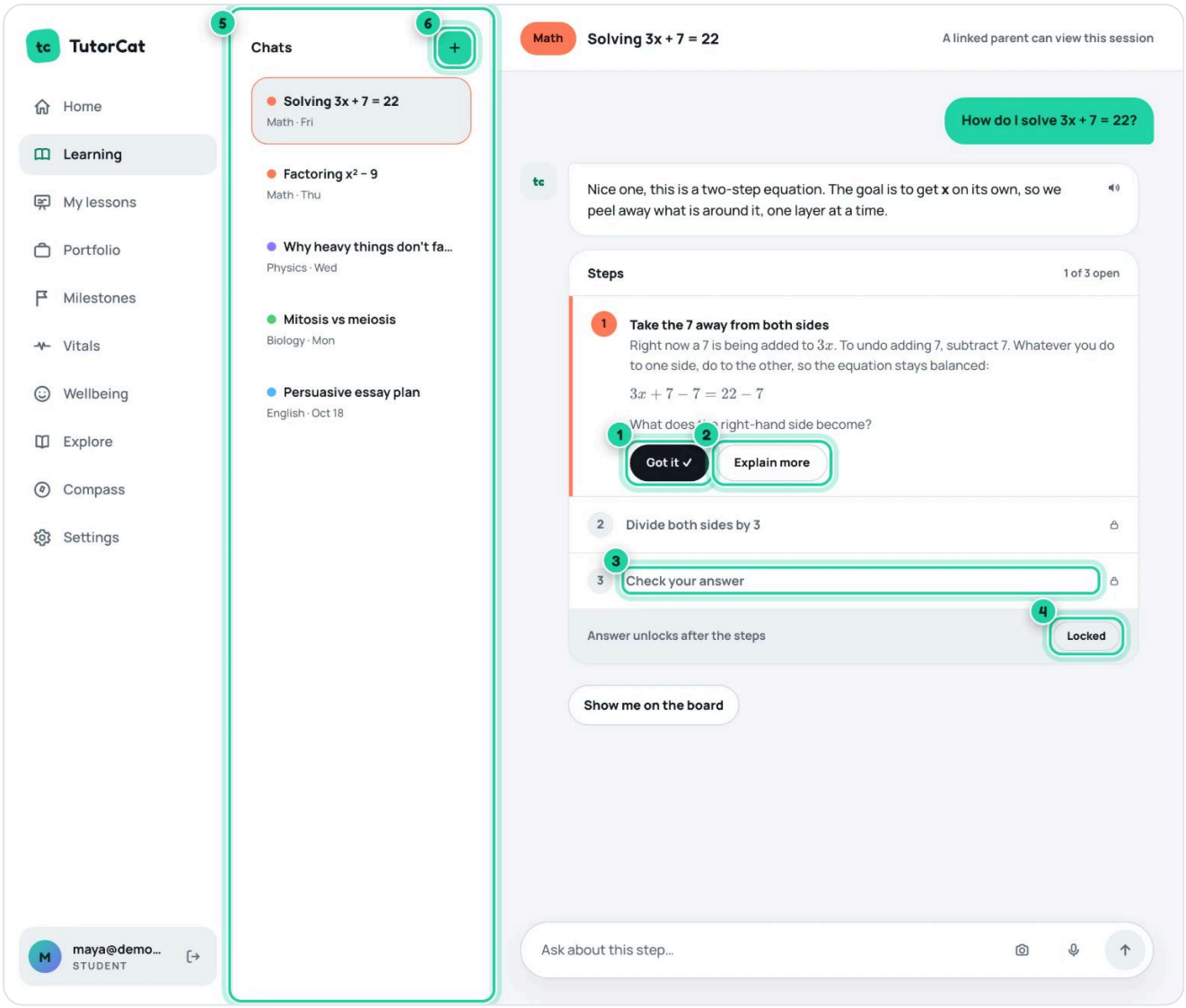
Tap Got it when a step makes sense, Explain more when it doesn't, then unlock the full answer.

TutorCat teaches you step by step. Most replies come as a **Steps** card. You work through it one step at a time. The full answer comes after you have had a go.

When TutorCat answers on a whiteboard, a homework problem works the same way: the board shows the method as steps, with the same **Got it** ✓ and **Explain more** buttons, and you still earn the answer.

How the Steps card works

- **One step is open at a time.** It has a number, a title and an explanation.
- **Later steps are locked.** They show a small lock. They open after the step before.
- **The counter** at the top of the card says where you are, like "1 of 3 open".



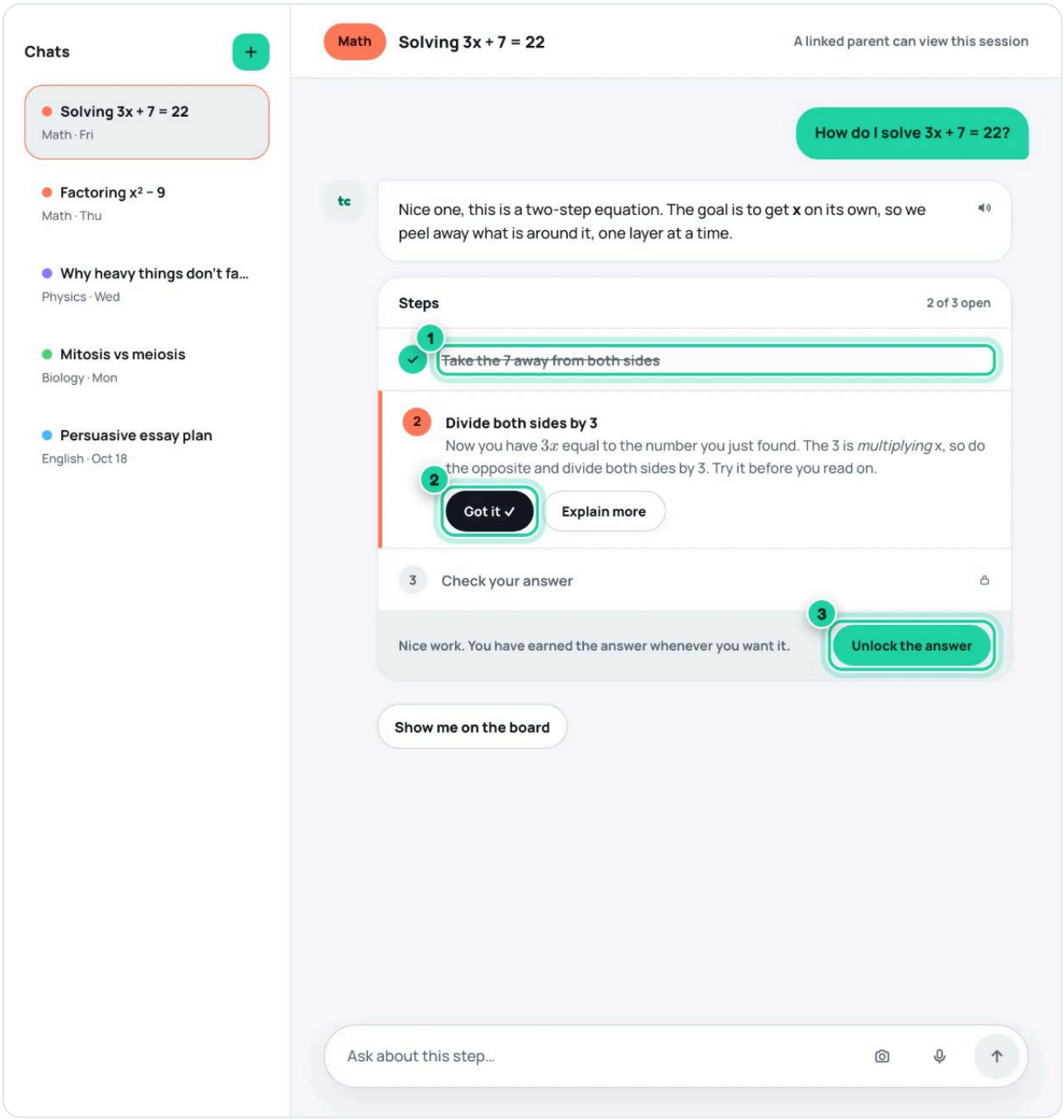
A Steps card with the first step open and later steps locked

1 **Understood? Got it** 2 **Stuck? Explain more** 3 **Opens after the one before**
4 **Answer comes later** 5 **Your chats** 6 **Start a new chat**

When a step makes sense: Got it ✓

1. Read the step. Try it on paper if it asks you to.
2. Tap **Got it ✓**.

The step folds up with a tick, and the next step opens. Want to look at a finished step again? Tap it.



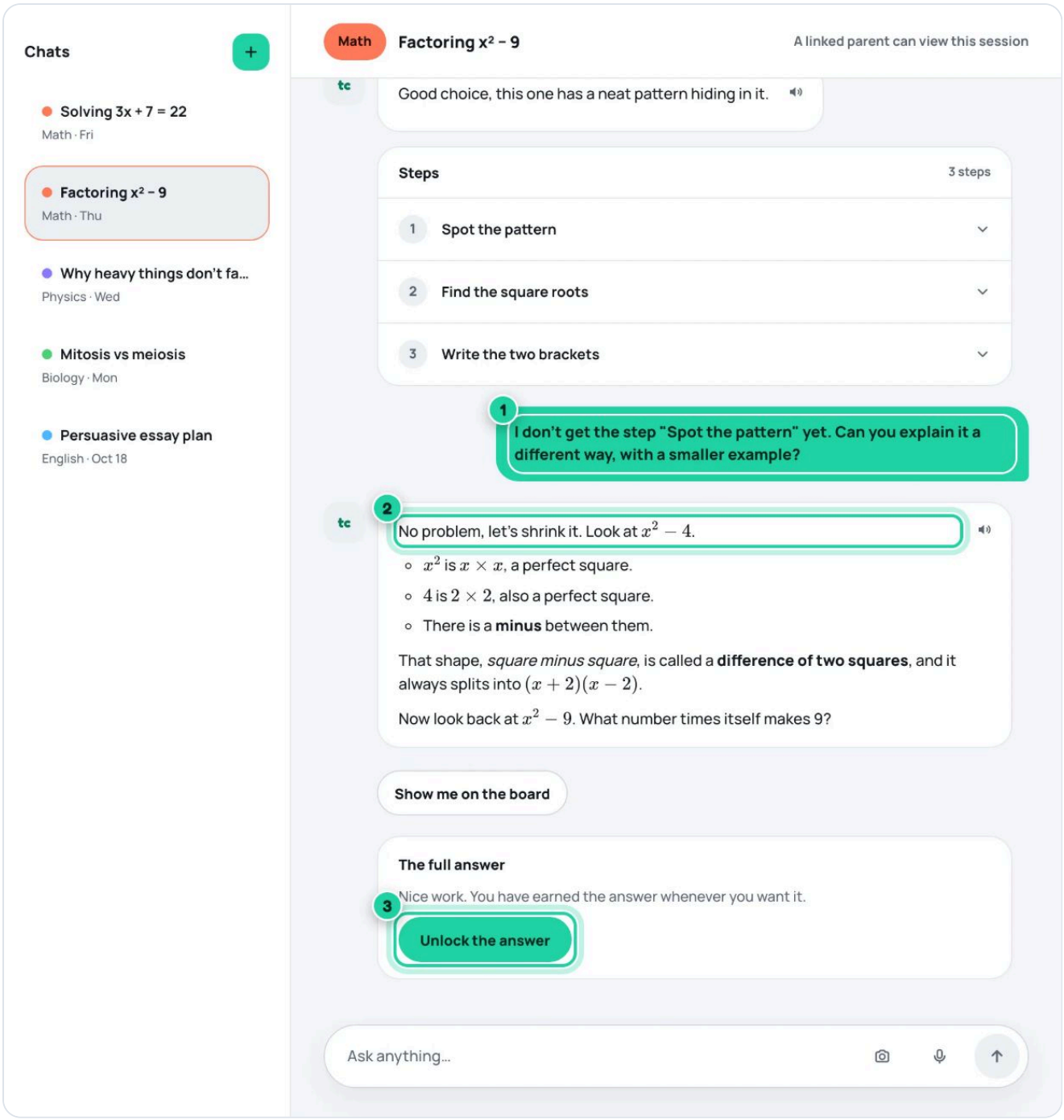
Step one ticked off, step two open, and the answer ready to unlock

1. **Done, ticked off**
2. **Next step is open**
3. **Answer is ready**

When a step doesn't make sense: Explain more

Tap **Explain more**. TutorCat sends a message for you, asking to explain that step in a different way, with a smaller example. The tutor then explains it again.

You can also type your own question in the box at any time, like "Why do we subtract 7?"



After Explain more: the follow-up message and the tutor's new explanation

1 **Explain more sends this** 2 **A new way to see it** 3 **Earned the answer**

> **TIP**
>
> Asking for help is smart, not lazy. Tapping **Explain more** also counts toward earning the answer.

Earning the full answer

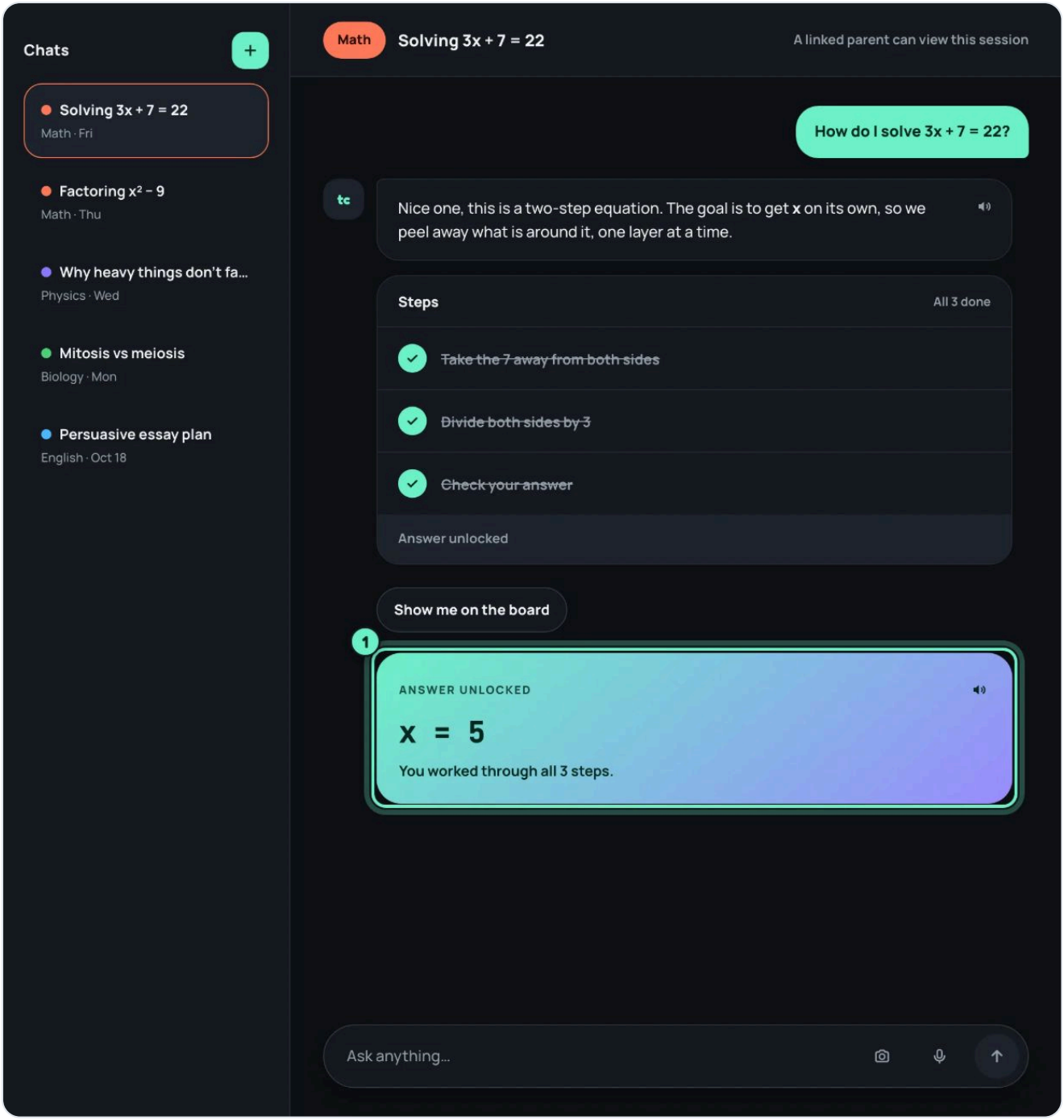
At the bottom of the Steps card, you can see where the answer stands:

- **"Answer unlocks after the steps"** with a **Locked** button means you haven't earned it yet.
- **"Nice work. You have earned the answer whenever you want it."** with **Unlock the answer** means it's ready.

To earn the answer, you need to do two things:

1. Open at least one step and read it.
2. Then either tap **Got it** ✓ on a step, or tap **Explain more** to ask a follow-up.

When it's ready, tap **Unlock the answer**. A bright card says **Answer unlocked** and shows the answer. If you worked through every step, it says so too.

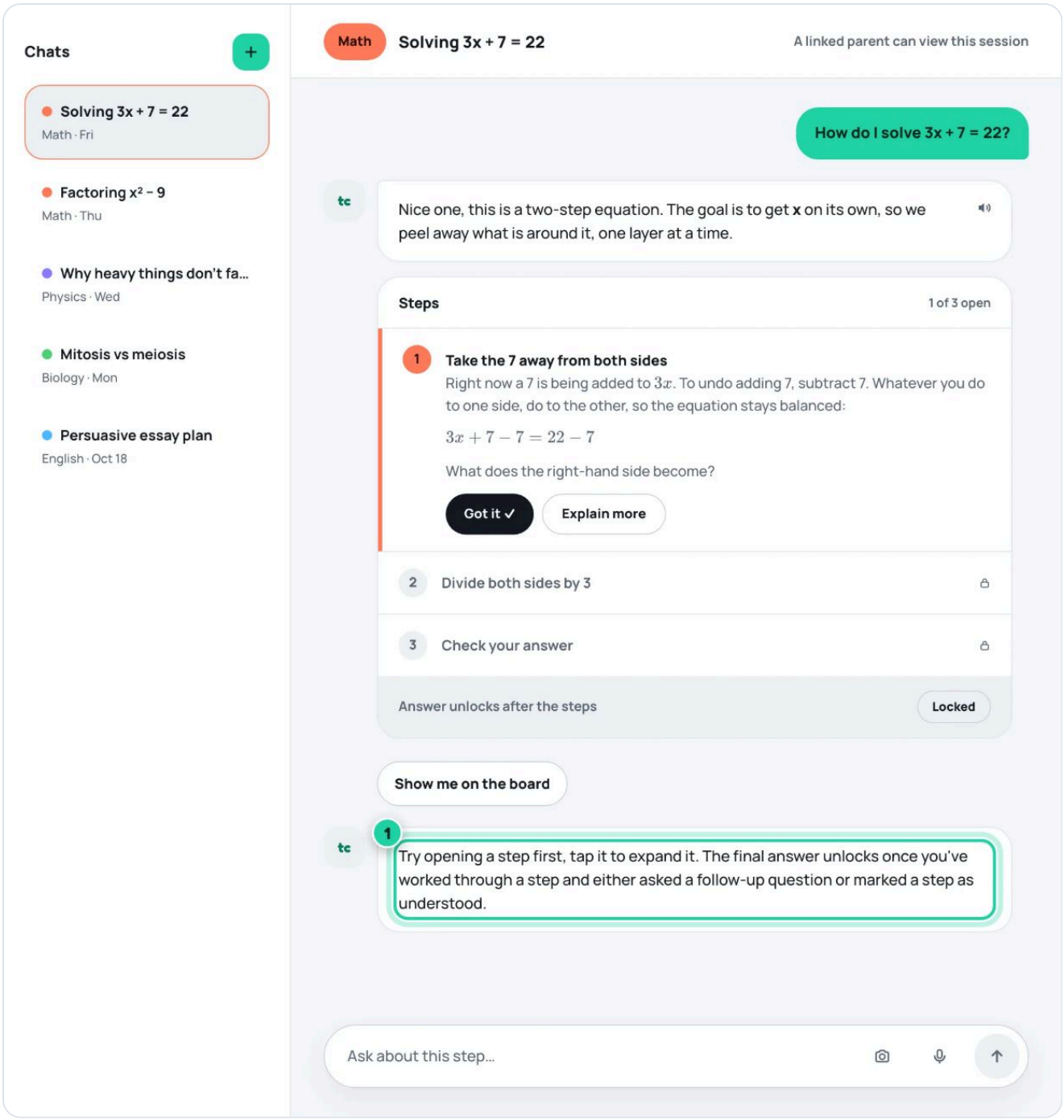


The unlocked answer card, in the dark theme

1. **Your earned answer**

What if I tap Locked?

You can! TutorCat won't show the answer yet. Instead, the tutor tells you what to do next to unlock it. It's a hint, not a telling-off.



The tutor explaining how to unlock the answer

1. **The tutor explains why**

When a reply isn't a Steps card, a box called **The full answer** shows the same two things as a checklist. Each one gets a tick when you've done it.

Listen to a reply

On many devices, tutor messages have a small speaker button, **Read this aloud**. Tap it to hear the message. Tap again to stop. The answer card has one too.

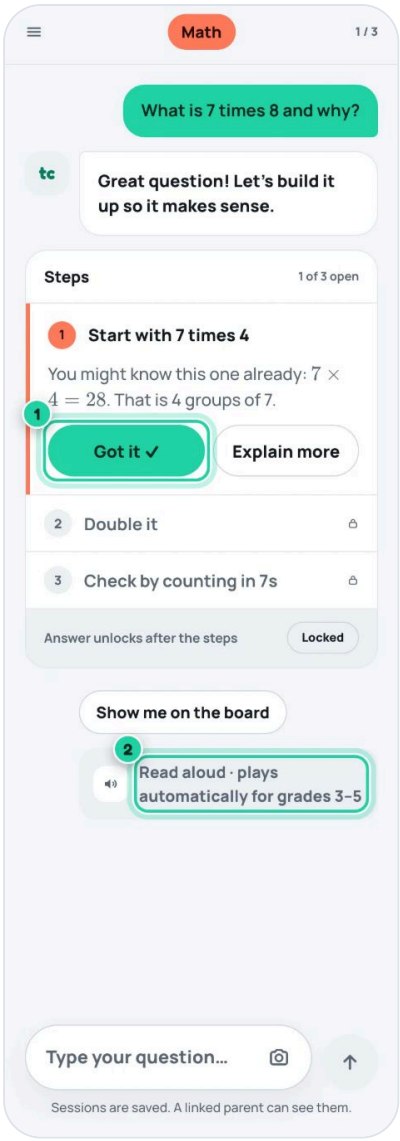
Maths that looks like maths

The tutor writes fractions, powers and equations the way your textbook does, like x^2 or ½. You don't need special symbols when you type. Plain words like "x squared" or "1/2" are fine.

For younger students (grades 3-5)

Your steps work the same way, with bigger text and buttons. Under the newest reply there is a reading row:

- The tutor reads its replies out loud to you by itself. The button says **Read aloud · plays automatically for grades 3–5**.
- Tap it to turn this off. It then says **Reading aloud: off**. Tap again to turn it back on.
- Tap the speaker button to hear a reply again.



A younger student's steps on a phone, with the read-aloud row

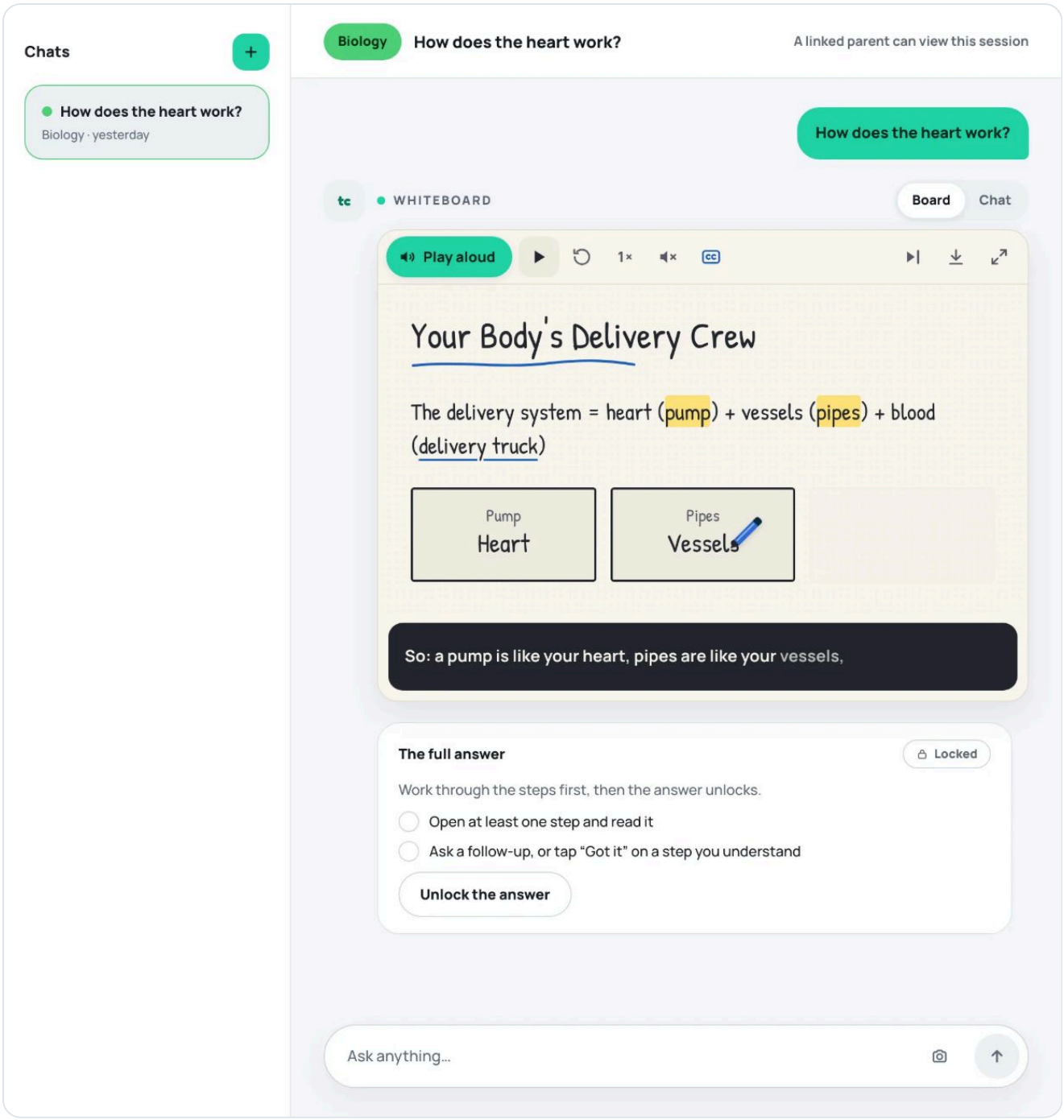
1. **Got it? Tap here**
2. **Reads it out loud**

STUDENTS

Learn on the whiteboard

When you ask TutorCat to explain something, it can draw the answer on a whiteboard and read it to you. Here is how to use it.

Some things are easier to see than to read. So when you ask TutorCat to **explain** something, it can answer on a whiteboard. A page of handwriting builds up in front of you, a piece at a time, with a little pen that writes it. TutorCat reads each piece out loud, and the words show along the bottom, like captions on a video.



A board half-drawn: the title and a note are written, a pen is writing the next boxes, and the caption bar shows what is being said

When you get a board

You get a board when you ask things like:

- "How does the heart work?"
- "Why do we have day and night?"
- "Can you explain fractions?"
- a maths problem you want to work through

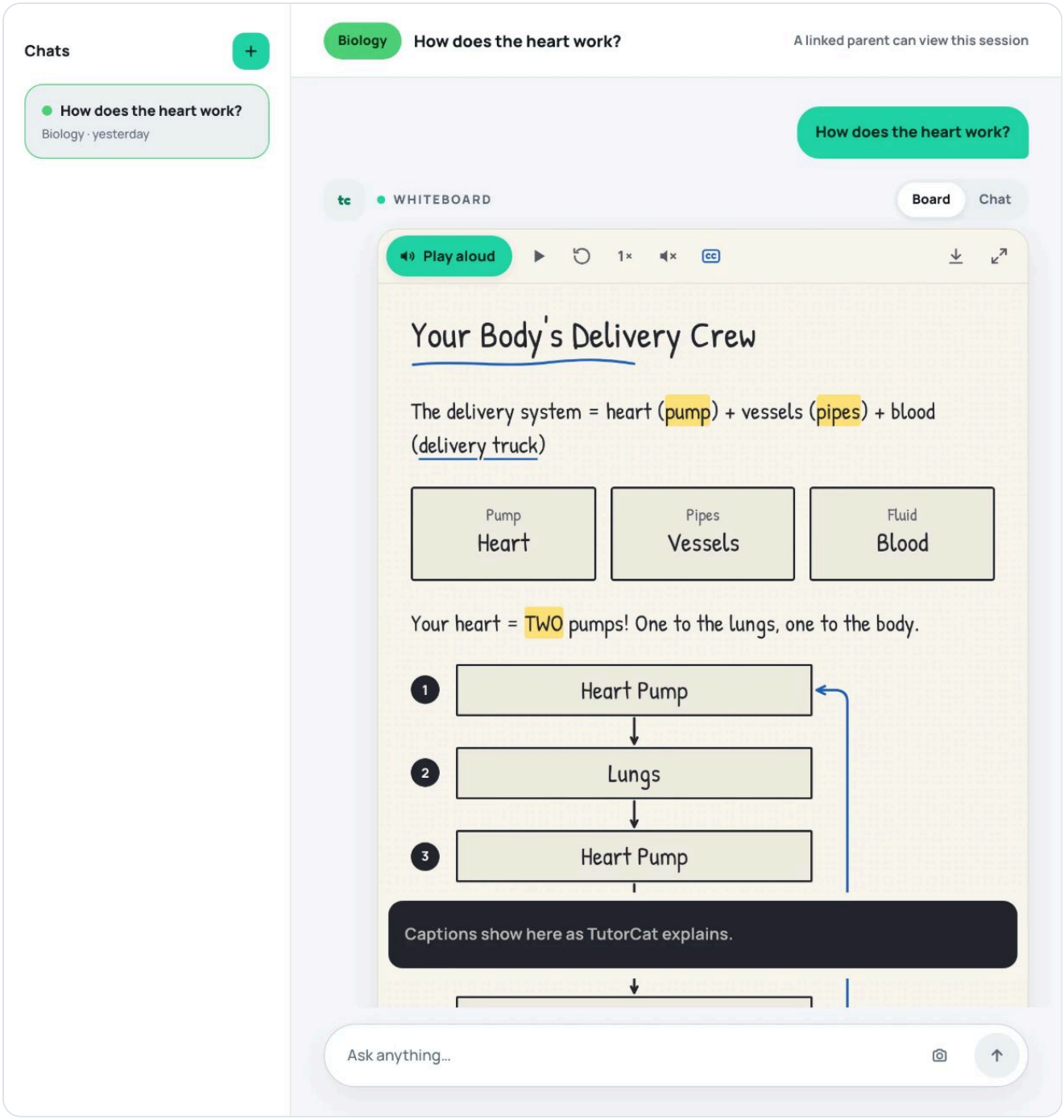
- a photo of your homework

A quick "thanks" or "ok" gets a normal chat reply, not a board. And if you are upset or worried, TutorCat answers with care and help, never with a board. See If you're worried or upset.

GOOD TO KNOW

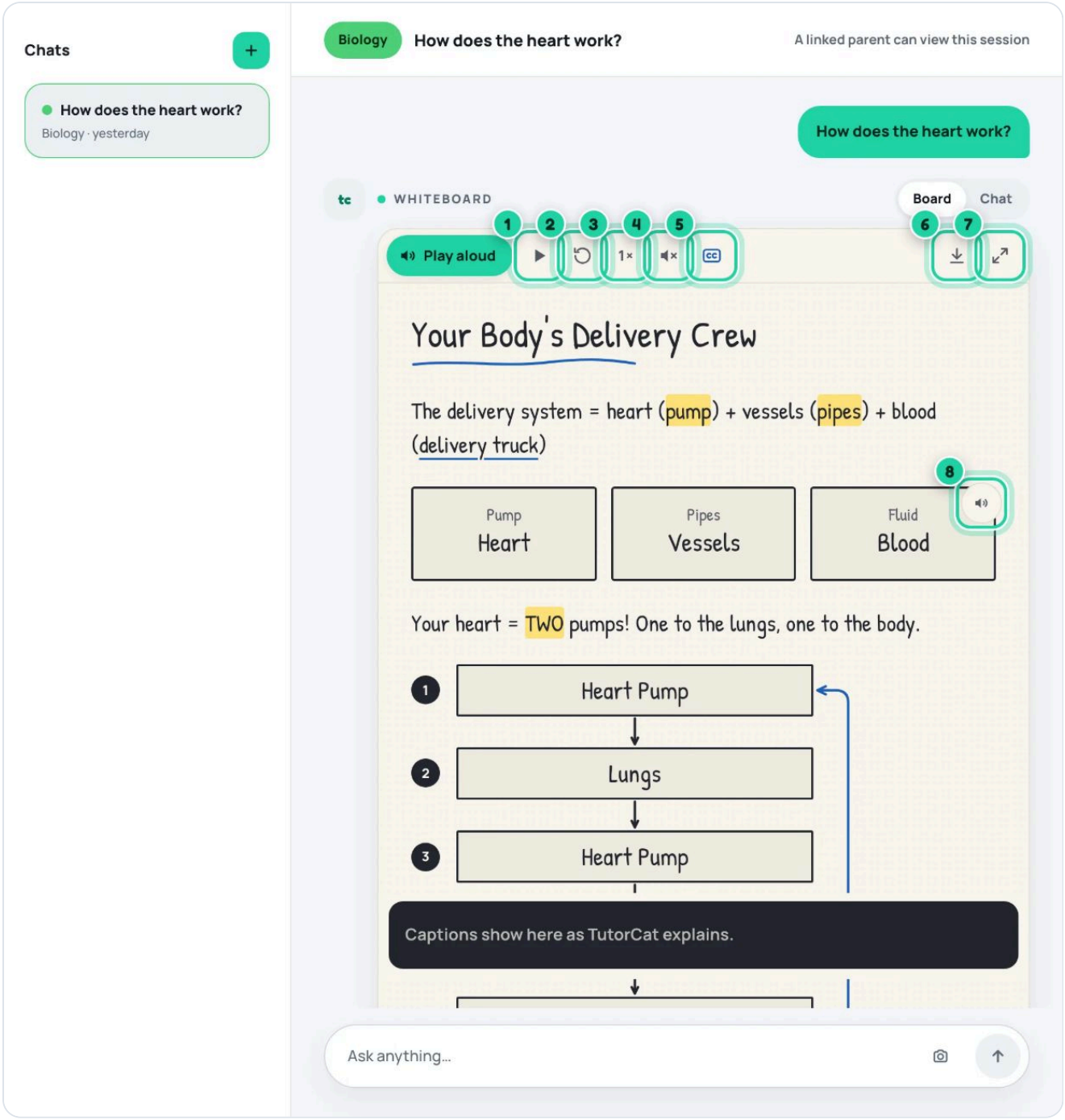
A board can take a few seconds to start. You will see three little dots while TutorCat gets it ready.

Watch and listen



A finished board, ready to read again

A board has a bar of buttons along the top. Here is what they do.



The board's buttons, numbered

1. Play or pause
2. Watch it again
3. Change the speed
4. Voice on or off
5. Captions on or off
6. Save as a picture
7. Make it big
8. Tap to hear a part

1. **Play** or **Pause**. Stop the pen whenever you like, and start it again.
2. **Start again**. Watch the whole board once more from the top.
3. **Reading speed**. Tap to change how fast TutorCat reads: **0.75×** (slower), **1×** or **1.25×** (faster). Tap again to go round.
4. **Voice**. Switch the reading voice on or off.

5. **Captions**. Show or hide the words along the bottom.
6. **Save as image**. Keep the board as a picture, so you can look at it again when you revise.
7. **Open full screen**. Make the board big.

Your device's own voice does the reading. If the voice is off, you see a green **Play aloud** button (or **Tap to hear**). Tap it to switch the voice on. Sound only starts when you tap, so a board never makes a noise by surprise. (Younger students are different: see the last part of this page.)

> **TIP**
> Writing too slowly for you? Tap **Show it all now** and the whole board appears straight away.

> **TIP**
> On a keyboard, press **K** to play or pause, **R** to start again, **M** for the voice and **C** for captions.

Tap a part to hear it again

Every part of the board is its own little piece. Tap it, or tap the small speaker button beside it (**Hear this again**), and TutorCat reads just that part. Use this when you missed something.

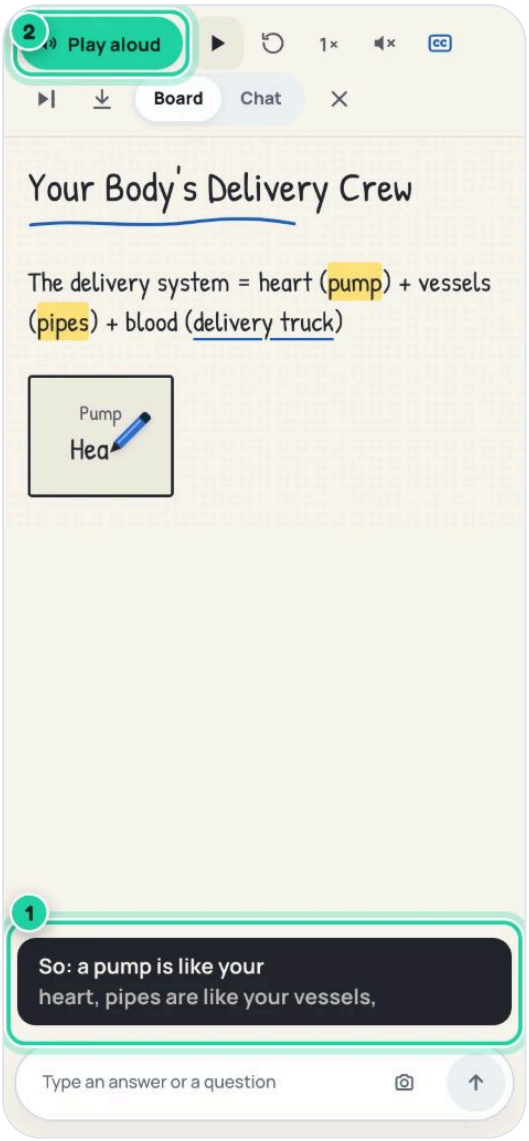
Zoom, and save

In full screen you also get **Zoom in** and **Zoom out**. You can drag the page to move around it. Tap **Close the board** (the ×) to go back to your chat.

Save as image saves the finished board as a picture on your device. It is there once the board has finished drawing.

On a phone

On a phone, a new board opens **full screen** by itself, like a little lesson. You see the board on the top, the words as captions along the bottom, and the box where you can type underneath.



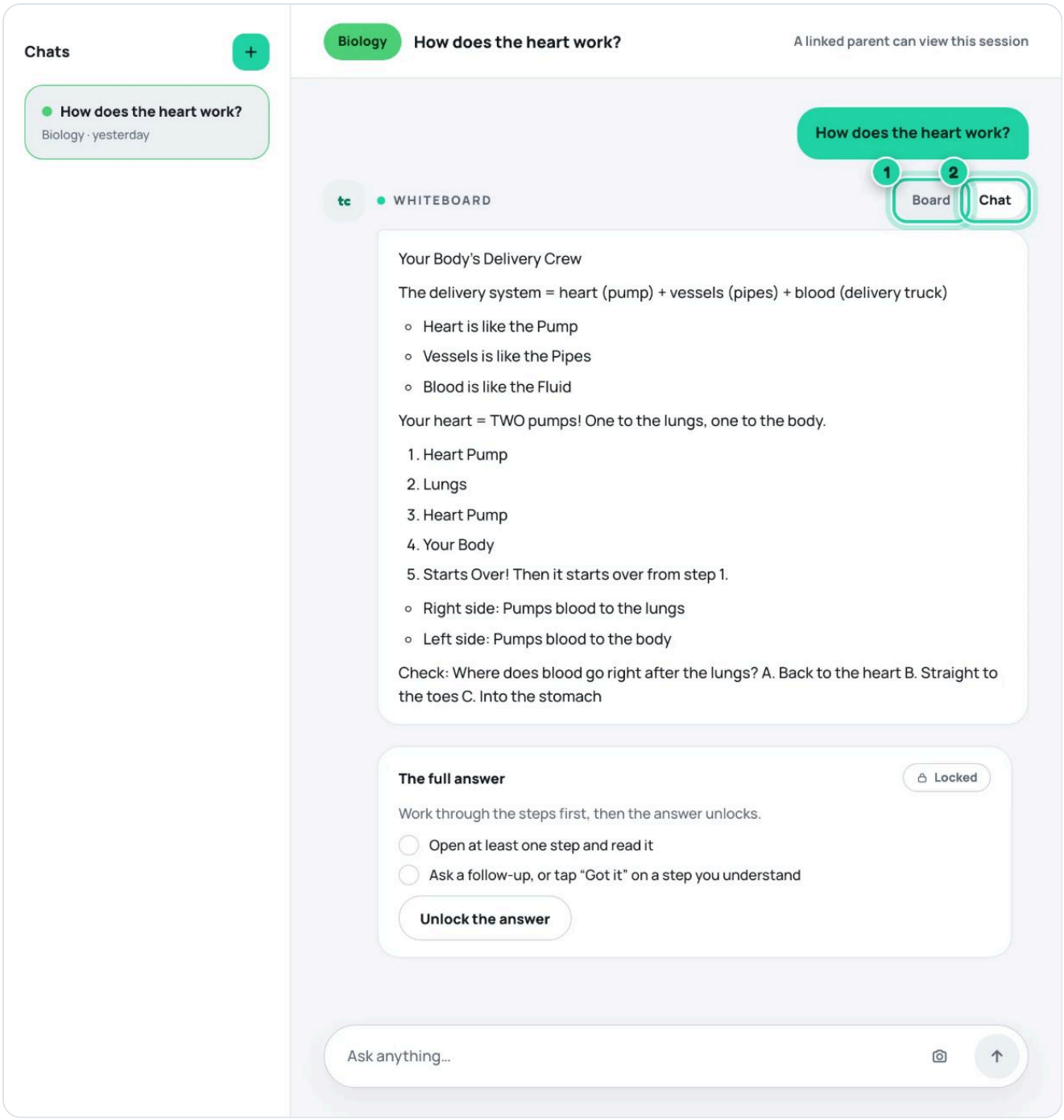
A board full screen on a phone, with the captions along the bottom

1. **Words as it speaks**
2. **Tap to hear it**

You can type a question or an answer at any time. The box still says **Type an answer or a question**, and the camera button still works.

Board or Chat

Sometimes you want to read the words instead. Every board has a small switch at the top right: **Board** and **Chat**.



The Board and Chat switch, with the Chat side showing the board as plain text

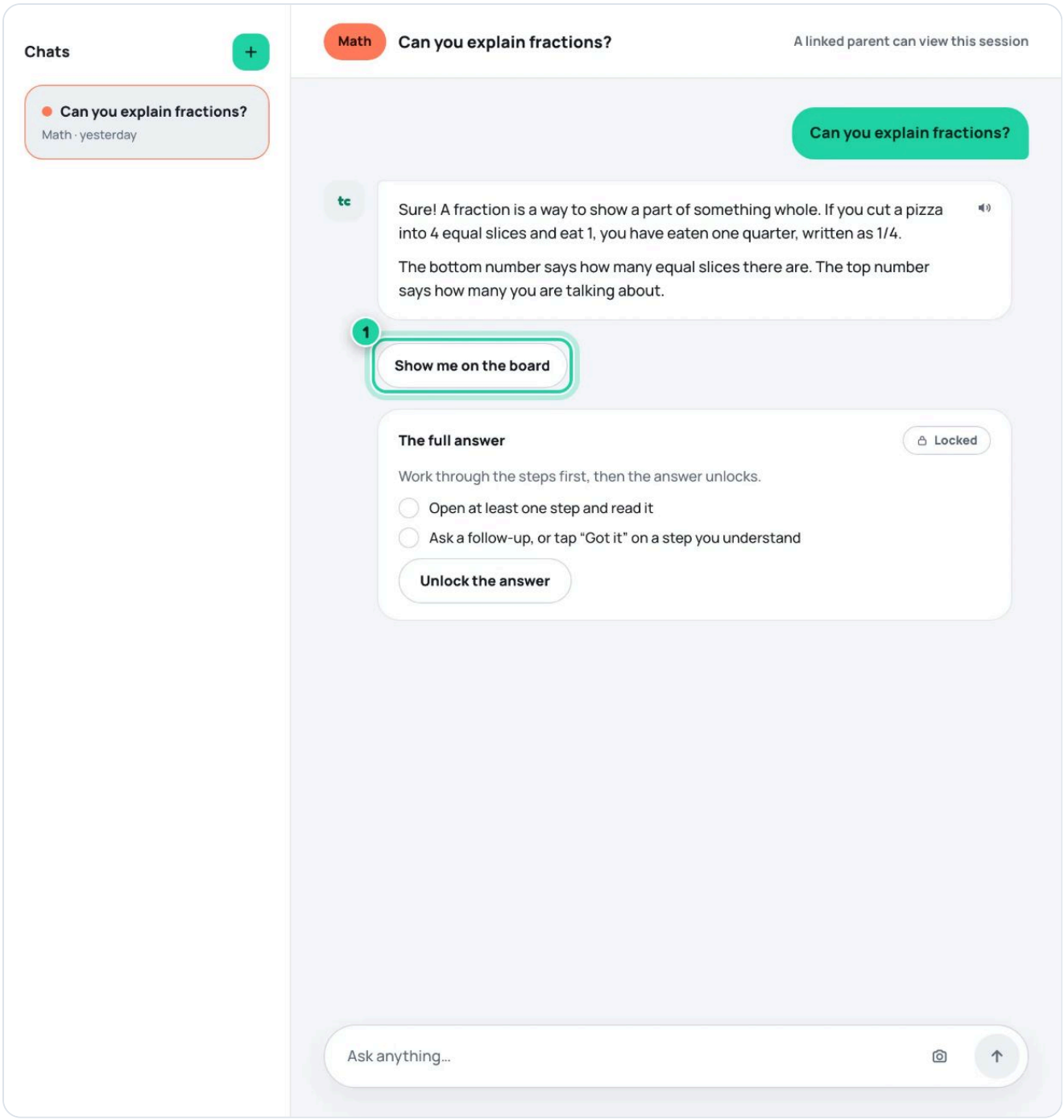
1 **Back to the board** 2 **Read it as chat**

- **Chat** shows the same lesson as plain text. It is the same lesson, not a new one.
- **Board** takes you back to the drawing.

This is handy if you want to read quickly, or copy a word.

Show me on the board

Got a normal chat reply, but you would rather see it drawn? Tap **Show me on the board** under the reply. TutorCat answers again, as a board, in the same chat.

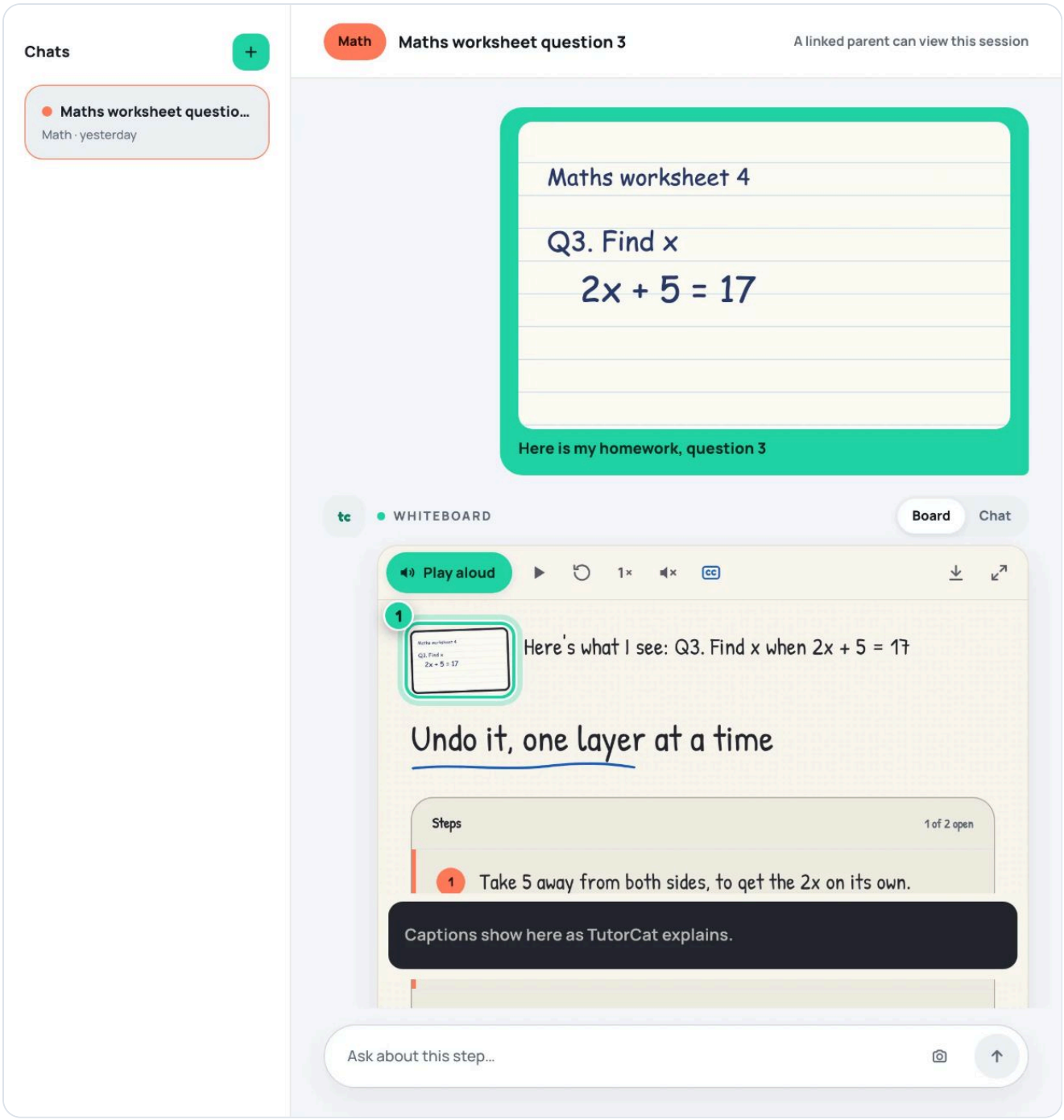


A chat reply with the Show me on the board button underneath

1. **Want it drawn? Tap here**

Snap a photo, get a board

Take a photo of your homework, like you would for any question (see Ask a homework question). TutorCat can answer with a board.



A photo of a worksheet and the board TutorCat made from it

1. **Your photo, and what TutorCat read**

The board begins with **Here's what I see**, and shows your photo next to what TutorCat read. Look at it carefully. If TutorCat read something wrong, say so in the box, for example "That should be 2x + 5, not 2x + 6", and ask again. Then the board teaches you how to solve it.

For homework, the board shows the method

When you ask about a homework problem, the board shows you **how to do it**, as steps. It does not just hand over the answer. It works the same as the **Steps** card:

- Tap **Got it** ✓ when a step makes sense.
- Tap **Explain more** when it does not.
- You still **earn the answer**, and then unlock it with **Unlock the answer**.

Read all about it in Work through the steps and earn the answer.

Many boards end with a **check question**: "Where does blood go right after the lungs?" Tap one of the answers, or type your own. It is a way to see if it made sense. It is not a test, and there is no score.

SAFETY

Boards follow the same safety rules as every other reply. Your questions are checked before TutorCat answers, and a board is checked before you see it. If a board is ever not OK, TutorCat takes it away and says something calm in its place.

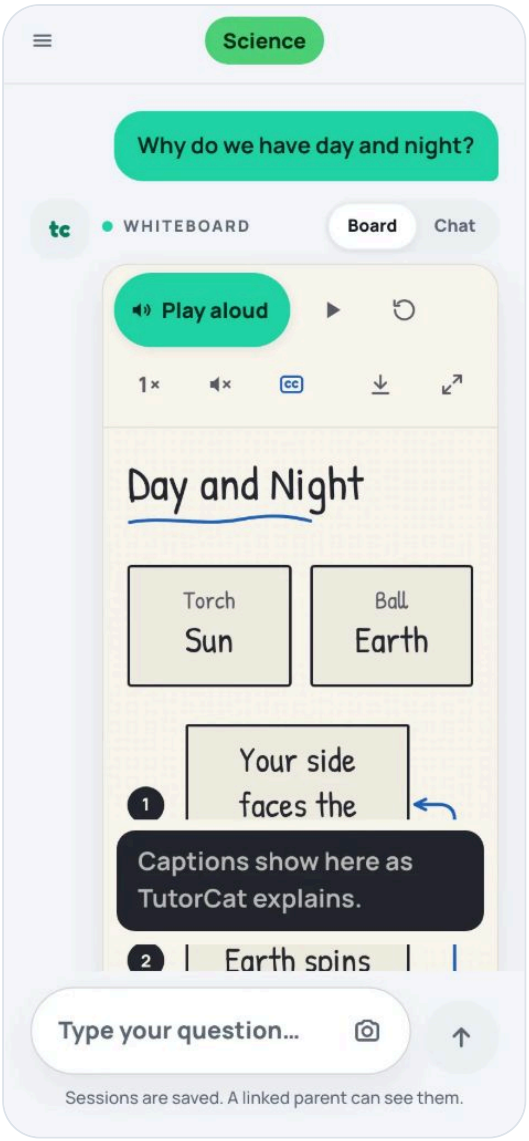
GOOD TO KNOW

If you ask your device to show less movement, the board appears fully drawn at once, with no pen. You can still listen and use every button.

For younger students (grades 3-5)

Boards for you are made a bit different:

- The writing is **bigger**.
- Boards are **shorter**, so it is not too much at once.
- TutorCat reads **a little slower**.
- The voice **starts by itself**, so you do not have to tap anything. Tap the speaker button if you want it quiet.



A younger student's board: Day and Night, drawn with big writing

Here is how to use it:

1. Ask your question, like "Why do we have day and night?"
2. Watch the board and listen.
3. Missed a bit? Tap the part to hear it again.
4. Want to see it again? Tap the **round arrow** (**Start again**).
5. Want just words? Tap **Chat**.
6. Answer the question at the end, or ask your own!

If you are stuck, type "I don't get it" in the box, or ask a grown-up to sit with you.

STUDENTS

Your chats

Find old conversations, start a new session, and rename a chat's subject.

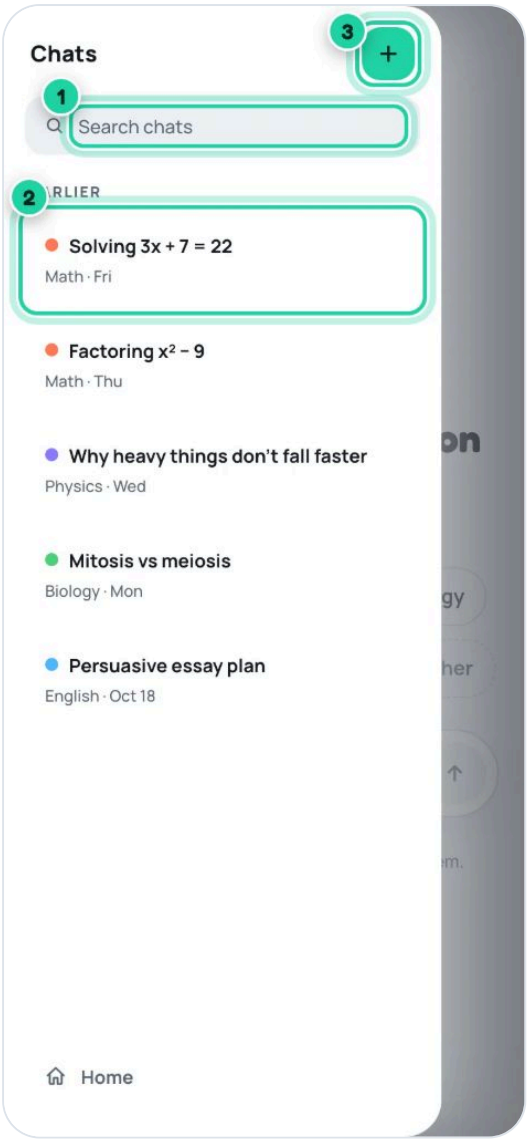
Every question you ask becomes a chat. TutorCat keeps them, so you can go back to any of them later. After the first reply, TutorCat gives each chat a short title, like "Solving 3x + 7 = 22".

Open an old chat

On a computer: your chats are listed on the left of the Studio, under **Chats**. Each one shows its title, its subject and when you last used it. Tap one to open it.

On a phone or small tablet: tap the **Chats** button at the top of the Studio. A panel slides in.

1. To find a chat, type in **Search chats**. You can search by title or subject.
2. Chats are grouped into **Today** and **Earlier**.
3. Tap a chat to open it.
4. Tap **Home** at the bottom of the panel to go back to Home.



The chats panel on a phone, with search and the new session button

1. **Find an old chat**
2. **Tap to open it**
3. **Start a new chat**

TIP

Looking for a whiteboard lesson you had? My lessons lists every board from all your chats in one place.

Start a new session

Tap the **+** button, **New session**, next to **Chats**. You get a fresh Studio, ready for a new question.

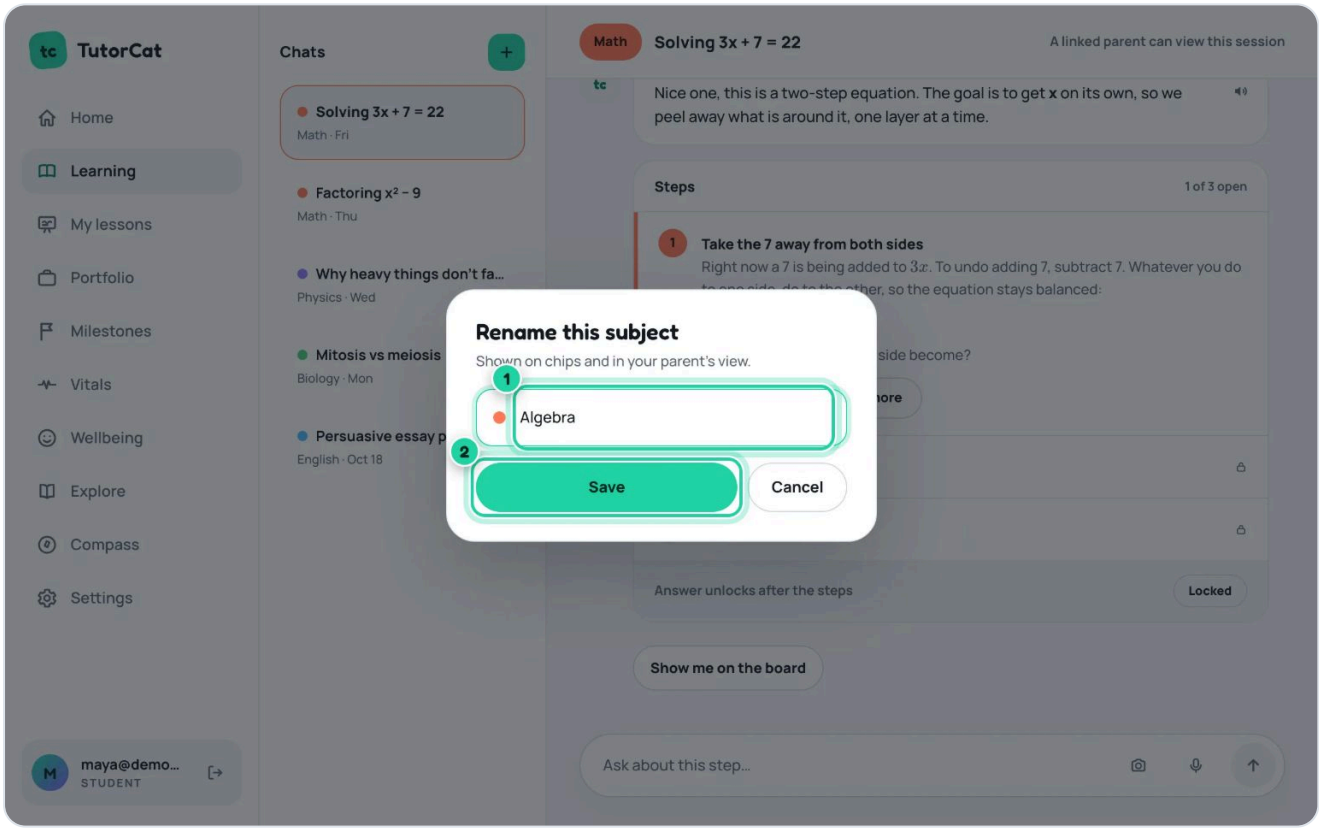
TIP

Start a new session for each new problem. Keeping one problem per chat makes the steps clearer, and the chat is easier to find later.

Rename a chat's subject

When a chat is open, its subject sits in a coloured pill at the top, next to the title.

1. Tap the subject pill.
2. In **Rename this subject**, type a new name, like "Algebra" or "Spanish".
3. Tap **Save**. Or tap **Cancel** to keep the old name.



Renaming a chat's subject to Algebra

1 Type a new name 2 Save it

GOOD TO KNOW

The subject shows on the chips in TutorCat and in your parent's view. It can be up to 40 characters long.

Who can see my chats?

Your chats are saved. The line under the question box says it: "Sessions are saved. A linked parent can see them." A parent who has said yes to your account can read your chats.

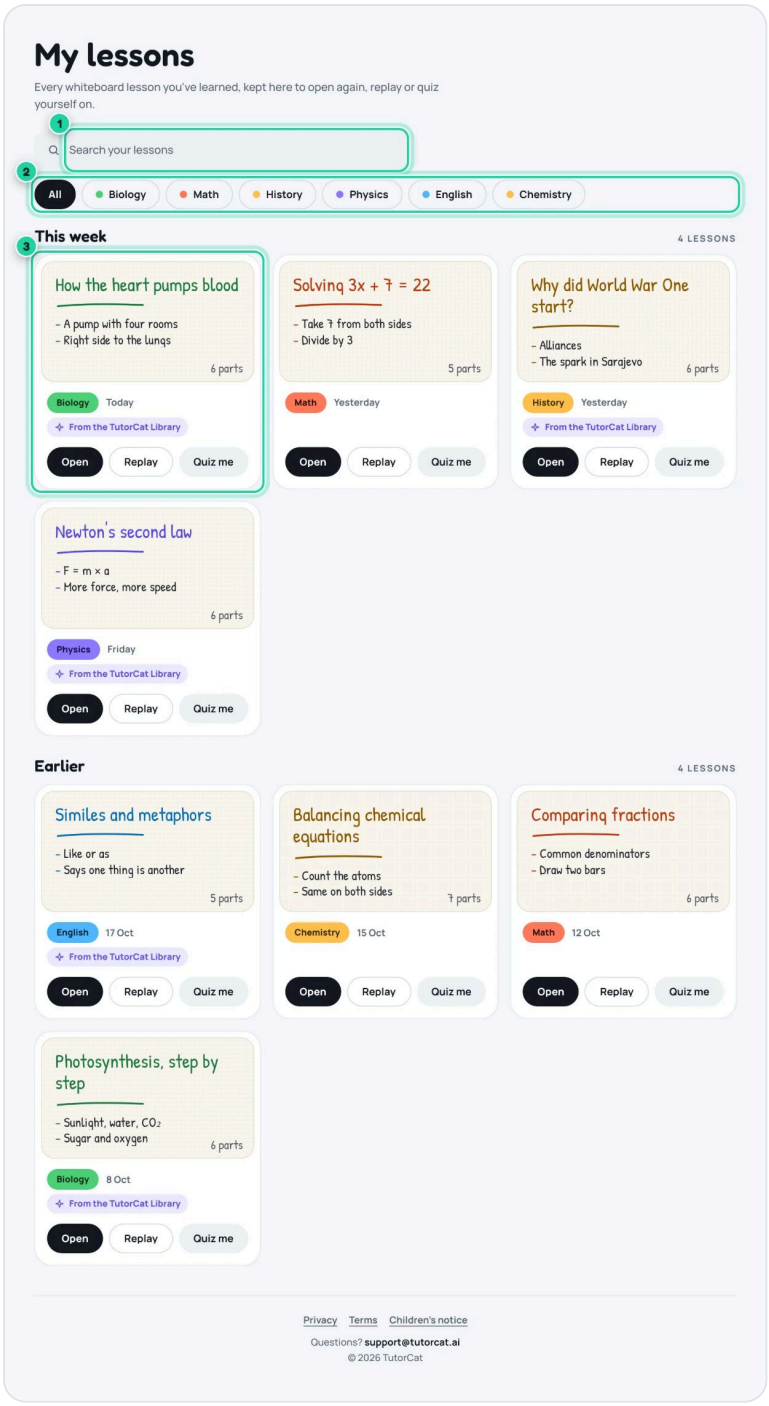
There is one exception: when you tell us someone is hurting you. That stays private, to keep you safe. For other serious worries, like wanting to hurt yourself, a parent may be told so they can help. See "If you're worried or upset".

STUDENTS

My lessons

Every whiteboard lesson you have had, in one place. Search them, open them, watch them again, or ask TutorCat to quiz you.

Every time TutorCat teaches you on the whiteboard, the lesson is kept for you. **My lessons** puts them all on one page, so you can find a lesson again when you want to revise.



My lessons: a search box, subject chips, and lesson cards grouped into This week and Earlier

1. Search your lessons
2. One subject only
3. Your newest lesson

Open My lessons

- **On a computer or tablet:** tap **My lessons** in the menu, just under **Learning**.
- **On a phone:** tap **Me** at the bottom of the screen, then **My lessons**.

Find a lesson

Your newest lessons are at the top. They are in two groups: **This week** and **Earlier**. Lessons from old chats are here too.

1. To look for a lesson, type in the search box. TutorCat looks at the lesson's title, the chat's title and the words on the board. So "heart", "fractions" or "volcano" all work.
2. To see one subject only, tap its chip, like **Biology** or **Math**.

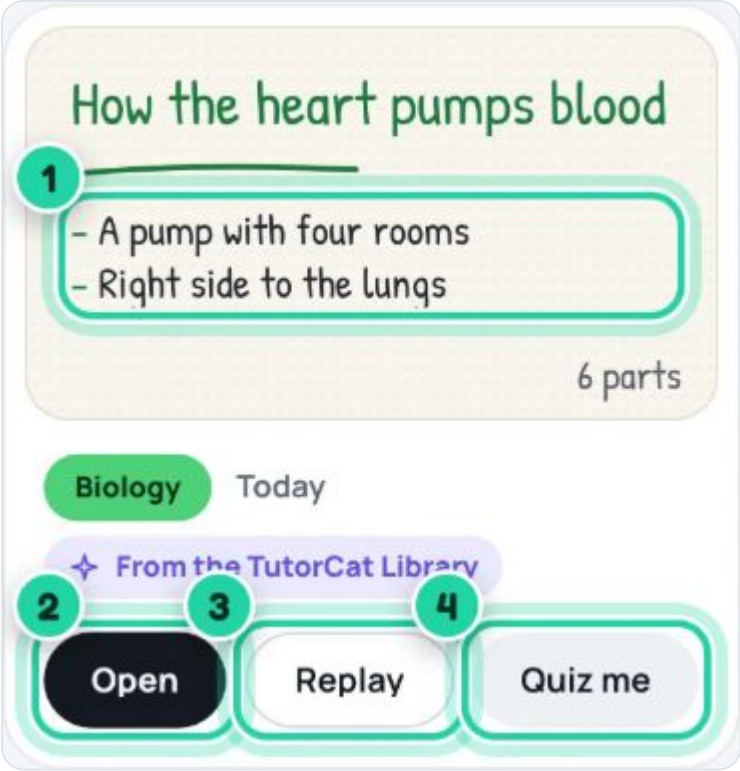
Each card shows:

- the lesson's title, in the same handwriting as the board,
- the first two parts of the board, so you remember what it was about,
- the date you had it,
- **From the TutorCat Library**, if the lesson came from the Lesson Library.

Open, replay or get quizzed

Each card has three buttons.

- **Open** takes you to the chat the lesson is in. You can carry on asking questions there.
- **Replay** opens the board full screen and plays it again from the start, with the pen and the voice.
- **Quiz me** starts a new chat in the same subject and asks TutorCat to quiz you on that lesson. It is a good way to check you remember it.



One lesson card: the title and its first two parts in handwriting, then Open, Replay and Quiz me

1. What the board covers
2. Back to the chat
3. Watch it again
4. Test yourself

> **TIP**
> Revising for a test? Search for the topic, tap **Replay** to watch the lesson again, then tap **Quiz me**.

No lessons yet?

If you have not had a whiteboard lesson yet, the page says "Lessons you learn on the whiteboard will appear here." Tap **Start a session** and ask TutorCat to explain something, like "How does the heart work?". See Learn on the whiteboard.

Who can see My lessons?

My lessons is made from your own chats, so the same rules apply as for your chats. You can see it, and so can a parent who has said yes to your account. Other students never see your lessons or your questions.

STUDENTS

When your learning time is up

What you see when a parent sets a daily limit or quiet hours, and how to still get help.

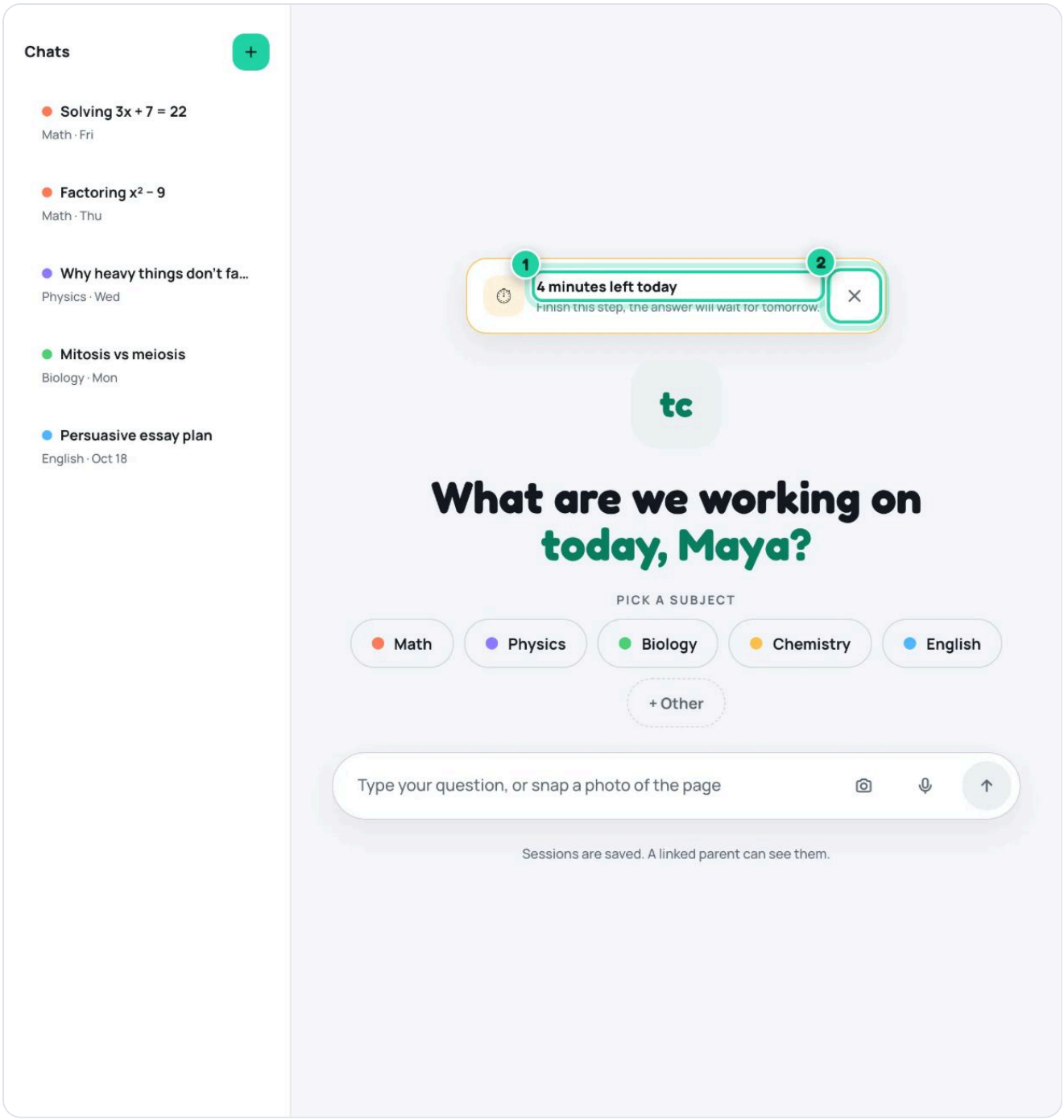
A parent can set a daily limit for TutorCat. They can also set quiet hours, like bedtime, when new questions wait until morning. Here is what that looks like for you.

When time is nearly up

When you have 5 minutes or less left, a note appears at the top of the Studio. It says how many minutes are left today.

- If new questions will stop at the limit, it says "Finish this step, the answer will wait for tomorrow."
- If your parent chose a warning only, it says you can keep going, and that it's a good moment to wrap up.

Tap **Dismiss** (the ×) to hide the note.



The "4 minutes left today" note at the top of the Studio

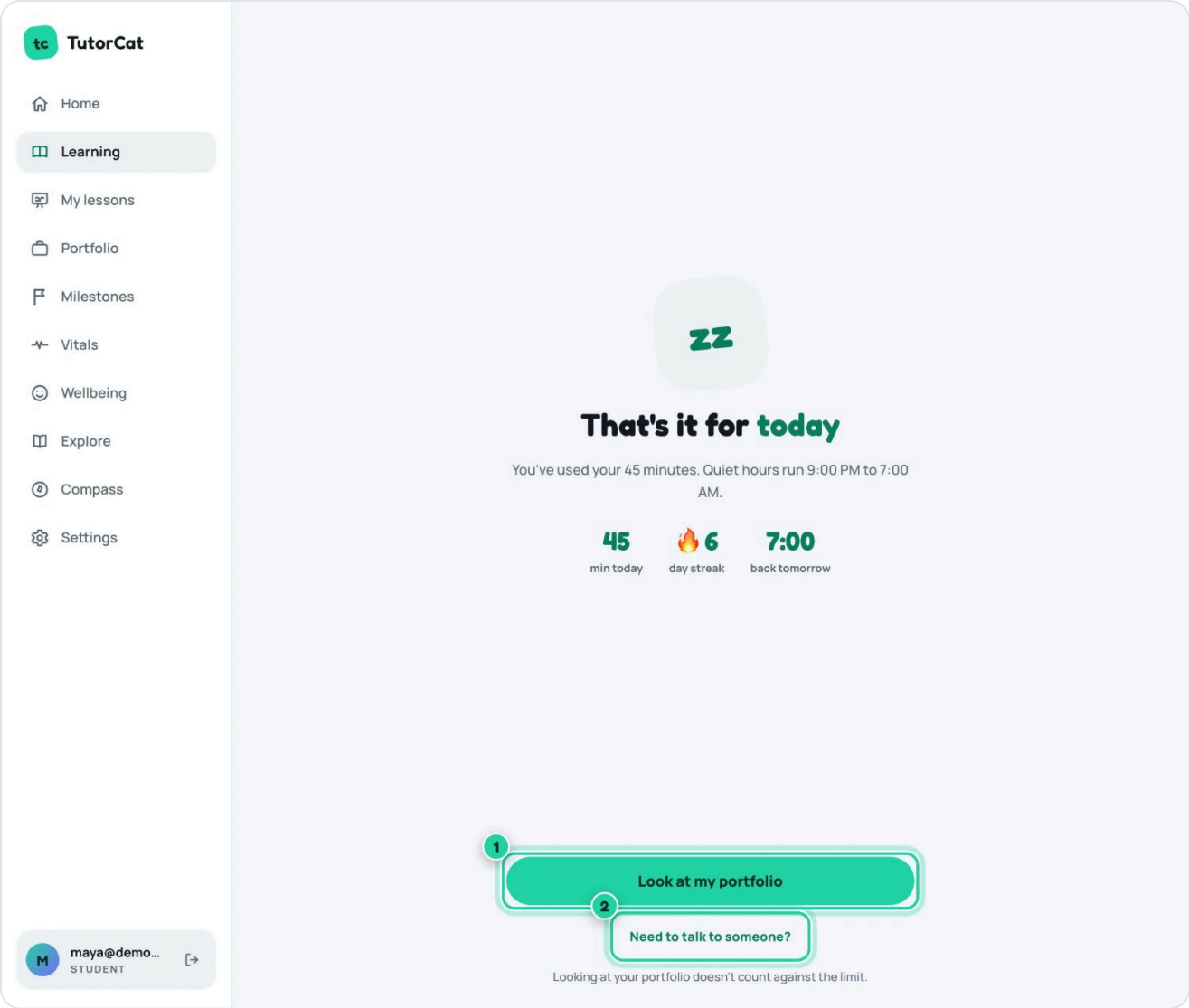
1 **Time is nearly up** 2 **Hide this note**

When time is up

If your parent chose to stop new questions, you see **That's it for today**. It tells you why:

- "You've used your" minutes for today, or
- "It's quiet hours now."

You also see how many minutes you learned today, your day streak, and when you can come back.



The "That's it for today" screen with the help button

1 **See your work** 2 **Help is always here**

You can still:

- Tap **Look at my portfolio**. Looking at your portfolio doesn't count against the limit.
- Read your old chats.
- Tap **Need to talk to someone?** This always works. See below.

Help is never switched off

SAFETY

Even when your time is up, you can always ask for help. Tap **Need to talk to someone?** and write what's wrong. If you are worried or upset, TutorCat answers with kind words and helplines, whatever the time.

Want more time?

The limit is your parent's choice. If you think it's too short, or the quiet hours don't fit your homework, talk to them about it. You can see today's time and the limit on the **Vitals** page too.

STUDENTS

If you're worried or upset

It's OK to ask for help. How TutorCat responds, where to find helplines, and what stays private.

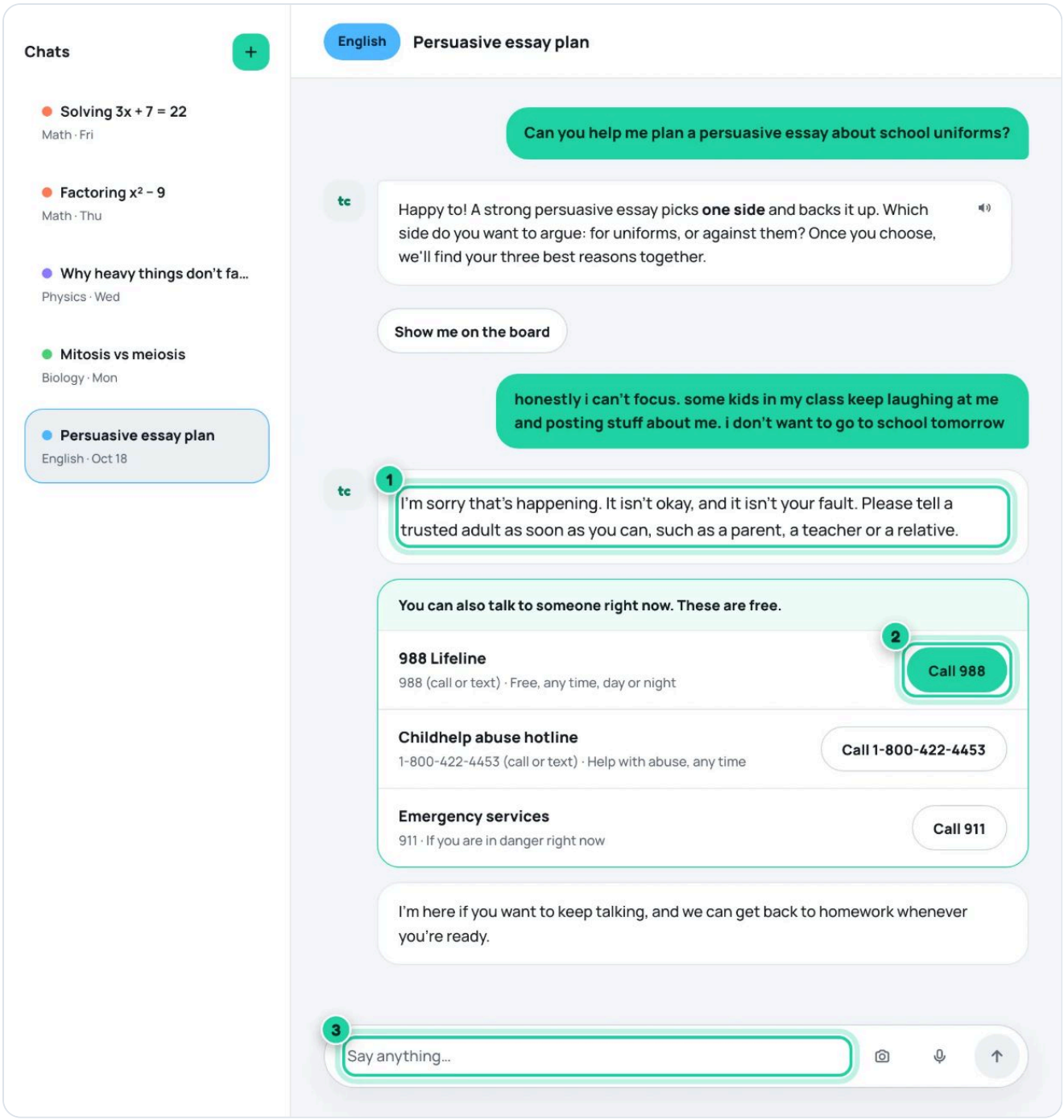
Sometimes homework isn't the hardest thing going on. You might feel sad, scared, lonely or stuck. Someone might be unkind to you, or hurting you.

It's OK to not be OK. It's OK to ask for help. You can tell TutorCat at any time, even in the middle of homework.

What TutorCat does

If you write something that shows you might not be safe or might need support, TutorCat stops the homework talk for a moment. Then it:

1. **Says something kind.** For example: "It isn't okay, and it isn't your fault."
2. **Suggests a trusted adult** you could talk to, like a teacher, a school counsellor or a relative.
3. **Shows free helplines for your country.** Many have a **Call** button you can tap.
4. **Stays with you.** It says it's there if you want to keep talking. You can go back to homework whenever you're ready.



A kind reply with free helplines and Call buttons

1 A kind reply 2 Free helplines 3 Keep talking if you like

Where you can ask for help

- **In any chat.** Just write what's going on, in your own words.
- **In a wellbeing check-in note.** See "Wellbeing check-ins".
- **When your time is up.** Tap **Need to talk to someone?**
- **When something is locked.** Look for the "Need help now?" line.

TutorCat never hides helplines behind a time limit or a plan. They are always there for you.

Who finds out?

We want you to know exactly what happens, so there are no surprises.

When you tell us someone is hurting you, that stays private, to keep you safe. This is true if it's someone at home or anyone else. Your parents don't get an alert about it. They never see that message, or anything about it, anywhere in TutorCat: not in your chats, summaries, emails, wellbeing notes or data downloads. TutorCat shows you helplines and encourages you to talk to a trusted adult you feel safe with.

For other serious worries, like wanting to hurt yourself or being in danger, a parent may be told, so they can help you. TutorCat sends your parent a short alert. The alert doesn't include what you wrote. Your parent can still see that chat, like your other chats. Telling a parent isn't a punishment. It's so a grown-up who cares about you can be there for you.

In every case, you see the helplines straight away. Nothing has to happen first.

Not an emergency service

SAFETY

TutorCat isn't an emergency service. It doesn't watch over you all the time. If you or someone else is in danger right now, call your local emergency number, or tell a grown-up near you straight away.

You are not alone

Talking to someone can help, even if it feels hard. A teacher, a school counsellor, a relative, a friend's parent, or a helpline are all good places to start. You deserve to feel safe.

For younger students (grades 3-5)

TutorCat uses shorter, simpler sentences in its reply. It still shows the helplines, and it still says: tell a grown-up you trust. If you don't know what to write, that's OK. Use your own words, as short as you like. Or go and find a grown-up you trust and tell them.

STUDENTS

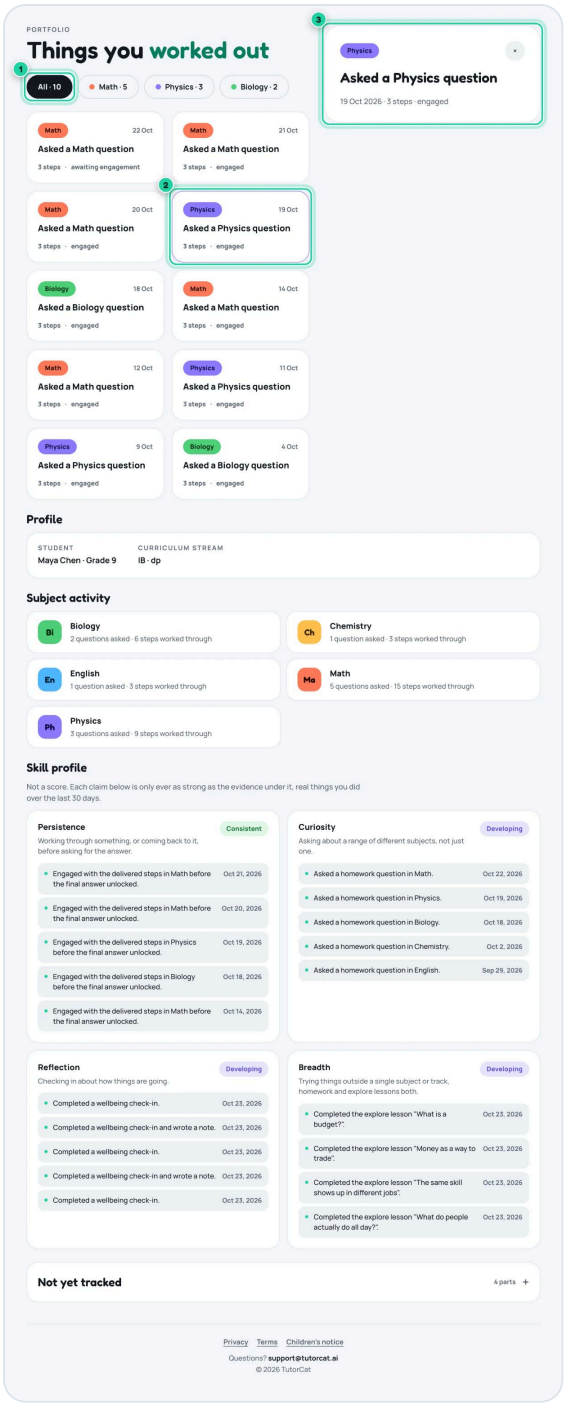
Your Portfolio

See every problem you have worked on, filter by subject, and read your skill profile.

Your **Portfolio** is your shelf of things you worked out. Every homework session lands here as a card.

Look through your sessions

1. Open **Portfolio** in the menu.
2. Use the chips at the top to filter. **All** shows everything. Tap a subject to see only that one. The number tells you how many sessions there are.
3. Tap a card to see its details on the right: the subject, the date, how many steps, and whether you worked through them.
4. Tap **×** to close the details.



The Portfolio with subject filters, session cards and the detail panel

1 **Filter by subject** **2** **Tap a card** **3** **The details**

Each card shows the subject, the date and the number of steps. "Engaged" means you worked through the steps. "Awaiting engagement" means you haven't yet.

TIP

On a phone, your Portfolio starts with two totals: **Questions asked** and **Steps worked through**. Below them is a shortcut to today's wellbeing check-in.

More about you

Scroll down to find:

- **Profile:** your name, your grade and your curriculum stream.
- **Subject activity:** for each subject, how many questions you asked and steps you worked through.
- **Skill profile:** four learning habits: **Persistence** (working through something before asking for the answer), **Curiosity** (asking about different subjects), **Reflection** (checking in about how things are going) and **Breadth** (trying things outside one subject). It's "not a score". Each habit is marked **Emerging**, **Developing** or **Consistent**, or says there isn't enough evidence yet. It's based only on real things you did in the last 30 days, and the evidence is listed under it.
- **Not yet tracked:** things a full portfolio could include one day, like sports or certificates. TutorCat doesn't collect these yet, so they stay empty. Nothing is made up.

Empty shelf?

If you are new, you see **Your shelf is empty, for now**. Tap **Start a session →** to ask your first question. It will show up here.

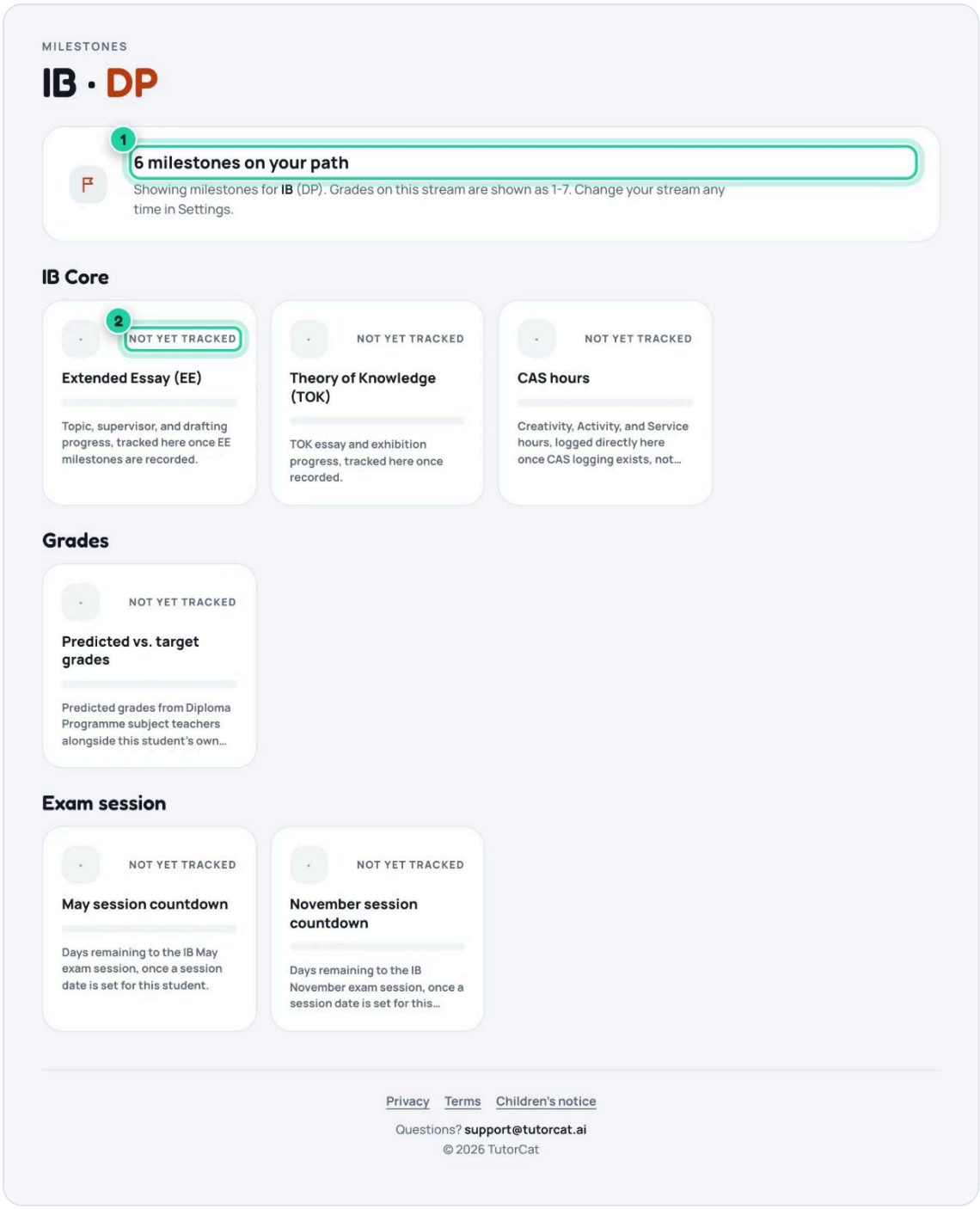
STUDENTS

Milestones

The big things ahead for your curriculum, like exams or the Extended Essay.

Milestones shows the big things ahead on your path at school. What you see depends on your curriculum. For example, IB students see things like the Extended Essay and Theory of Knowledge. O-Level and IGCSE students see things like exam sessions and mock exams. A-Level students see their AS and A2 years, coursework or NEA, mock exams and final exams.

1. Open **Milestones** in the menu.
2. The top card tells you how many milestones are on your path, which stream they are for, and how grades are shown for it.
3. Scroll through the groups to see each milestone and a short description.



Milestones for an IB Diploma student

1 **Your stream's milestones** 2 **Not tracked yet**

"Not yet tracked"

Every milestone says **Not yet tracked** for now. That's honest: TutorCat can show you what's coming, but it can't yet tell how far along you are. It never fills this in with pretend progress.

Wrong milestones?

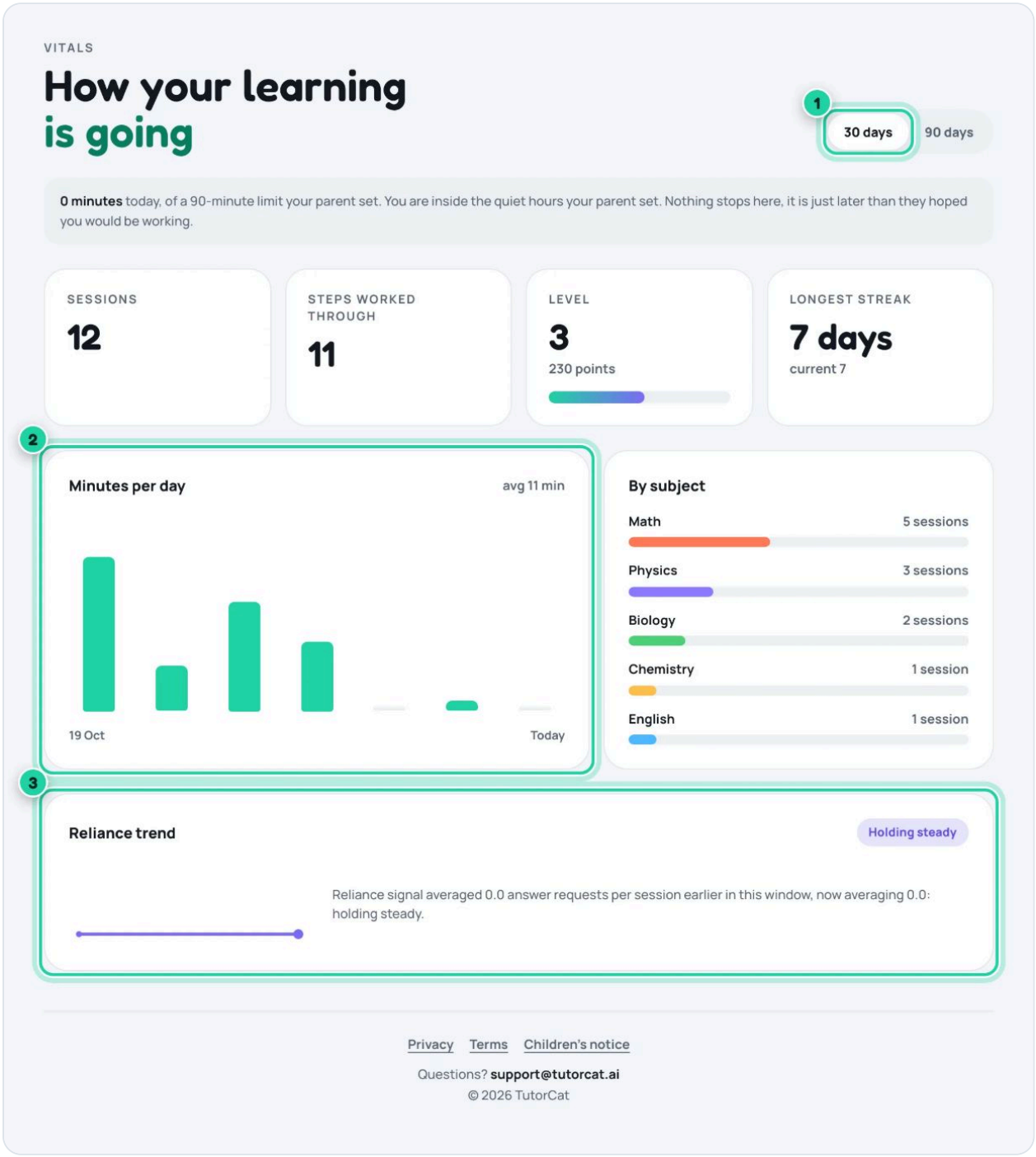
If these don't match your school, your curriculum may be set wrong. Change it in **Settings**, under **Curriculum**. Your milestones update to match.

STUDENTS

Vitals

How your learning is going, with your sessions, minutes per day, subjects and reliance trend.

Vitals shows how your learning is going. Think of it like a health check, but for studying.



Vitals with the trend window, minutes per day and the reliance trend

1. How far back
2. Minutes each day
3. Leaning on answers less?

What you see

- **Sessions** and **Steps worked through** in the time you are looking at.
- **Level:** your level and points.
- **Longest streak:** your best streak ever, and your current one.
- **Minutes per day:** a bar for each of the last 7 days.
- **By subject:** how many sessions you did in each subject.
- **Reliance trend:** whether you are asking for the full answer less often than before. **Improving** means you are working more out by yourself. **Holding steady** means about the same. **Slipping** means you are leaning on answers more lately.

> **TIP**
> The reliance trend needs at least 6 homework sessions in the time window. Until then, it says how many more to go.

Change the time window

At the top, pick **30 days** or **90 days**. 90 days shows a longer trend. If **90 days** has a small lock, it isn't part of your plan. Your last 30 days always show.

Your screen time

If a parent set a daily limit or quiet hours, a note near the top tells you where you stand, like how many minutes are left today.

Just starting?

Vitals needs a little information before the trends mean anything. Until you have done 3 sessions, you see **Vitals show up after 3 sessions**, with dots counting toward 3.

STUDENTS

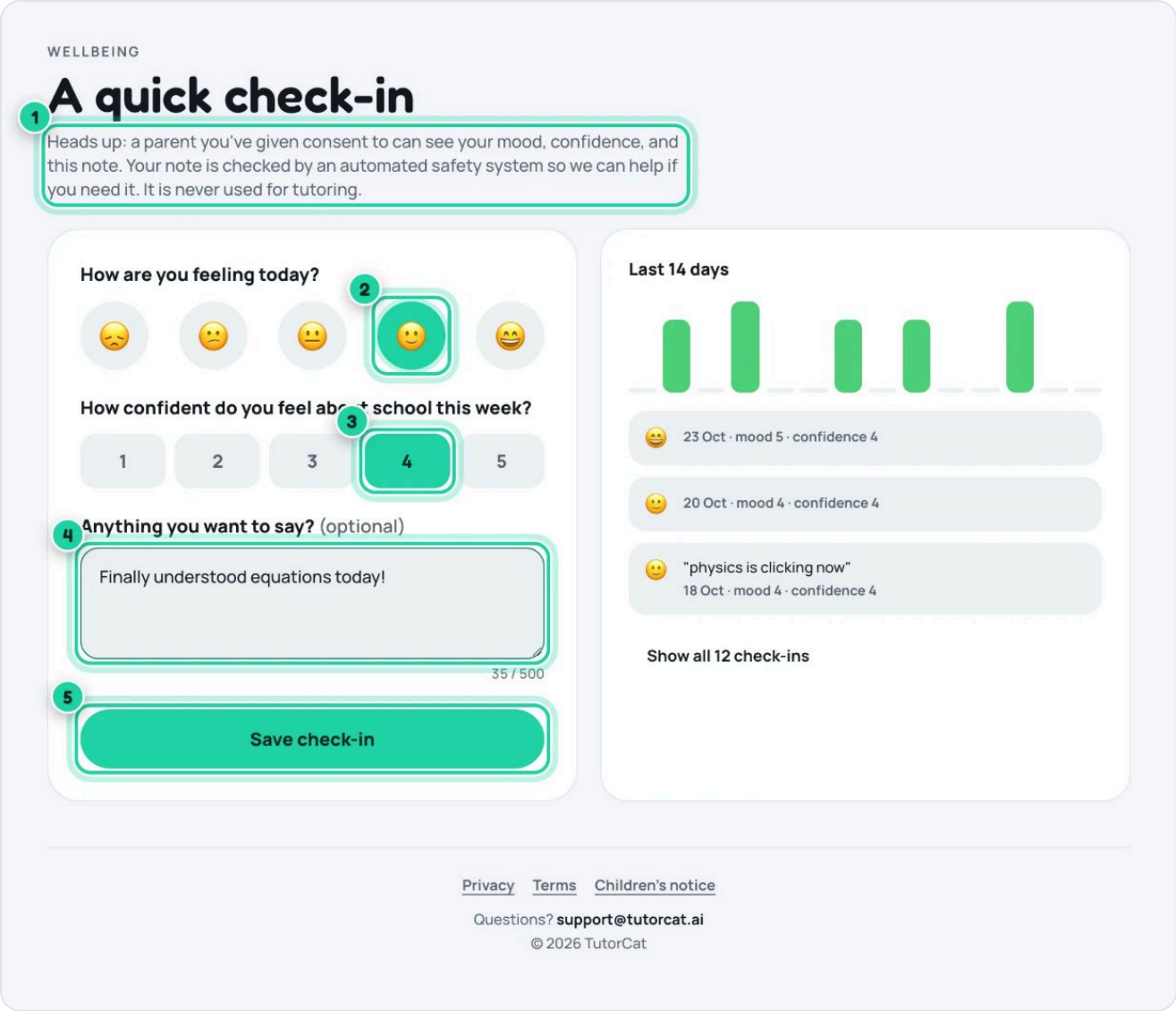
Wellbeing check-ins

Tell TutorCat how you feel and how confident you are about school, with an optional note.

A check-in takes about 30 seconds. You tell TutorCat how you feel today and how confident you feel about school. Over time, you can see how your weeks have gone.

Do a check-in

1. Open **Wellbeing** in the menu.
2. Read the "Heads up" line at the top. It tells you who can see your check-in.
3. **How are you feeling today?** Tap a face, from **Rough** to **Great**.
4. **How confident do you feel about school this week?** Tap a number from 1 ("Not sure at all") to 5 ("Very confident").
5. **Anything you want to say?** This note is optional. You can write up to 500 characters.
6. Tap **Save check-in**.



A wellbeing check-in with a mood, a confidence number and a note

1. **Who can see this**
2. **Pick your mood**
3. **How confident you feel**
4. **An optional note**
5. **Save it**

You see "Saved. Thanks" and "See you tomorrow."

> **GOOD TO KNOW**
>
> You can check in once a day. If you save again on the same day, it updates today's check-in. It doesn't add a second one.

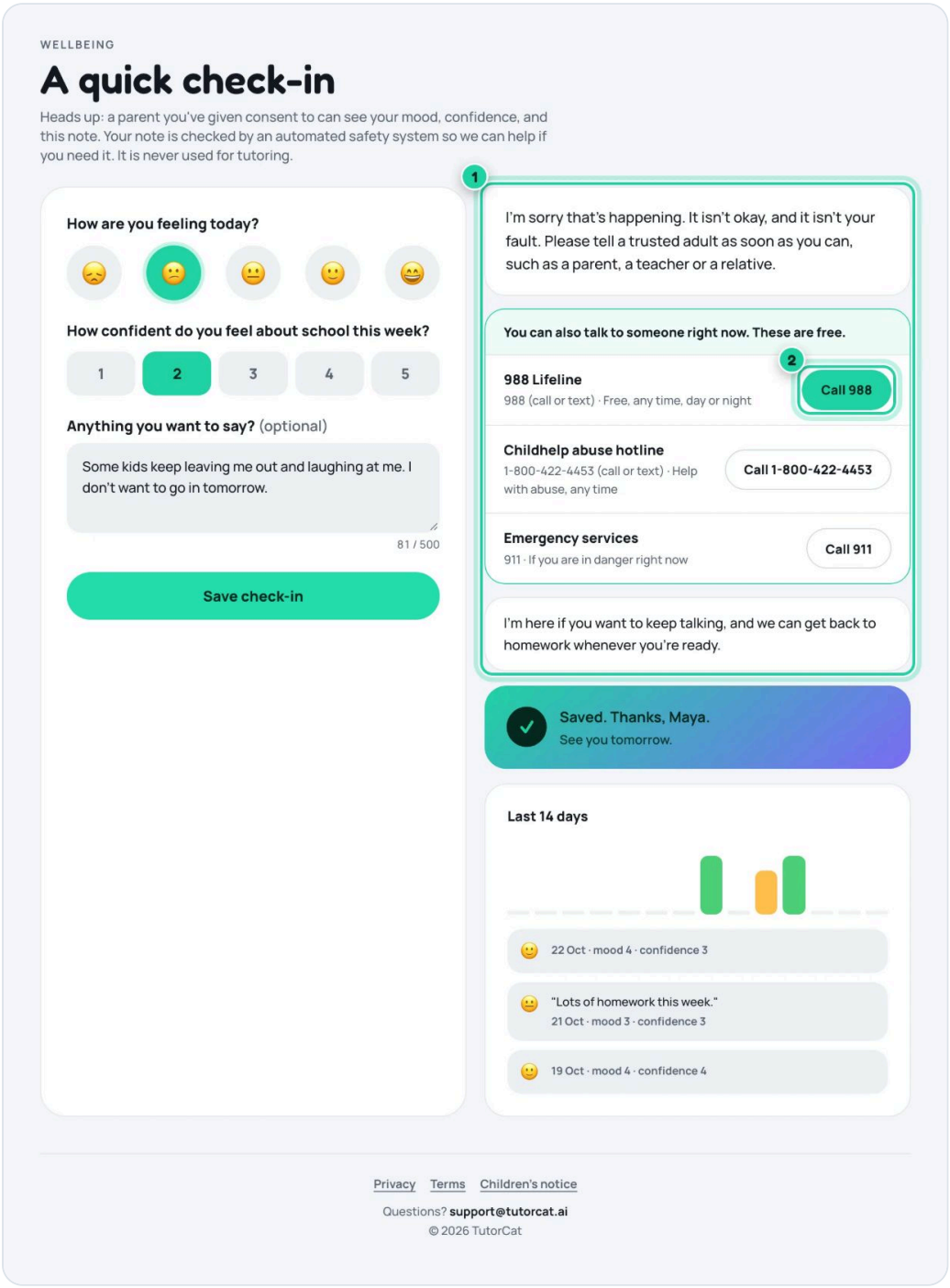
Who can see it

- **A parent who has said yes to your account** can see your mood, your confidence and your note.
- **Your note is checked by an automated safety system**, so TutorCat can help if you need it.

- **Your check-in is never used for tutoring.** The tutor doesn't read it, and it doesn't change your homework help.

If your note worries the safety check

If your note shows you might be having a hard time, TutorCat shows a kind message and free helplines right under the form. It doesn't hide it behind anything. Take your time to read it.



A kind message and helplines after a worried note

1 **Support, right away** 2 **Free helplines**

SAFETY

If your note tells us someone is hurting you, that stays private, to keep you safe. Your parents won't see it. For other serious worries, like wanting to hurt yourself, a parent may be told so they can help. To learn more, read "If you're worried or upset".

Your last 14 days

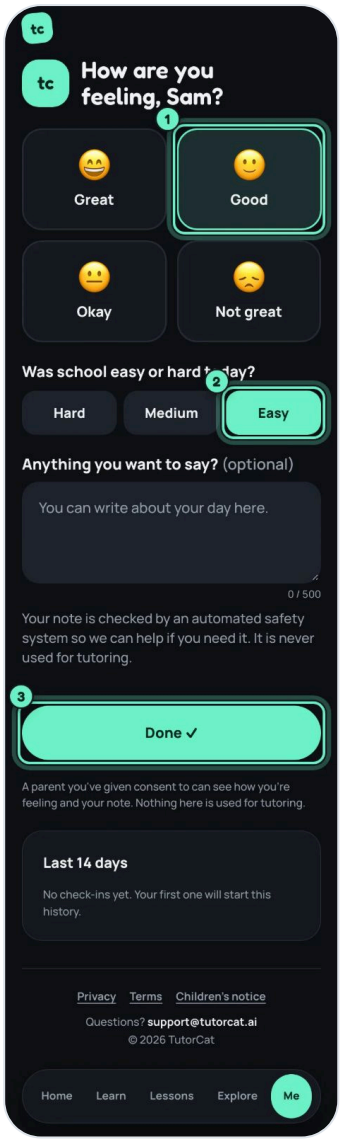
On the side, **Last 14 days** shows a little bar for each day you checked in. Taller bars mean a better mood. Below that are your latest check-ins with their notes. Tap **Show all** to see more.

For younger students (grades 3-5)

Your check-in is simpler and bigger:

1. **How are you feeling?** Tap **Great**, **Good**, **Okay** or **Not great**.
2. **Was school easy or hard today?** Tap **Easy**, **Medium** or **Hard**.
3. **Anything you want to say?** This is optional. You can write about your day.
4. Tap **Done** ✓.

A parent you've given consent to can see how you're feeling and your note. Nothing here is used for tutoring.



The younger check-in on a phone, in the dark theme

1. **How you feel**
2. **Easy or hard?**
3. **Tap Done**

STUDENTS

The Lesson Library

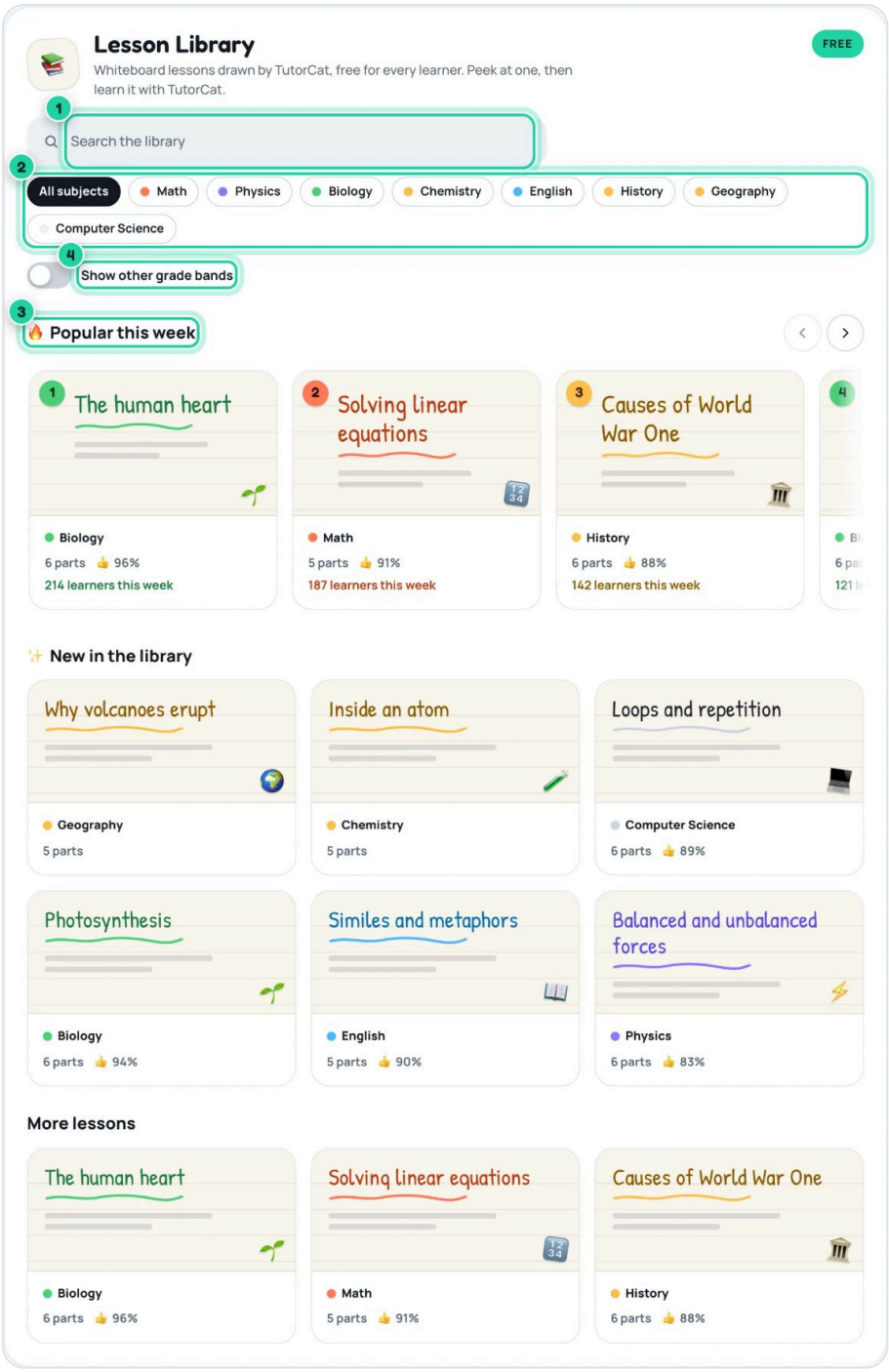
Free whiteboard lessons on common topics, for your grade and curriculum. Explore them, learn from them, and say if they helped.

The **Lesson Library** is a shelf of whiteboard lessons that TutorCat has already made about common topics, like "The human heart" or "Adding fractions". They are made for your grade and your curriculum. Every lesson in the library is free, whatever your plan.

Explore the library

1. Open **Explore** in the menu. The **Lesson Library** is the first thing on the page.
2. Look through **Popular this week** (what lots of learners are watching) and **New in the library**.
3. To find a topic, type in the search box. To see one subject only, tap its chip, like **Physics**.

You see lessons for your own grades first. To see lessons made for younger or older students, tap **Show other grade bands**.



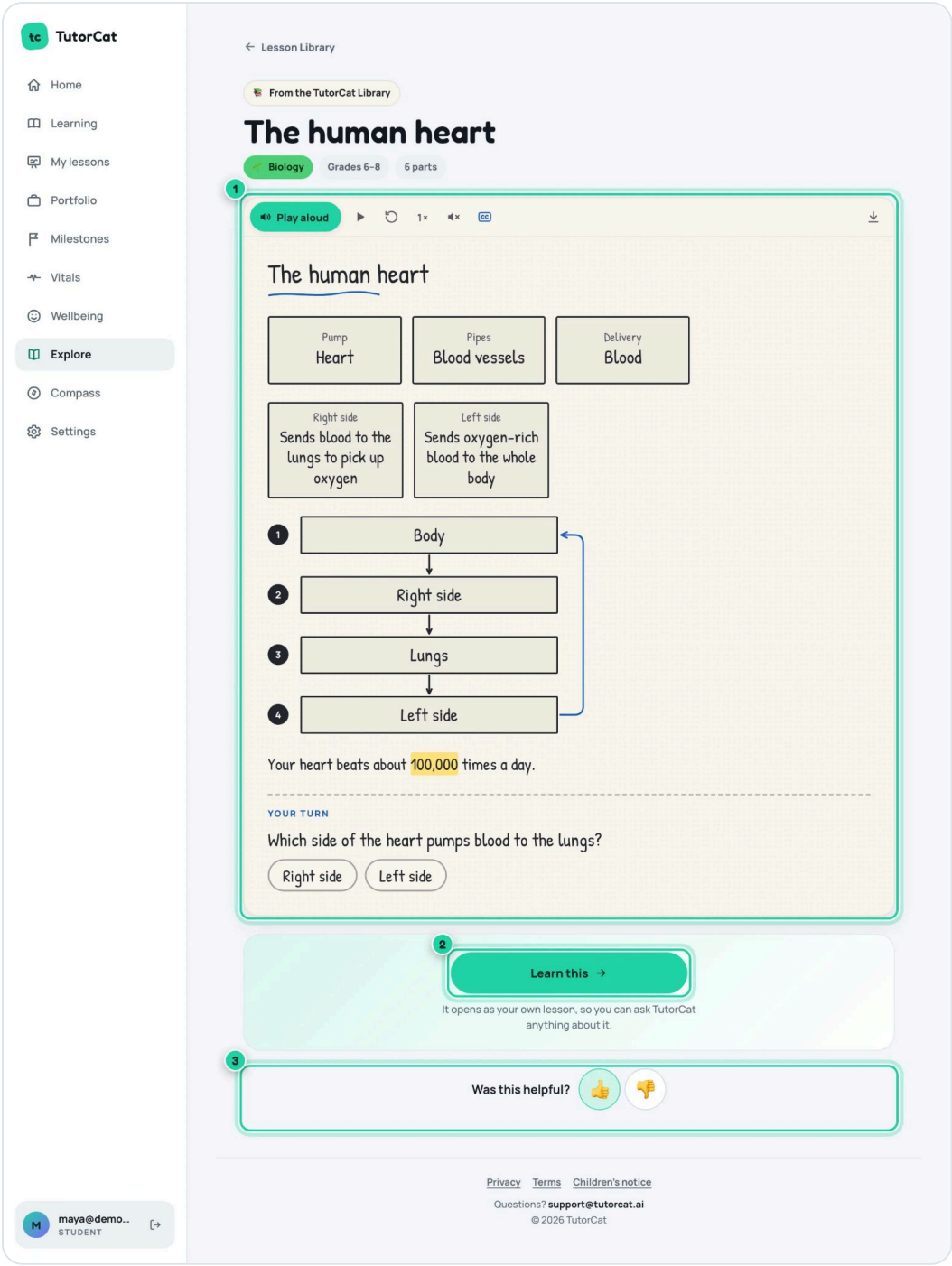
The Lesson Library at the top of Explore, with search, subject chips, Popular this week and New in the library

1. **Search for a topic**
2. **Pick a subject**
3. **What others are learning**
4. **Other grades**

Learn a lesson

1. Tap a lesson. You see the whole board, so you can check it is what you want.
2. Tap **Learn this**. TutorCat starts a new chat with the lesson in it, and plays it for you.

3 Ask anything you like in the box underneath, like "Can you give me an example?". TutorCat answers just like in any other chat.



A library lesson on the human heart, with the whole board, a Learn this button and Was this helpful?

1 **The whole board** 2 **Make it your lesson** 3 **Was it helpful?**

The lesson then stays in your chats and in My lessons, so you can find it again.

Library lessons in your chats

Sometimes you ask a question that lots of students ask, like "How does the heart work?". If the library already has a good lesson on it, TutorCat gives you that one. It starts straight away, with no wait. Under the board it says **From the TutorCat Library**.

If the library does not have that topic yet, TutorCat makes a new lesson for you. When it has passed every check, it goes into the library too, so the next student who asks gets it straight away.

You still get a lesson made just for you when your question is about you or something special. For example:

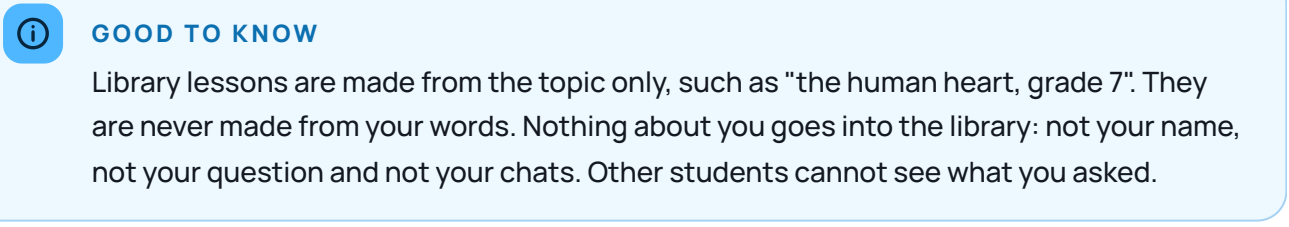
- a question about yourself, your family, your friends or how you feel,
- a question with a special request, like "explain it using football",
- a homework problem to work through,
- a photo of your homework.

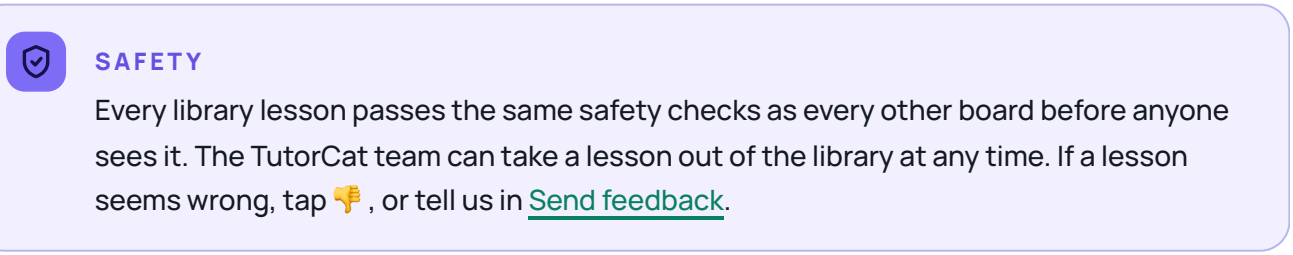
Was it helpful?

Under a library lesson you see **Was this helpful?** with 👍 and 👎. Tap one. Your answer stays lit up, and you can change it later. You get one vote for each lesson.

Your vote helps the TutorCat team find lessons that need fixing. Other students only ever see the totals, never who voted.

Your questions stay private





STUDENTS

Explore lessons and Compass

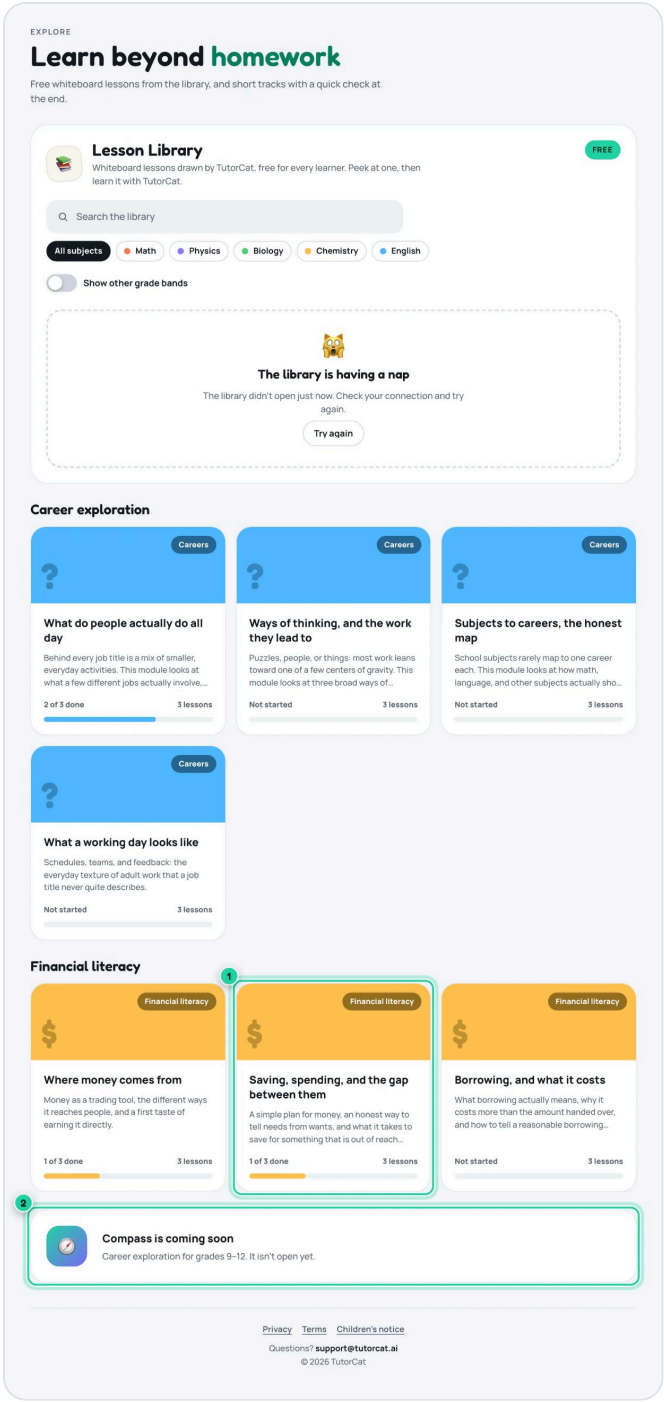
Short lessons about careers and money, each with a quick check, plus Compass, which is coming soon.

Explore has short lessons about things beyond homework. There are two tracks:

- **Career exploration:** what people do at work, and how your subjects connect to jobs.
- **Financial literacy:** money, saving, spending and budgets.

Each track has modules. A module is a small set of lessons. New modules open up as you move up a grade.

At the top of **Explore** is the **Lesson Library**: free whiteboard lessons on school topics. See The Lesson Library.



Explore with module cards and the Compass card

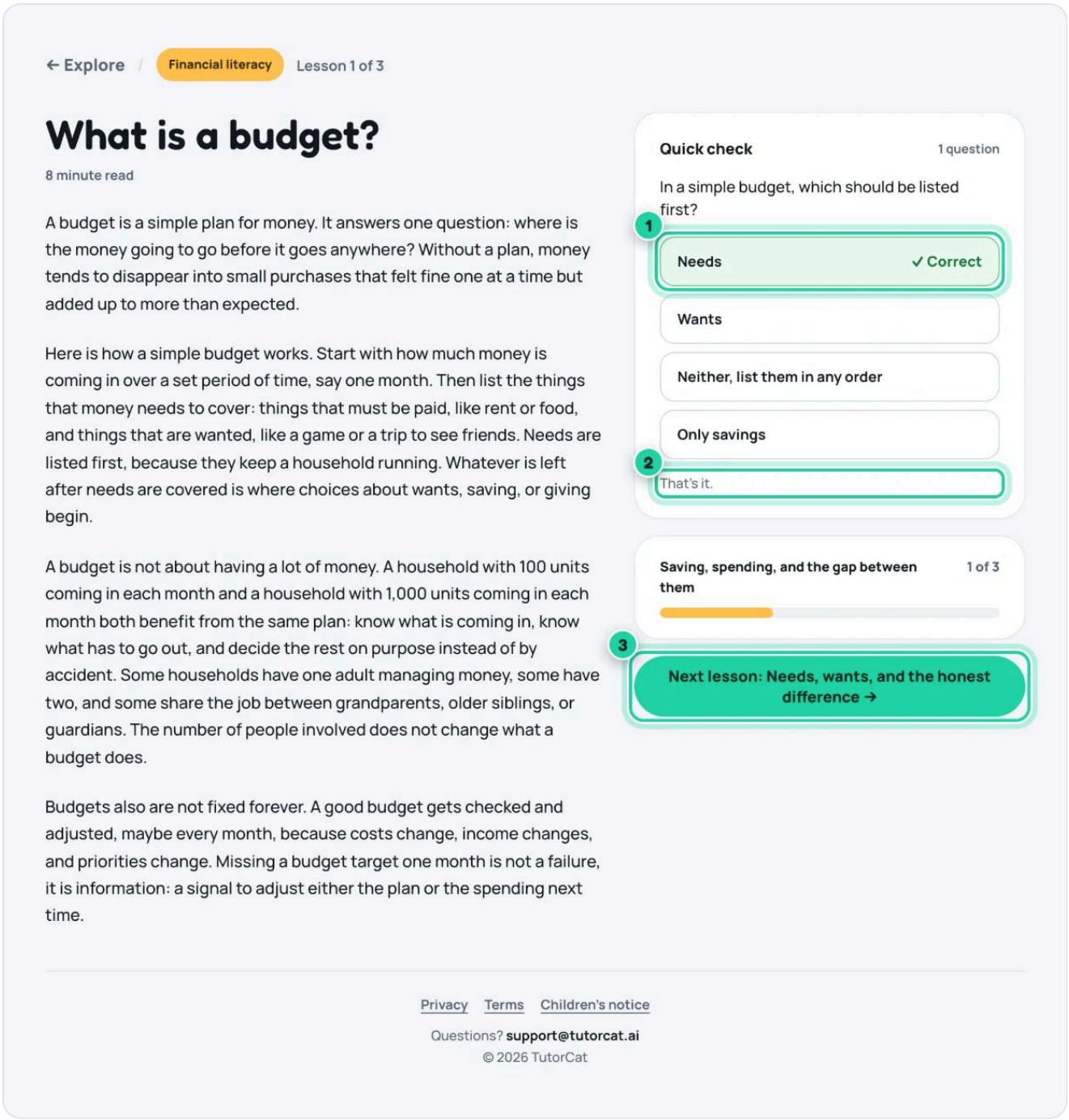
1 **Open a module** 2 **Coming soon**

Start a module

1. Open **Explore** in the menu.
2. Each card shows the module's title, a short summary, how many lessons it has, and how far you've got: "Not started", "2 of 3 done" or "Finished".
3. Tap a card to open it.

Read a lesson and do the quick check

1. Read the lesson. The top says how many minutes it takes to read.
2. On the side, the **Quick check** asks 1 question. Tap the answer you think is right.
3. Tap **Check answer**.
   - **Right:** you see "✓ Correct" and "That's it."
   - **Not quite:** TutorCat says to take another look at the lesson. There's no penalty. Tap **Try again**.
4. Tap **Next lesson: …** to keep going. On the last lesson, tap **Finish module**.
5. Tap **Back** to go to the lesson before, or **← Explore** to leave.



A lesson with its quick check answered correctly

1. **Pick an answer**
2. **Right first time**
3. **On to the next**

GOOD TO KNOW

The quick check is just for practice. It isn't a test or a score. A wrong answer never stops you from moving on. Finishing lessons does earn points toward your level.

"Not available for your grade yet"

Some modules are for older students. If a track says "Nothing … is available for your grade yet", that's not about your plan. More modules open as you move up a grade. There's nothing you need to do.

Compass

Compass is coming soon, for grades 9 to 12. It will match what you're good at in sessions with real paths after school, like careers, subjects to pick and people to talk to. It isn't open yet.

STUDENTS

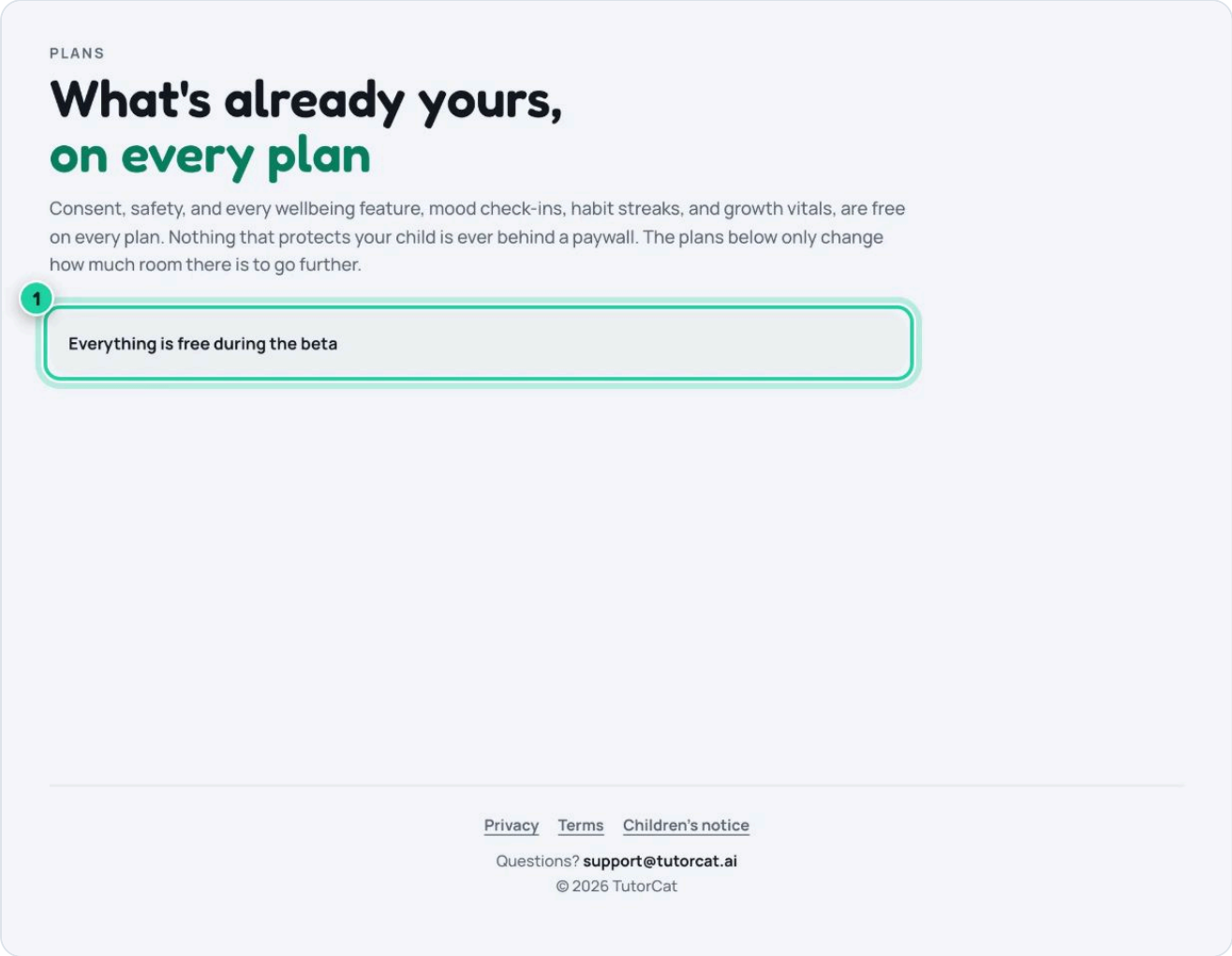
Plans and what's free

During the beta everything is free. What a plan changes, what is always free, and what a locked card means.

Everything is free during the beta

Right now TutorCat is in its beta. The **Plans** page says it plainly: "Everything is free during the beta".

To see it, open **Settings**, find **Plan**, and tap **See plans** or **Manage plan**.



The Plans page during the beta

1. **Free for now**

Always free, on every plan

Some things are never behind a paywall, now or later:

- Safety and helplines.
- Parent consent.
- Wellbeing check-ins, streaks and your portfolio.
- Downloading your data and deleting your account.

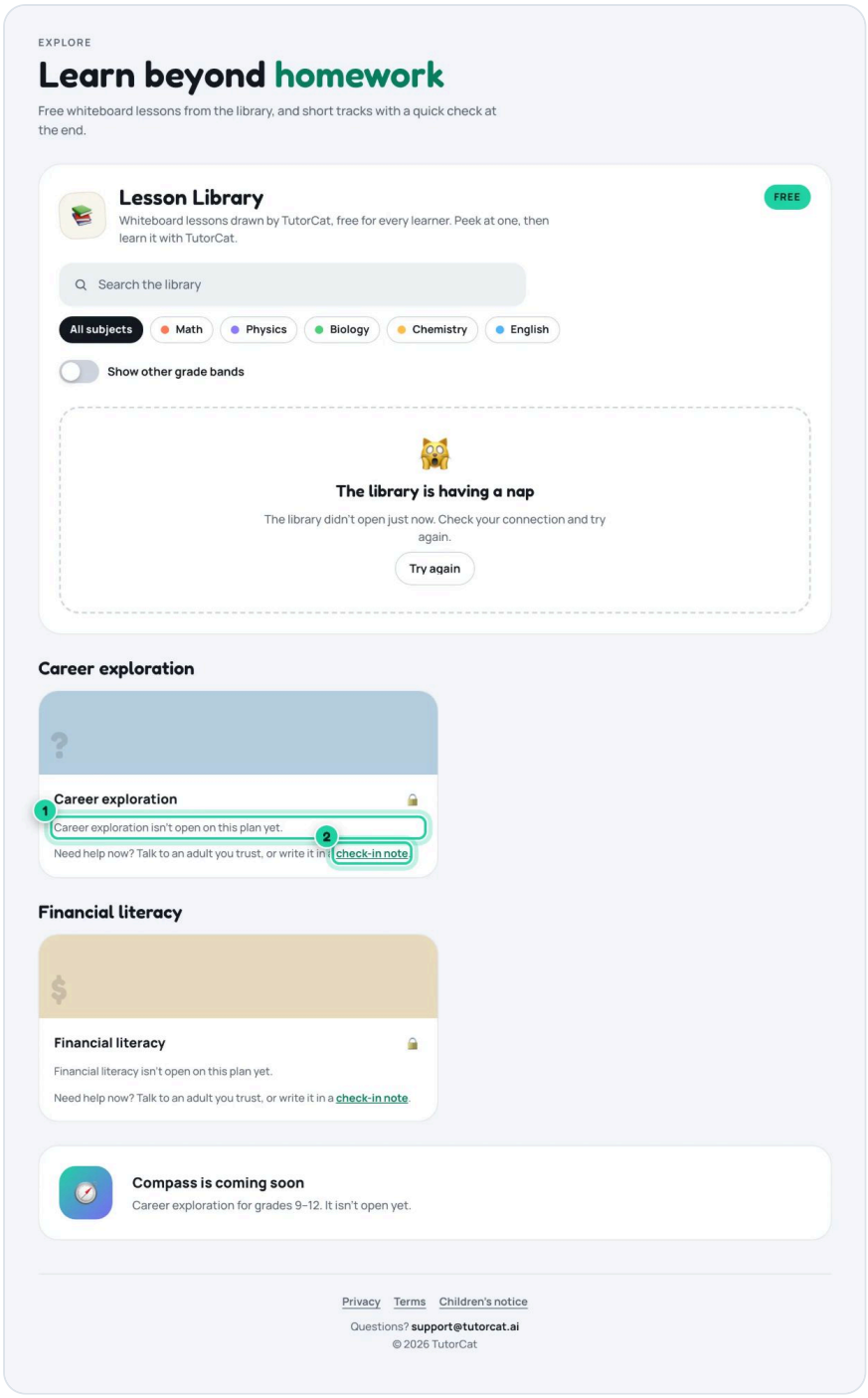
What a plan could add

When plans open, a family plan adds extras, like **Career exploration** and **Financial literacy** in Explore, and longer trends (90 days) in Vitals.

Plans are for parents to decide. If you ever see plan cards with prices, talk to your parent. Don't choose one yourself.

What a locked card means

If something isn't part of your plan, you see a locked card instead, with a small lock. It might say, for example, "Career exploration isn't open on this plan yet."



A locked Explore track, with the "Need help now?" line

1 **Not on this plan** **2** **Help is never locked**

Even locked cards have a "Need help now?" line. Help is never locked.

STUDENTS

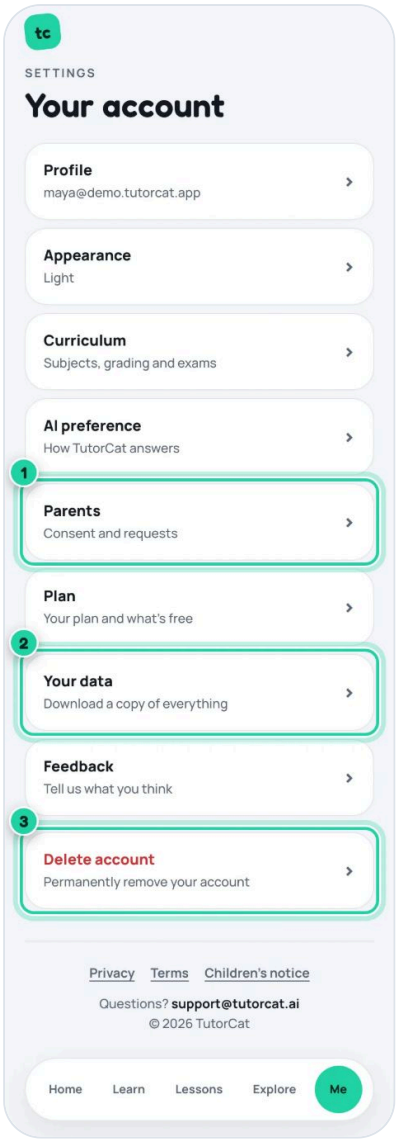
Settings

Your account, the look of TutorCat, your curriculum, how TutorCat answers, and your plan.

Settings is where you look after your account. Open it from the menu. On a phone, tap **Me**, then **Settings**.

On a computer, Settings is one long page. The list on the left jumps to each part: **Profile**, **Appearance**, **Curriculum**, **AI preference**, **Parents**, **Plan**, **Your data**, **Feedback** and **Delete account**.

On a phone, Settings is a list. Tap a row to open that part. Tap ‹ **Settings** to go back.



Settings on a phone, as a list of sections

1. **Your parents**
2. **Download your data**
3. **Delete your account**

Profile

The top card shows your email, that you are a student, and your country. It also has the **Sign out** button.

Your date of birth and country can't be changed here. To fix them, a grown-up can tap **Contact support** to email the TutorCat team.

Appearance

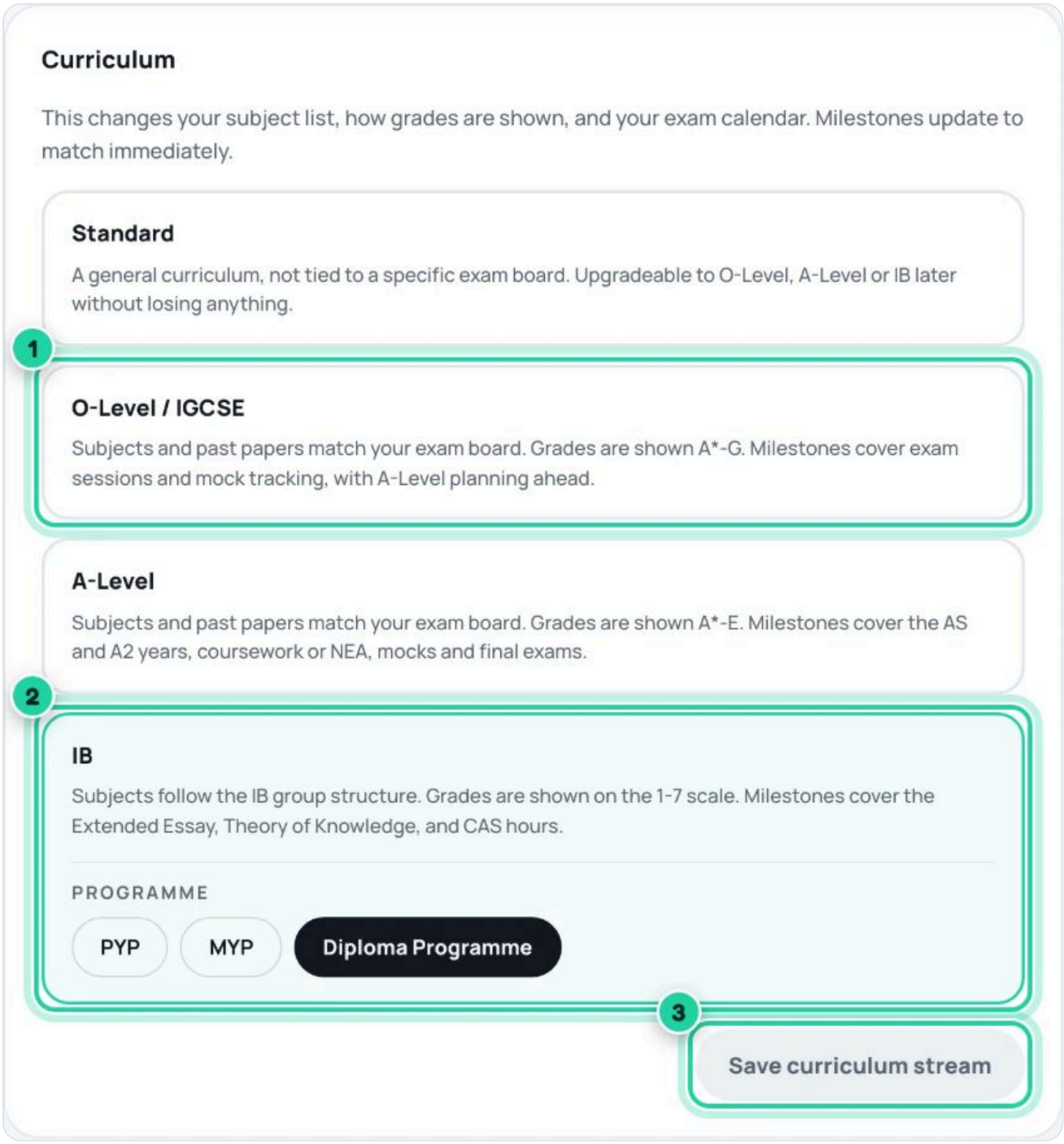
Pick **Light**, **Dark** or **Follow system**, and turn **Reduce motion** on or off. See "Sign in, sign out, and light or dark".

Curriculum

Changed school, or picked the wrong curriculum when you signed up? You can change it here.

1. Tap **Standard**, **O-Level / IGCSE**, **A-Level** or **IB**. Each card explains what changes.
2. For O-Level or A-Level, choose your **Exam board**: **Cambridge**, **Edexcel** or **AQA**. For IB, choose your **Programme**: **PYP**, **MYP** or **Diploma Programme**.
3. Tap **Save curriculum stream**.

Your subjects, how grades are shown, and your milestones change to match straight away.



The Curriculum settings with the four streams

1 O-Level or IGCSE 2 The IB stream 3 Save a change

AI model preference

In the list it's called **AI preference**. On a phone it opens as **How TutorCat answers**. Most students never need to change it.

- **Automatic (recommended):** TutorCat picks the best way to answer each question. A quick check gets a quick answer. A hard problem gets deeper thinking.
- **Choose it yourself:** pick **Quicker answers** or **Deeper reasoning**, then tap **Save AI preference**.

If you only see a note that says "Automatic is the only mode running here right now", there's nothing to choose yet.

Parents

Who has said yes to your account, and how to add a parent. See "Your parents".

Plan

Shows your **Current plan**, its **Status**, and when it **Renews**. Tap **See plans** or **Manage plan** to open the Plans page. See "Plans and what's free".

Your data, Feedback and Delete account

See "Download your data", "Send feedback" and "Delete your account".

STUDENTS

Your parents

See whether a parent has said yes, what they can see, and send a request to another parent.

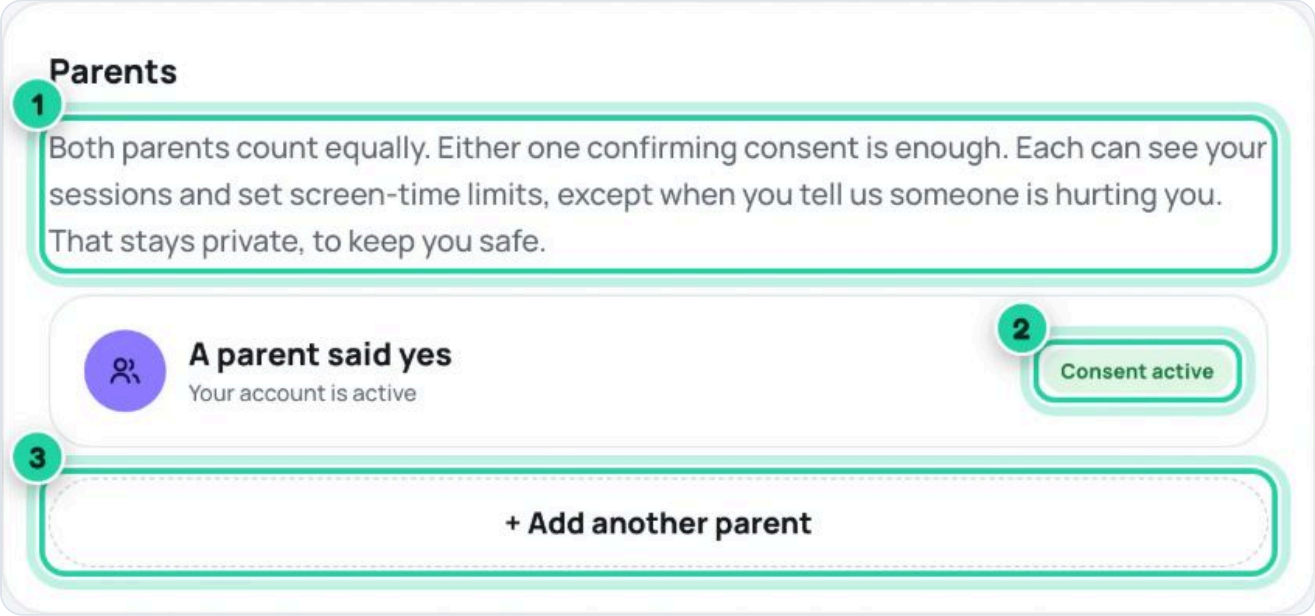
The **Parents** part of **Settings** shows who has said yes to your account. You can also ask another parent or guardian.

What your parents can see

At the top, TutorCat explains it:

> Both parents count equally. Either one confirming consent is enough. Each can see your sessions and set screen-time limits, except when you tell us someone is hurting you. That stays private, to keep you safe.

A parent who has said yes can also see your wellbeing check-ins. For other serious worries, like wanting to hurt yourself, a parent may be told so they can help. See "If you're worried or upset".



The Parents settings, with the privacy line and consent active

1 What stays private 2 A parent said yes 3 Add another parent

Is my account active?

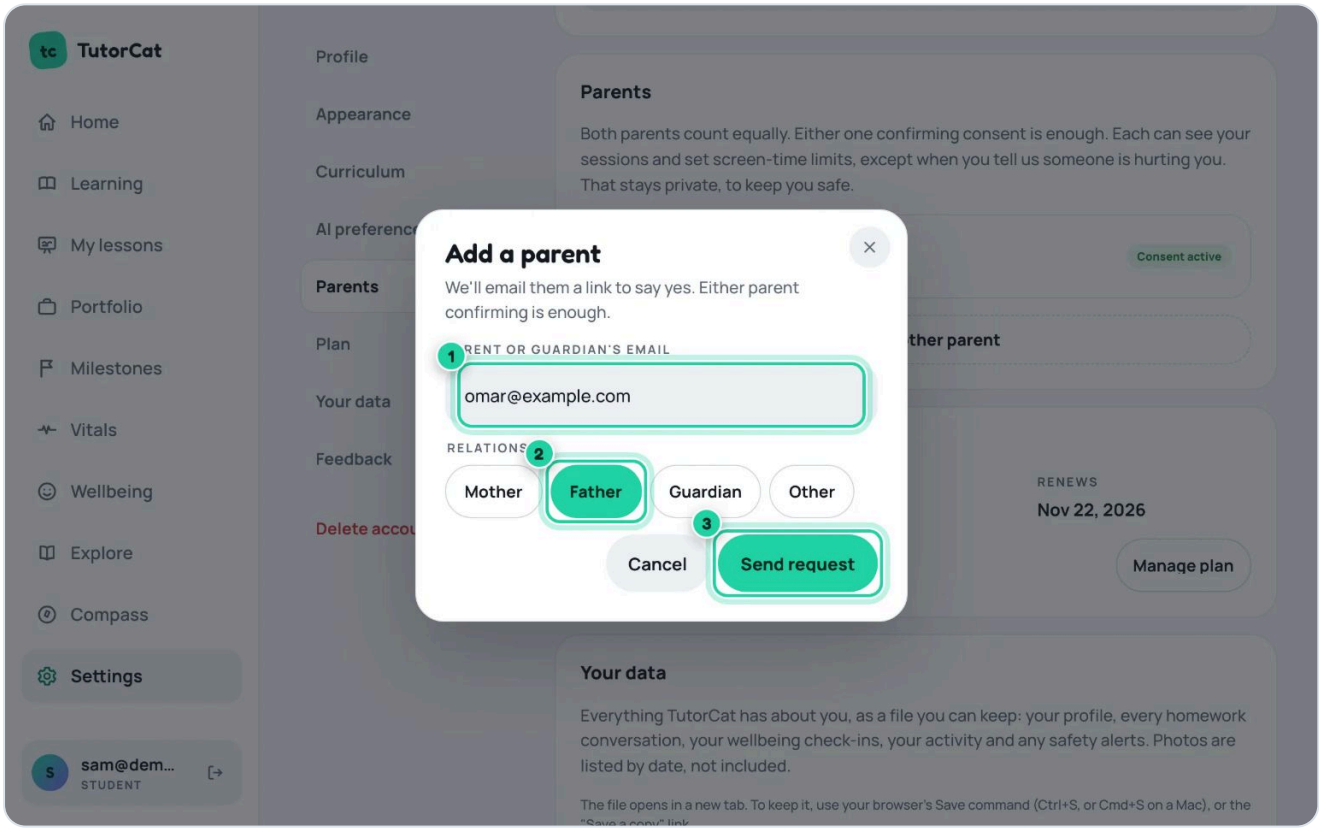
- **"A parent said yes"** with **Consent active** means you're all set.

- A request you sent from this device shows the parent's email with **Sent**. If they can't find the email, tap **Resend**.

Add a parent

You can add a second parent, for example if you live between two homes.

1. Tap **+ Add another parent** (or **+ Add a parent** if there's no one yet).
2. Type their email in **Parent or guardian's email**.
3. Under **Relationship**, tap **Mother**, **Father**, **Guardian** or **Other**.
4. Tap **Send request**. Or tap **Cancel**.



Adding a second parent: email, relationship and Send request

1 Their email 2 Who they are 3 Send the request

TutorCat emails them a link to say yes. Either parent saying yes is enough.

> **GOOD TO KNOW**
> TutorCat never shows you a parent's email that you didn't type yourself on this device.

STUDENTS

Download your data

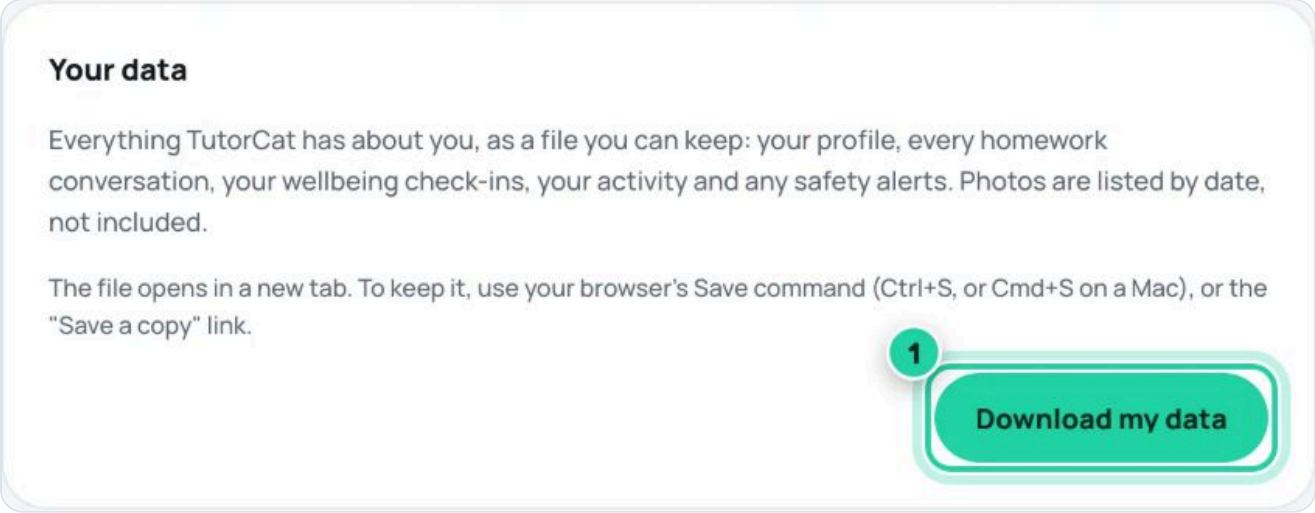
Get a copy of everything TutorCat has about you, as a file you can keep.

You can get a copy of everything TutorCat has about you. It's free, on every plan.

The file includes your profile, every homework conversation, your wellbeing check-ins, your activity, and any safety alerts. Photos are listed by date, but the pictures themselves are not in the file.

Get your file

1. Open **Settings** and find **Your data**.
2. Tap **Download my data**.
3. Wait a moment. You see "Preparing your file…".
4. The file opens in a new tab.
5. To keep it, use your browser's Save command: **Ctrl+S**, or **Cmd+S** on a Mac. Or tap **Save a copy**.



The Your data card with the Download my data button

1 Get your file

TIP

If no new tab opened, your browser may have blocked it. Tap **Save a copy** instead. Want a fresh copy later? Tap **Download again**.

GOOD TO KNOW

The file is downloaded straight away. Nothing is emailed.

STUDENTS

Delete your account

Delete your TutorCat account and everything in it. It happens straight away and can't be undone.

You can delete your TutorCat account. Please think carefully first, and talk to a parent. **Deleting happens straight away, as soon as you confirm. It can't be undone.**

What gets deleted

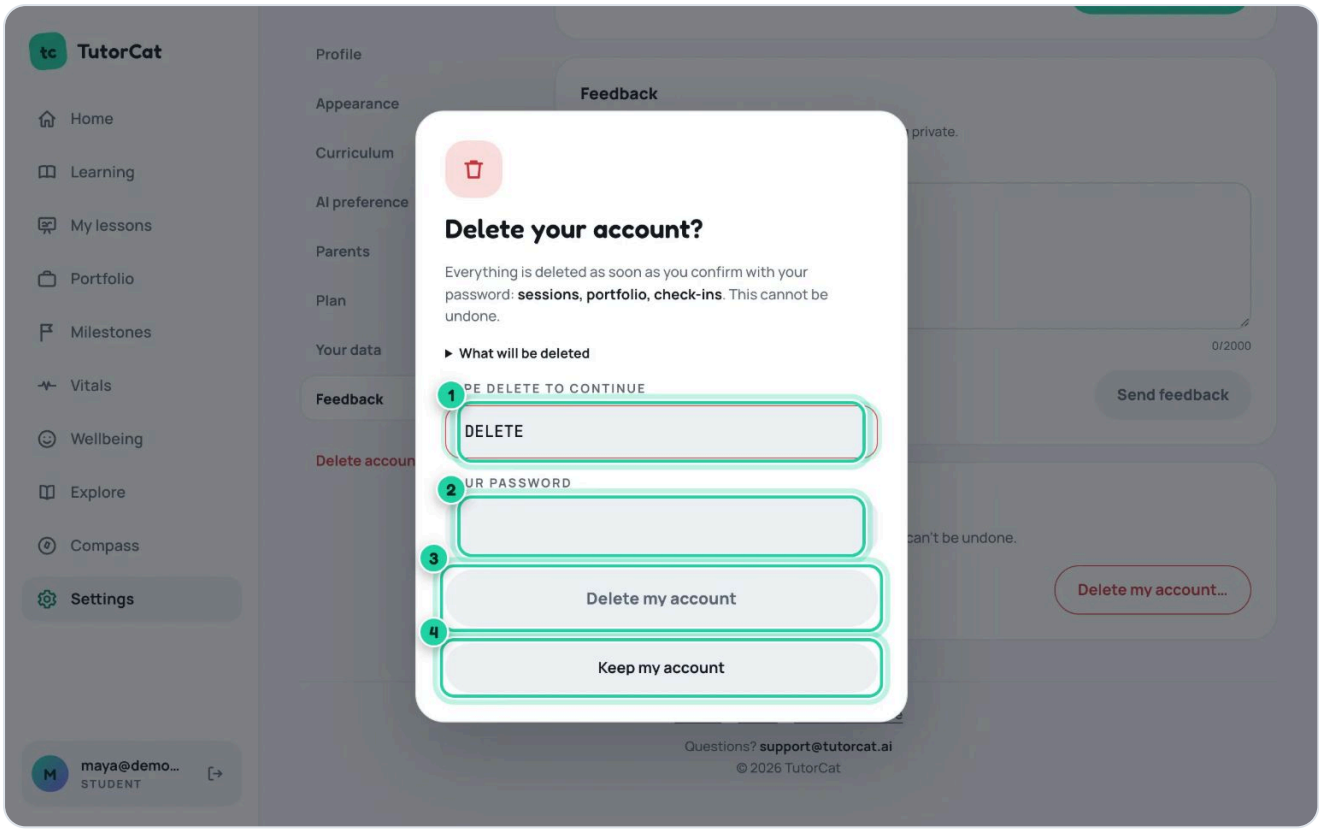
- Your account and sign-in.
- Every homework conversation, question, photo and answer.
- Your progress, streaks, lessons and check-ins.

> **TIP**
> Want to keep a copy? Download your data first. See "Download your data".

Delete your account

1. Open **Settings** and find **Delete account**.
2. Tap **Delete my account…**.
3. Read the box that opens. Tap **What will be deleted** to see the full list.
4. Type `DELETE` in **Type DELETE to continue**.
5. Type **Your password**.
6. Tap **Delete my account**. Your account is deleted and you are signed out.

Changed your mind? Tap **Keep my account**. Nothing is deleted.



The delete box, with DELETE typed in

1. Type DELETE
2. Your password
3. Deletes right away
4. Changed your mind?

"Your parent needs to do this one"

If you are under the consent age where you live, you can't delete your account yourself. You see **Your parent needs to do this one**. Nothing has been deleted.

Ask your parent to open TutorCat and choose to delete your data from their home page.

If it doesn't work

If your password is wrong, TutorCat tells you, and nothing is deleted. Type it again carefully.

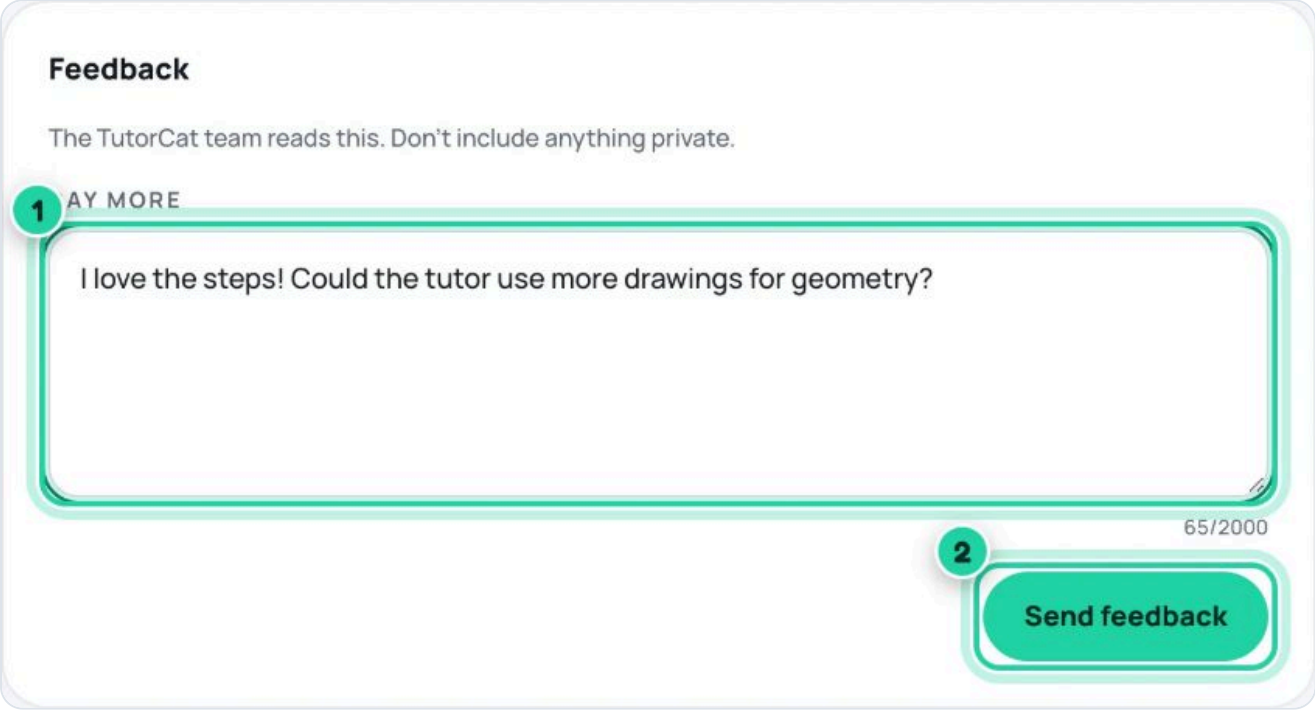
STUDENTS

Send feedback

Tell the TutorCat team what you like, what's confusing, or what you wish it could do.

Love something? Something confusing or broken? Got an idea? Tell the TutorCat team.

1. Open **Settings** and find **Feedback**. On a phone it's called **Tell us what you think**.
2. Write your message in **Say more**. You can write up to 2,000 characters.
3. Tap **Send feedback**.



The feedback box with a message typed

1 Tell us anything 2 Send it

You'll see **Thanks** and "A real person reads every one of these."

GOOD TO KNOW

The TutorCat team reads this. Don't include anything private, like your address or phone number. The team doesn't reply to feedback, so if you need help with something, ask a grown-up.

SAFETY

If your feedback shows you might be having a hard time, TutorCat shows you a kind message and helplines, just like in a chat.

On a phone, if you tap ‹ **Settings** before sending, TutorCat asks **Discard your feedback?** Tap **Keep writing** to stay, or **Discard** to throw it away.

STUDENTS

Questions students ask

Quick answers about answers, steps, parents, privacy, photos, voice, streaks and more.

Why won't TutorCat just give me the answer?

Because you learn more by working it out. TutorCat shows the steps first. Open a step, then tap **Got it ✓** or **Explain more**, and you can unlock the full answer whenever you want.

I tapped Locked. Why didn't I get the answer?

You haven't earned it yet. The tutor tells you what to do next. Usually it's: open a step and read it, then tap **Got it ✓** or **Explain more**.

What if I don't understand a step?

Tap **Explain more**. The tutor explains it a different way, with a smaller example. You can also type your own question in the box any time.

Can my parents read my chats?

A parent who has said yes to your account can see your sessions and your wellbeing check-ins, except when you tell us someone is hurting you. That stays private, to keep you safe. For other serious worries, like wanting to hurt yourself, a parent may be told so they can help.

Who else can read my chats?

The TutorCat team doesn't read your conversations, photos or check-ins. Their tools only show counts, like how many sessions there were.

What if I'm feeling sad, scared or unsafe?

Tell TutorCat in a chat or in a wellbeing note. It will reply kindly and show free helplines for your country. Please also tell a grown-up you trust. If you're in danger right now, call your local emergency number.

Why do I need a parent to say yes?

In many countries, the law says a parent must agree before young people use apps like this. The age depends on where you live. It's the same for everyone your age.

My parent didn't get the email. What now?

Ask them to check their spam folder. The link works for 7 days. You can send it again: on the waiting screen tap **Edit request**, or later go to **Settings**, then **Parents**, and tap **Resend**.

Why can't I see the microphone?

Voice may be off for your account. It's often off for younger students. You can type your question or snap a photo instead.

Is my voice recording saved?

No. TutorCat turns it into text and then throws the recording away.

What happens to my homework photos?

The tutor uses them to help you. TutorCat deletes them by itself after 90 days.

Why did my streak go back to zero?

A streak counts days in a row with a session. If you miss a day, it starts again. Your best streak is still shown on **Vitals**.

How do I earn more points?

Work through steps, and finish lessons in **Explore**. Steps you work through earn more than answers.

Why does it say "That's it for today"?

A parent set a daily limit or quiet hours. You can still look at your portfolio and read old chats. If you need to talk to someone, tap **Need to talk to someone?**. That always works.

Is TutorCat free?

Yes. Everything is free during the beta. Safety, consent, check-ins and your data are free on every plan, always.

I forgot my password. What do I do?

On the sign-in screen, after a wrong try, tap **Reset password**. It opens an email to the TutorCat team. Ask a grown-up to help.

Can I change my birthday or country?

Not in the app. Ask a grown-up to email support@tutorcat.ai.

Can I change my curriculum?

Yes. Go to **Settings**, then **Curriculum**, pick a new one, and tap **Save curriculum stream**.

The tutor is still replying and I can't send. Is it stuck?

Wait for the reply to finish. Then send your next message. Your words stay in the box. If it takes a long time, the reply may appear all at once.

Can I use TutorCat in the dark?

Yes! Tap the sun or moon button on **Home**, or pick **Dark** in **Settings**, under **Appearance**.

How do I delete my account?

Go to **Settings**, then **Delete account**. It happens straight away and can’t be undone. If you’re under the consent age, your parent does it for you.