TutorCat

USER GUIDE

About TutorCat

What TutorCat is, how it helps children learn, and how it keeps them safe.

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ABOUT TUTORCAT

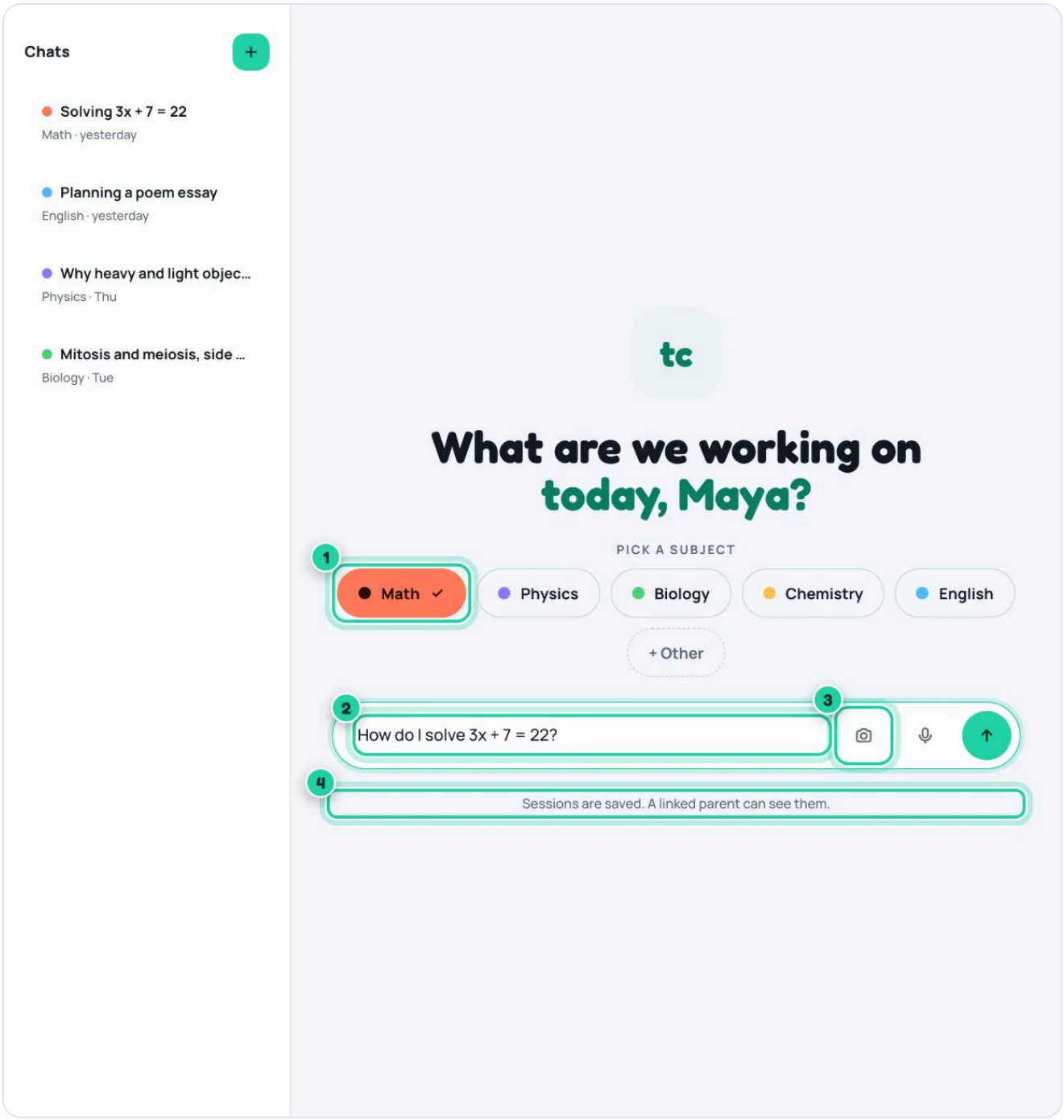
What TutorCat is, and who it's for

A homework tutor for children in grades 3 to 12 that teaches step by step instead of handing over answers, with parents kept in the picture.

TutorCat is a homework tutor for children in grades 3 to 12, roughly ages 8 to 18. When a child asks a question, TutorCat does not hand over the answer. It breaks the problem into small steps and asks the child to think. The full answer unlocks once the child has worked with the steps, so they learn the method, not just the result.

Parents stay in the picture. A linked parent can read a short summary of every session, open the full conversation, see how their child says they are feeling, and set screen-time limits. Consent, privacy and child safety are built in from the start, and nothing that protects a child sits behind a paywall.

TutorCat is in an invite-only beta with a small group of families in the United States, the United Kingdom, Pakistan and the European Union. It is free while the beta runs.



The Learning Studio on a computer, ready for a new question: subject chips, the question box and a line telling the student a linked parent can see sessions

1 **Pick a subject** 2 **Type the question** 3 **Or snap the page**
4 **Always told who can see**

Three ideas behind TutorCat

1 **Teach, don't tell.** Every answer is earned. The tutor shows one step at a time, and the child can tap **Got it** ✓ when a step makes sense or **Explain more** to hear it another way. The answer stays locked until they have engaged.

2. **Parents can see what happens.** A parent who has given consent sees learning activity, session summaries, full transcripts, wellbeing check-ins and screen time. Children are told this, in plain words, on the screens they use.
3. **Safety comes first.** What a child sends is checked for signs they may not be safe. A worried child gets kind words and free helplines for their country straight away. Serious concerns also reach their parents, with one important exception explained on the *Child safety* page.

Who it's for

Who	What they use TutorCat for
Students in grades 3 to 12	Help with homework in Math, Physics, Biology, Chemistry and English, or anything else under **Other**. Younger children (grades 3 to 5) get bigger, simpler screens.
Parents and guardians	Giving consent, reading sessions, keeping an eye on wellbeing, setting screen time, and managing or deleting their child's data.
Teachers and schools	There is no teacher or school account. Accounts are either student or parent. A teacher can still point families to TutorCat or help a parent get started.

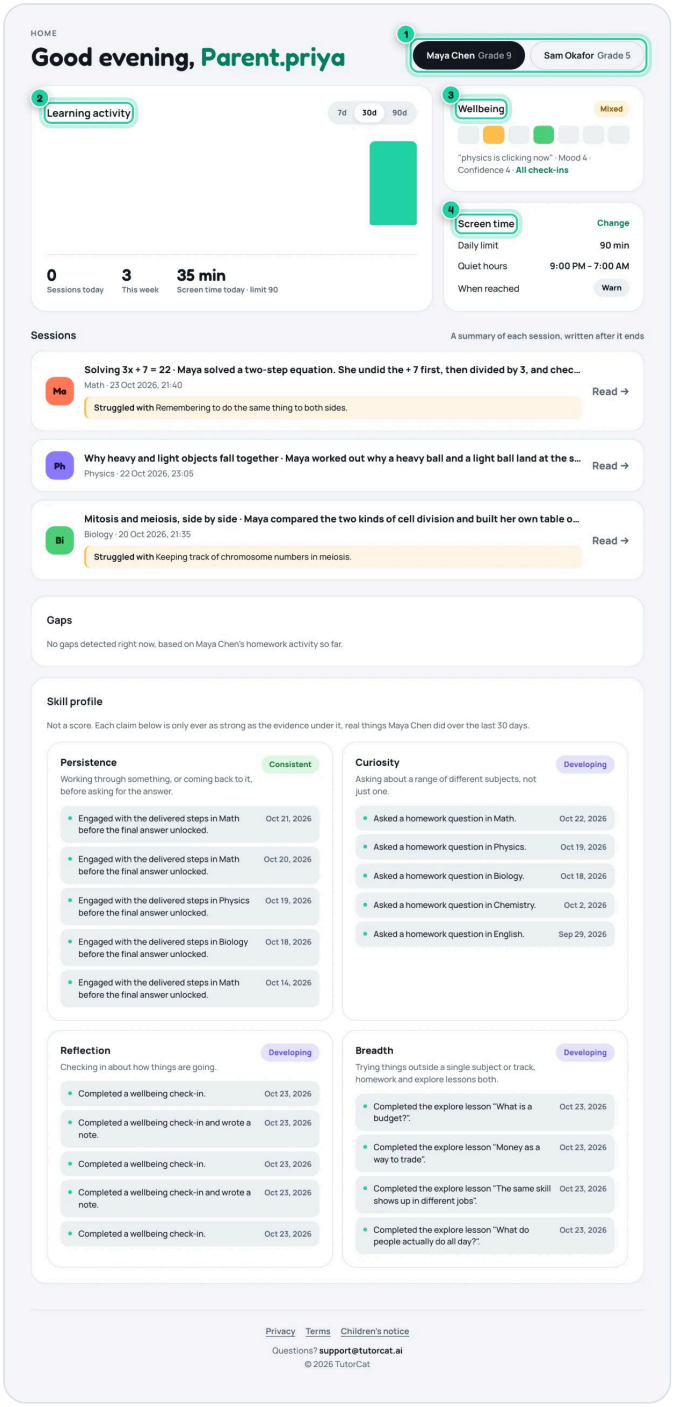
TutorCat follows the curriculum your child picks when they sign up: **Standard** (the national curriculum by grade), **O-Level / IGCSE** (Cambridge, Edexcel or AQA), **A-Level** (Cambridge, Edexcel or AQA), or **IB** (PYP, MYP or Diploma).

What a student sees

The student's sidebar has everything in one place:

- **Learning**: the Learning Studio, where homework happens. See *How a tutoring session works*.
- **Portfolio** and **Milestones**: what they have worked on and achieved.
- **Vitals**: screen time, day streaks and experience points.
- **Wellbeing**: a quick daily check-in about mood and confidence.
- **Explore**: short lessons beyond homework, such as career exploration and financial literacy.
- **Settings**: profile, appearance, curriculum, parents, plan, their own data and feedback.

What a parent sees



A parent's home page: one tab per child, learning activity, wellbeing, screen time and session summaries

1. **One tab per child**
2. **Sessions this week**
3. **Mood and confidence**
4. **Limits at a glance**

A parent's home page shows one tab per child, with their learning activity, today's screen time, their latest mood, a wellbeing card, screen-time settings at a glance, and a summary of each session. Read more in *How parents stay involved*.

What TutorCat is not

GOOD TO KNOW

The tutor is an AI. It can make mistakes, so check important answers with a teacher or a textbook. It is not a teacher, a doctor, a counsellor or an emergency service. If you are worried about a child's safety right now, call your local emergency number.

TutorCat never shows ads, never sells data and uses no third-party tracking. TutorCat staff cannot read children's conversations: the admin tools show counts only.

ABOUT TUTORCAT

How a tutoring session works

Ask a question, work through the steps one at a time, and unlock the answer once you've engaged with them.

Every piece of homework happens in the **Learning** studio. A conversation is saved as a session, so a child can come back to it later, and a linked parent can read it. Here is what one session looks like from start to finish.

1. Ask a question

The student picks a subject (**Math**, **Physics**, **Biology**, **Chemistry**, **English**, or **+ Other**) and asks their question in whichever way suits them:

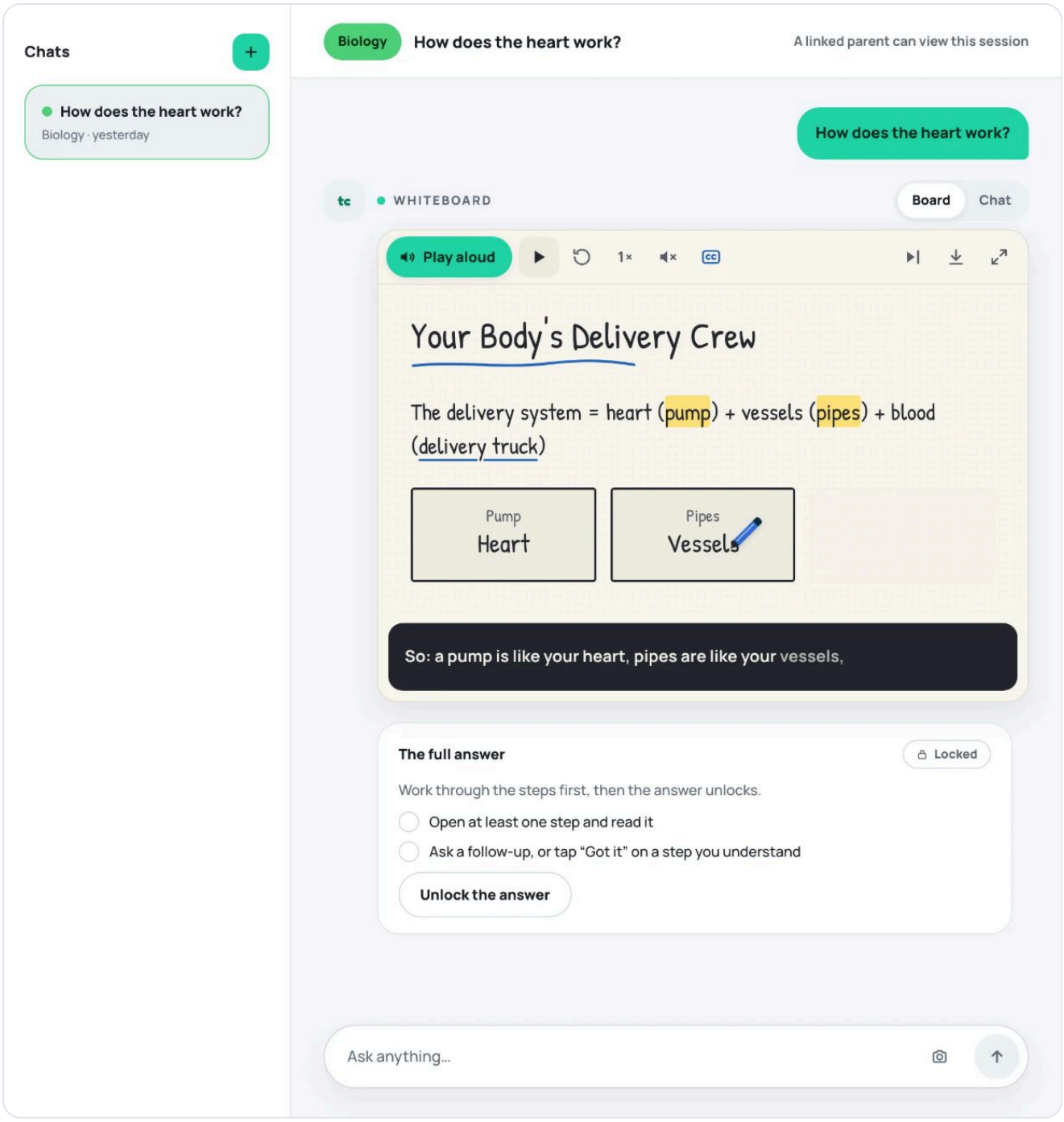
- **Type it** in the question box.
- **Snap a photo** of the worksheet or textbook page with the camera button. On a phone this opens the camera.
- **Say it out loud** with the microphone button, where voice is turned on. The words appear in the box first, so the student can check them before sending. The recording itself is turned into text and never kept.

> GOOD TO KNOW
> For now, voice is switched off for children below their country's consent age, so they will not see the microphone. Typing and photos work for everyone.

Under the box, a short line tells the student: "Sessions are saved. A linked parent can see them."

Explaining on a whiteboard

When the question is "how", "why" or "explain", the tutor can answer as a **whiteboard lesson** instead of a chat message. A page of handwriting builds up in front of the child, a piece at a time, with a pen: a title, an everyday comparison, labelled boxes, a numbered flow chart, or the working of an equation. TutorCat reads it aloud, and the words show as captions.



A whiteboard lesson half drawn, with the pen writing and the caption bar along the bottom

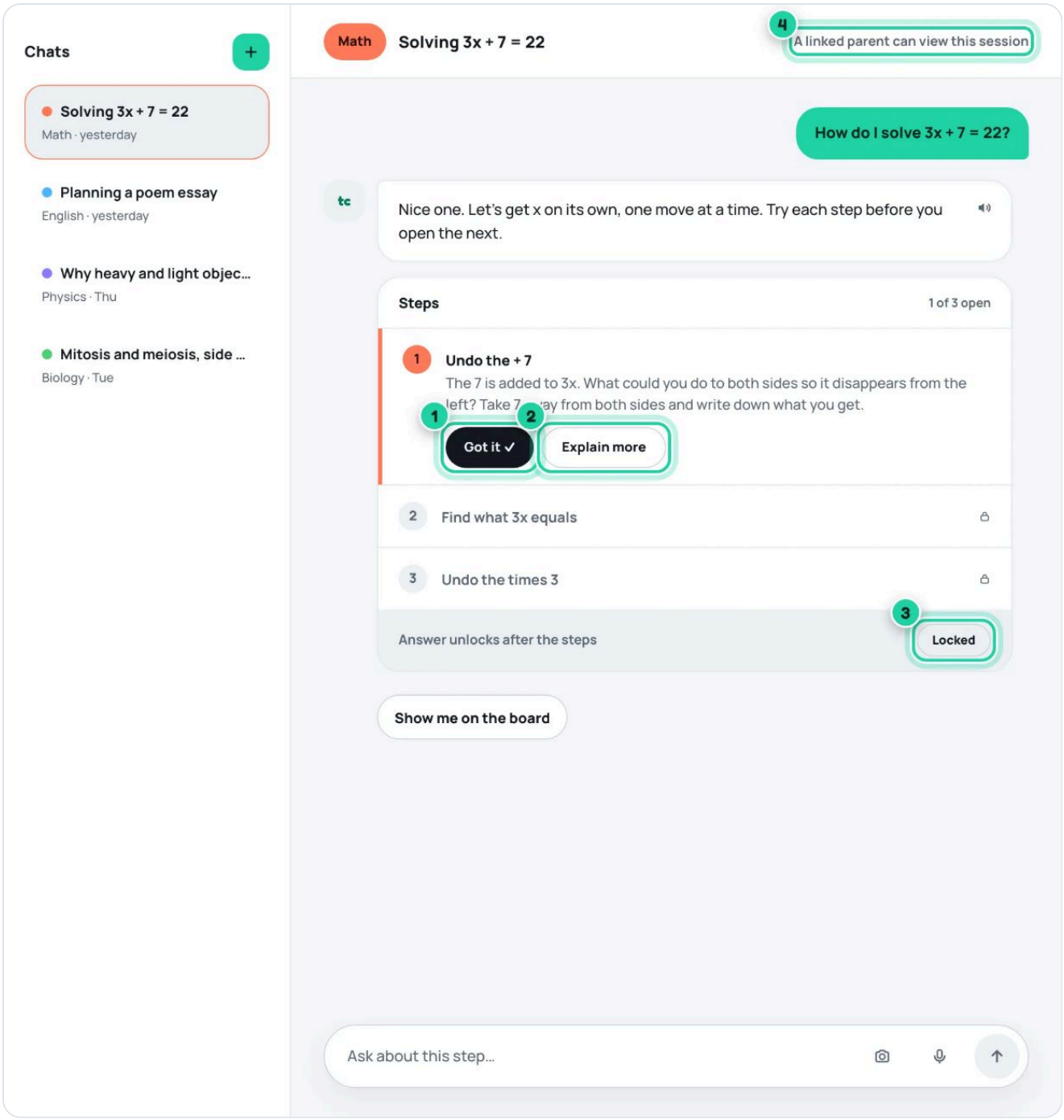
The child can pause, replay, change the speed, mute the voice, hide the captions, tap any part to hear it again, save the board as a picture, or switch to a plain-text view with the **Board** and **Chat** buttons. On a phone the board opens full screen. A photo of homework can become a board too: it starts with "Here's what I see", so the child can check it was read correctly.

Boards teach the way the steps do. For a homework problem the board shows the method and never the final answer, which still unlocks the same way (see below). Boards follow the same safety rules as every reply: the child's message is checked first, the board is checked before it is shown, and the text version is what parents see in the transcript.

The Lesson Library. When a child asks about a general topic, such as "how does the heart work?", TutorCat writes the board from the topic alone ("the human heart", for the child's curriculum and grade), never from the child's words, and keeps it in a shared **Lesson Library** so the next learner who asks gets it straight away. Library lessons hold no information about any learner, and every learner can browse them for free in **Explore**. Personal questions, homework problems and photos always get a board made just for that child. Each child also has their own **My lessons** page that lists every whiteboard lesson they have had, to search, replay or be quizzed on when they revise.

2. Work through the steps

The tutor replies with a short introduction and a **Steps** card. Only the first step is open. The rest are locked until the one before it is done, so the student thinks about one thing at a time.



A tutor reply split into three steps. Step 1 is open with Got it and Explain more buttons; steps 2 and 3 are locked, and the answer is locked too

1. **Tap when it makes sense**
2. **Ask for another way**
3. **Answer stays locked**
4. **Parents can see sessions**

On the open step, the student can:

- tap **Got it ✓** when the step makes sense. It folds away with a tick and the next step opens.
- tap **Explain more** if they are stuck. TutorCat sends the tutor a follow-up asking for a different explanation with a smaller example, worded so the tutor teaches the step again rather than revealing the answer.
- type any follow-up question of their own in the box ("Ask about this step…").

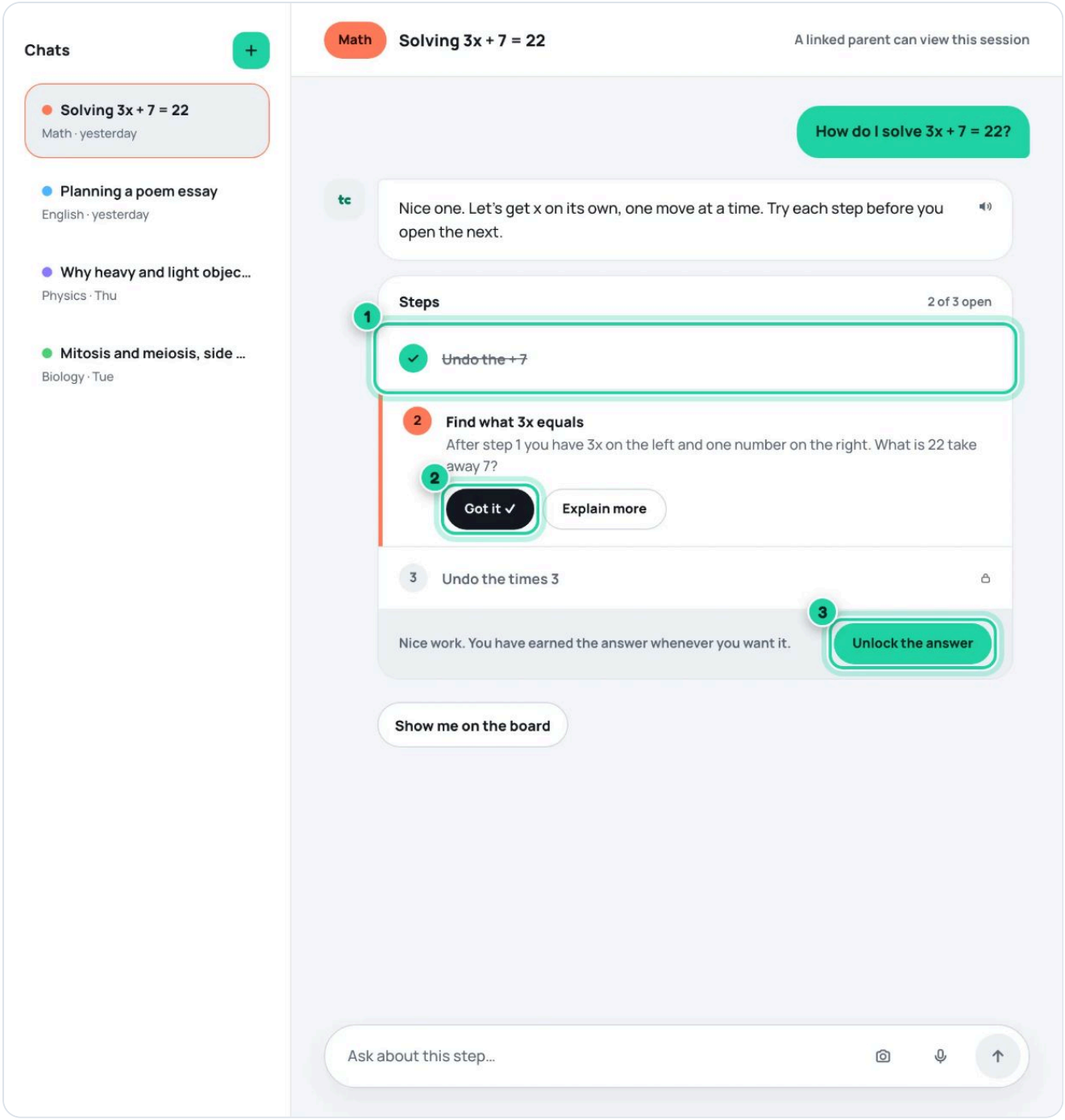
A step counter at the top shows how far they have got, for example "1 / 3".

3. Earn the answer

The full answer unlocks once the student has engaged with the steps. In the app's own words, they need to:

1. **Open at least one step and read it**, and
2. **Ask a follow-up, or tap "Got it" on a step you understand.**

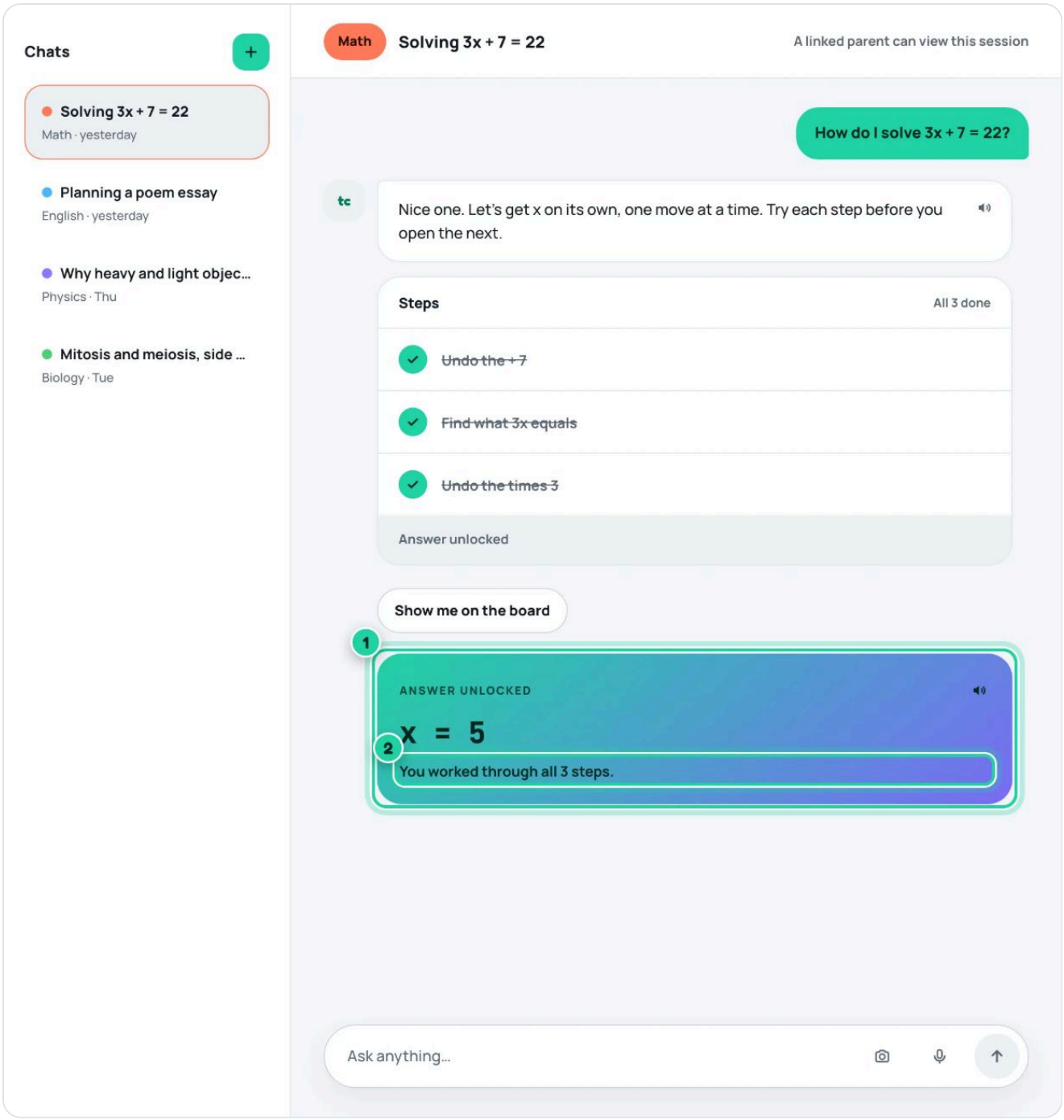
Until then, the bottom of the Steps card says "Answer unlocks after the steps" next to a **Locked** button. Tapping **Locked** asks for the answer anyway, and the tutor replies with a gentle nudge to try a step first. It is a teaching moment, not an error.



Step 1 is ticked off and step 2 is open. The card now says the answer has been earned and shows an Unlock the answer button

1 **Done steps fold away** 2 **Next step opens** 3 **Answer is now earned**

Once they have engaged, the card says "Nice work. You have earned the answer whenever you want it." and shows **Unlock the answer**. The student can keep going through the steps first, or unlock it now.



All three steps are ticked and the answer card reads "Answer unlocked: x = 5", with "You worked through all 3 steps."

1 **The answer, earned** 2 **Credit for the work**

GOOD TO KNOW

TutorCat's server decides when the answer unlocks, not the app on the child's device, so the lock cannot be skipped by tapping around or by asking the tutor to ignore it.

4. Keep going, or come back later

- Every session appears in the **Chats** list, with its subject and when it was last used. Tap one to pick up where you left off.
- The **+** button next to **Chats** starts a new session.
- Tap the subject at the top of a session to rename it.
- The speaker button on a tutor reply reads it aloud using the device's own voice.
- When the tutor's reply is still arriving, a new question waits until it has finished.

When the tutor gets it wrong

The tutor is an AI and will sometimes make a mistake. Encourage your child to check important answers with their teacher or textbook. If you spot a wrong answer, please tell us with **Feedback**: it is one of the most useful things a beta family can do.

ABOUT TUTORCAT

Built for every age

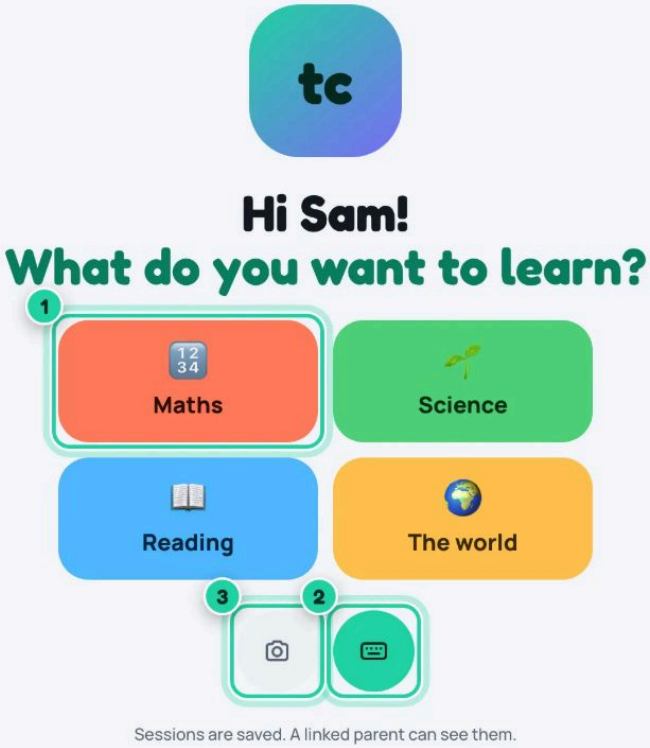
Grades 3 to 5 get bigger, simpler screens and replies read aloud; older students get the full studio.

A nine-year-old and a seventeen-year-old need different things from a homework tutor. TutorCat is one app, but it changes how it looks and talks based on the grade a student gives when they sign up.

Grades 3 to 5: bigger and simpler

For the youngest students, the Learning Studio becomes friendlier and easier to use:

- **A warm welcome and four big tiles.** "Hi Sam! What do you want to learn?" with large tiles for **Maths**, **Science**, **Reading** and **The world**.
- **Big round buttons.** One for a photo of the page, one to start typing (**Type your question**), and a microphone where voice is turned on.
- **Larger text and bigger buttons** everywhere in the studio, so small fingers can tap them.

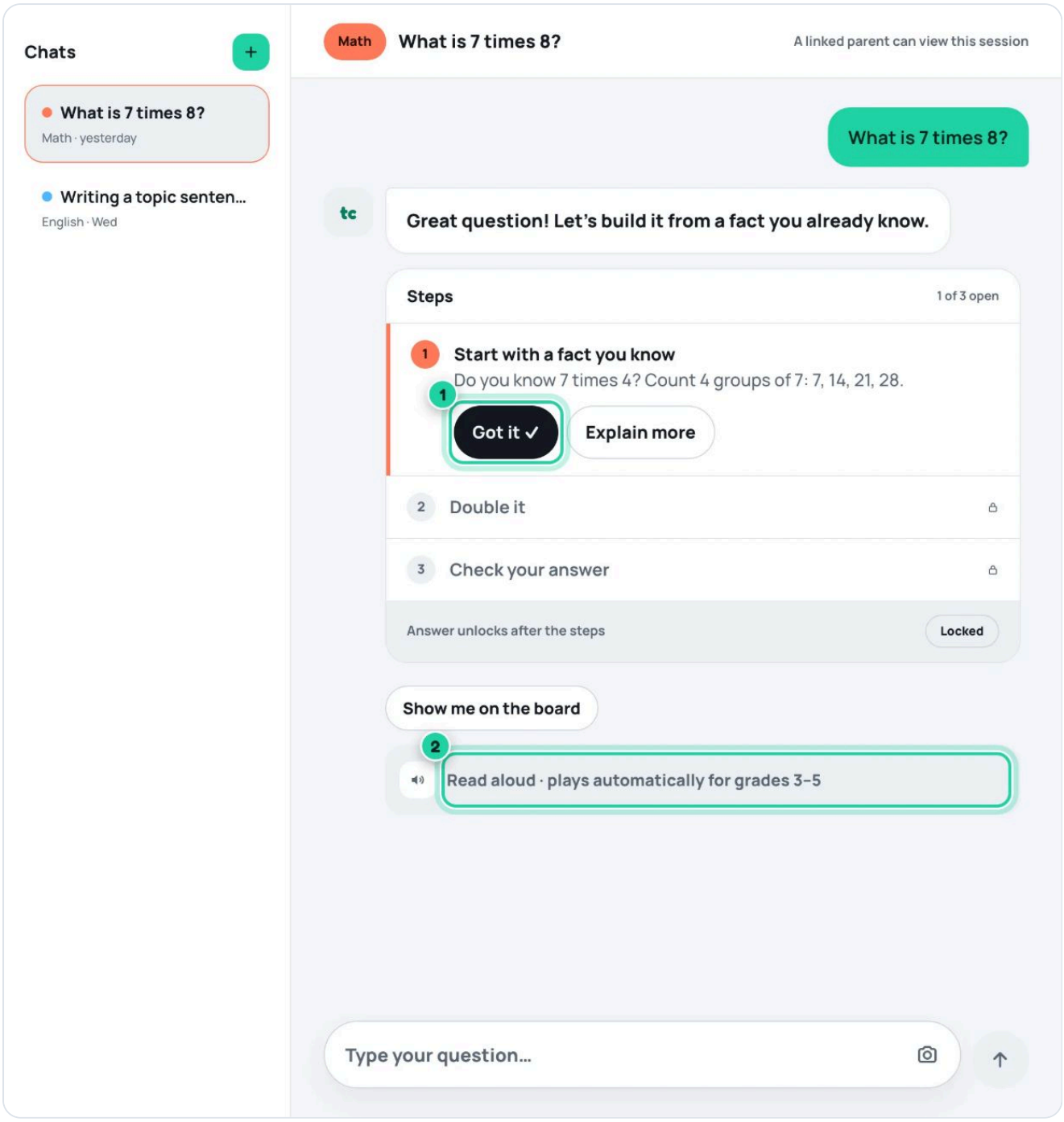


The grades 3 to 5 studio: "Hi Sam! What do you want to learn?" with four large subject tiles and big round photo and typing buttons

1 **Big subject tiles** 2 **Tap to type** 3 **Or snap the page**

- **Replies read aloud automatically.** Under the latest reply, a switch reads "Read aloud · plays automatically for grades 3–5". Tap it to turn reading off ("Reading aloud: off") or back on.
- **Steps in short, friendly sentences.** The tutor knows the student's grade and pitches its language to match.
- **A simpler check-in.** The wellbeing page asks "How are you feeling?" and "Was school easy or hard today?" with big buttons.

- **Shorter safety messages.** If a young child writes something worrying, the support message uses short sentences and keeps only the most important details about each helpline.



A grades 3 to 5 session: "What is 7 times 8?" split into three short steps, with the read-aloud switch underneath

1 Short, friendly steps 2 Replies read aloud

Grades 6 to 12: the full studio

Older students see subject chips (**Math**, **Physics**, **Biology**, **Chemistry**, **English**, **+ Other**), a single question box with photo and microphone buttons, and the same step-by-step **Steps** card. Every tutor reply has its own speaker button for reading aloud on request. The tutor's language grows with the student's grade.

The rules are the same for every age

Whatever the grade, the answer is earned the same way, parents see the same things, and safety works the same way. Children below their country's consent age always need a parent to say yes before they can start. During sign-up, a younger child sees: "A grown-up at home needs to say it's OK before you start. We'll help you ask them next."

Comfortable for everyone

TutorCat follows the device's light or dark setting to start with. In **Settings** → **Appearance**, a student can choose:

- **Light**, **Dark** or **Follow system** for the colour theme.
- **Reduce motion**, which turns off celebrations and floating animations. If the device already asks for less motion, TutorCat follows it.

> **TIP**
> The grade comes from sign-up. If it is wrong, email support@tutorcat.ai. The curriculum (Standard, O-Level / IGCSE, A-Level or IB) can be changed any time in **Settings** → **Curriculum**.

ABOUT TUTORCAT

How parents stay involved

Consent, session summaries and transcripts, wellbeing check-ins, screen time, the weekly digest, and the one thing that stays private.

TutorCat is built so a parent can see how their child is learning without standing over their shoulder. Children are told, on the screens they use, that a linked parent can see their sessions.

Consent comes first

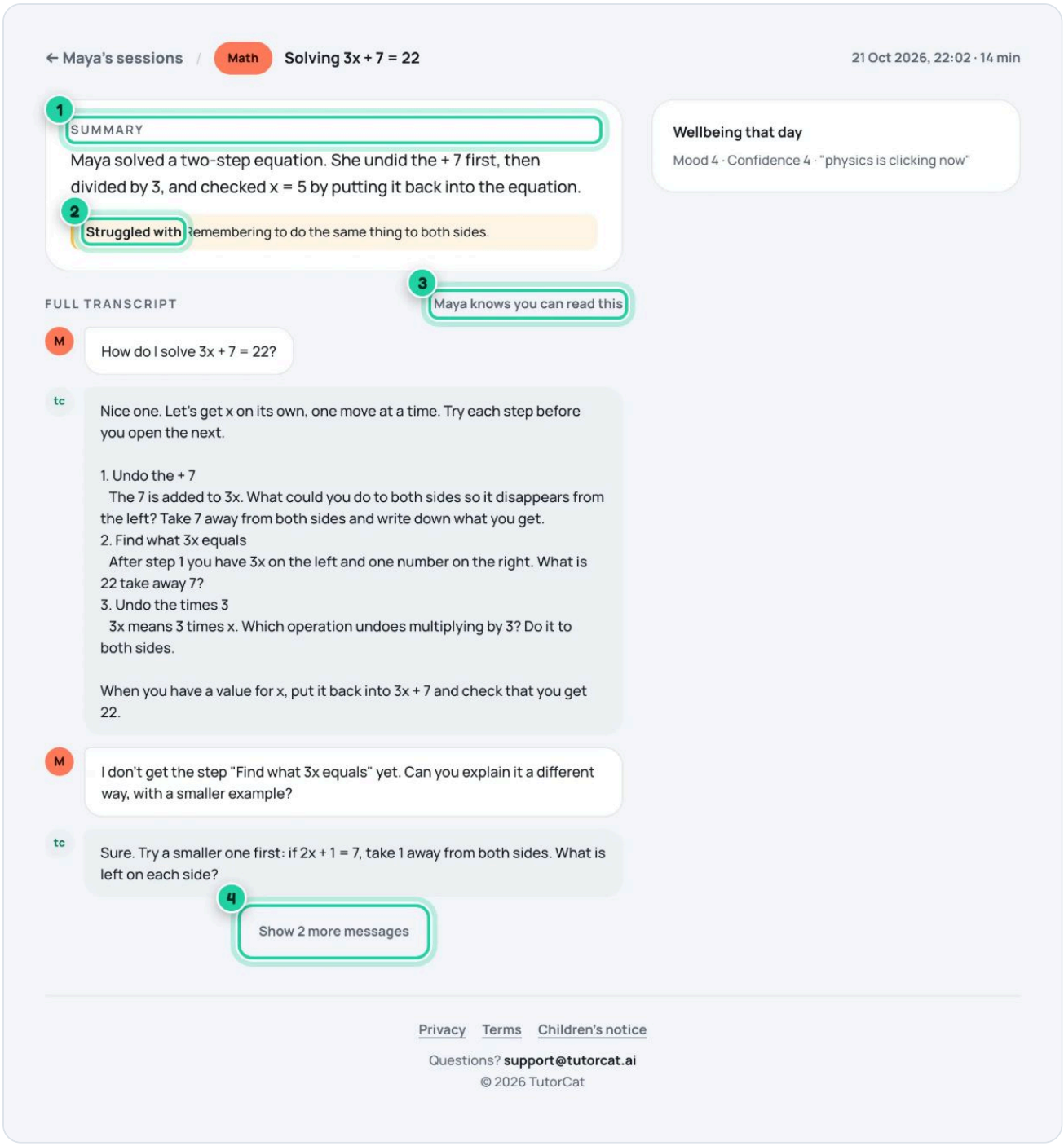
Children below the age of digital consent in their country need a parent or guardian to say yes before they can use TutorCat. Until a parent does, the child can only finish signing up.

1. During sign-up, the child enters their parent's email and relationship.
2. The parent receives an email with a link. They sign in (or create a parent account) and see a consent screen that explains, in plain words, what TutorCat collects and why.
3. The parent ticks the agreement and taps **Grant consent →**. The child can start straight away.

Consent belongs to each parent separately. If two parents have both said yes and one withdraws, the other parent's consent still stands. A parent can withdraw at any time from **Settings** with **Withdraw consent…**. The consent age for each country is listed on the *Privacy and your data* page.

Every session, summarised

The parent home page has a tab for each child. Under **Sessions**, each session has a short summary written after it ends, with a "Struggled with" line where the child found something hard. Tap **Read →** to open the session.



A session as a parent sees it: the summary, a "Struggled with" note, the full transcript, and "Wellbeing that day"

1 **The summary comes first** 2 **Where they got stuck** 3 **Your child knows**
4 **Read the whole chat**

A session page shows:

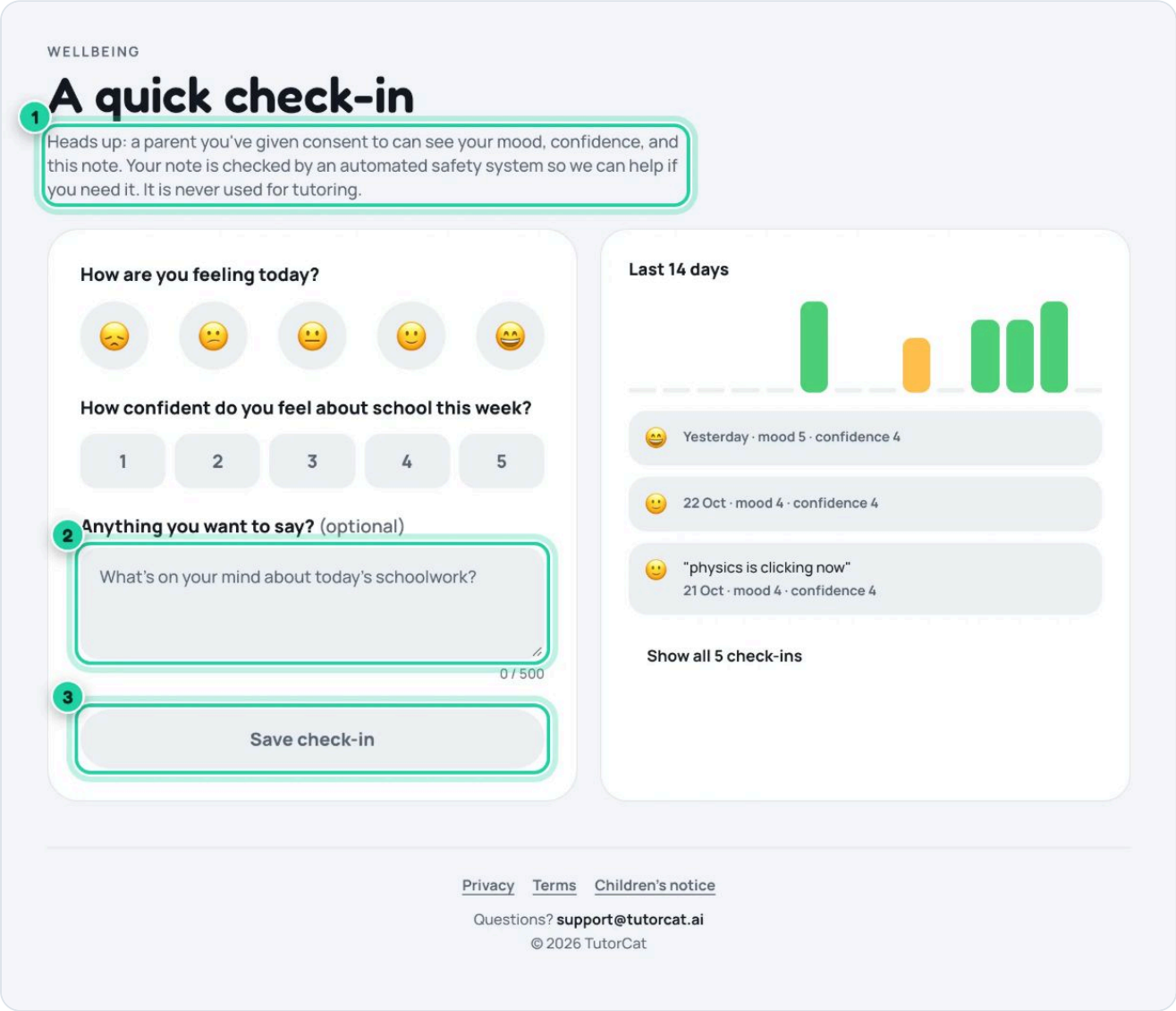
- the **Summary**, and where the child **Struggled with** something.
- the **Full transcript** of the conversation, with "Maya knows you can read this" at the top. The first few messages show first; **Show 2 more messages** (or however many there are) opens the rest.
- **Wellbeing that day**, if the child checked in on the same day.

Summaries are written by AI and can be incomplete or wrong, so the full transcript is always there to read.

Further down the home page, **Gaps** points out patterns worth a look (such as "Needs more scaffolding") with a suggested next step, and the **Skill profile** describes what the child did over the last 30 days. It is not a score.

How your child is feeling

Children can do a quick daily check-in under **Wellbeing**: their mood, how confident they feel about school, and an optional note of up to 500 characters. Before they write, the page tells them plainly: "Heads up: a parent you've given consent to can see your mood, confidence, and this note."



The student's check-in page, with the line telling them a parent they've given consent to can see their mood, confidence and note

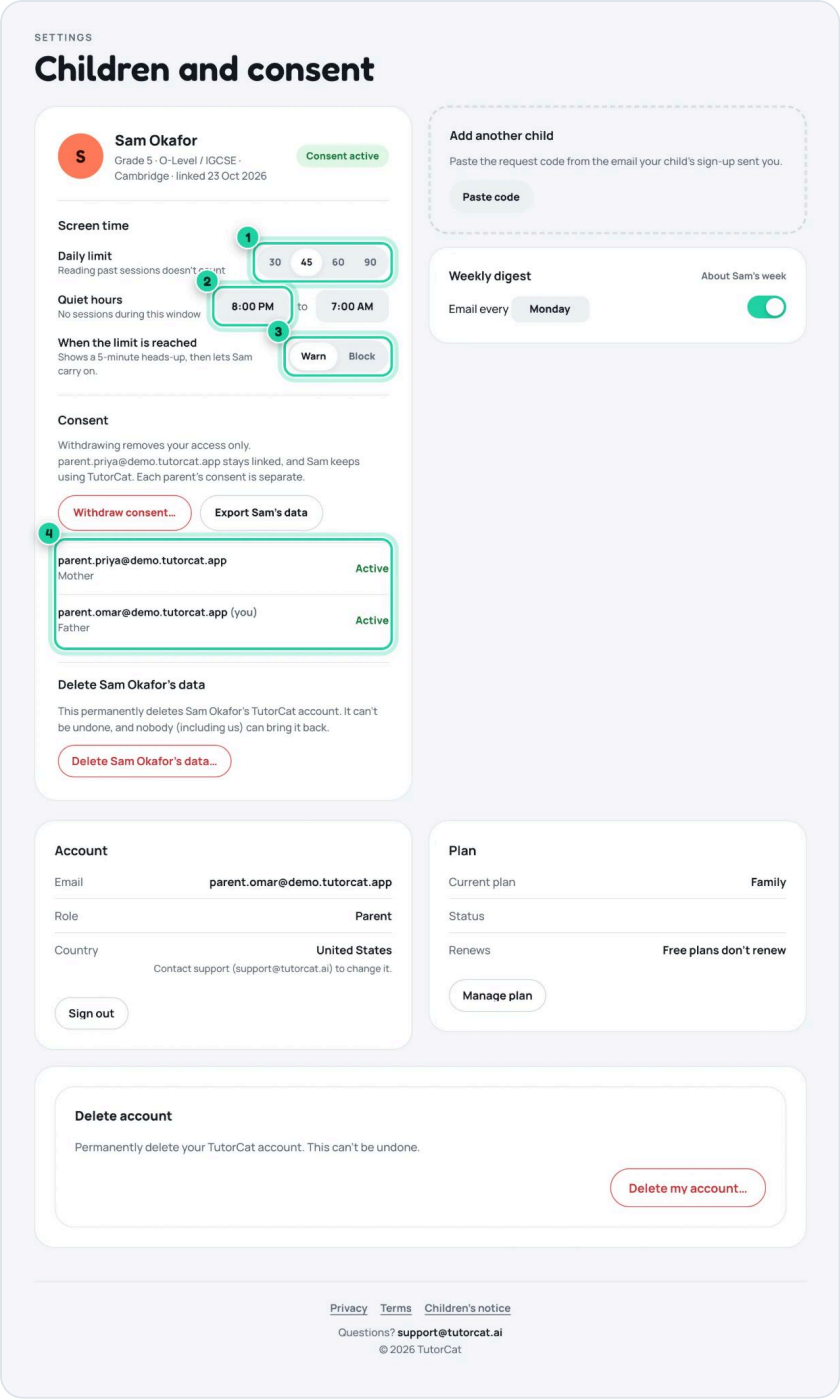
1 **Told who can see it** 2 **An optional note** 3 **Takes a few seconds**

A parent sees the last week of check-ins on the **Wellbeing** card, with a simple word for the overall picture (such as "Steady" or "Mixed"), and can open **All check-ins** for the child's notes. Notes are checked by an automated safety system so TutorCat can help if a child needs it. They are never used for tutoring.

Screen time that fits your family

In **Settings**, each child has their own screen-time controls:

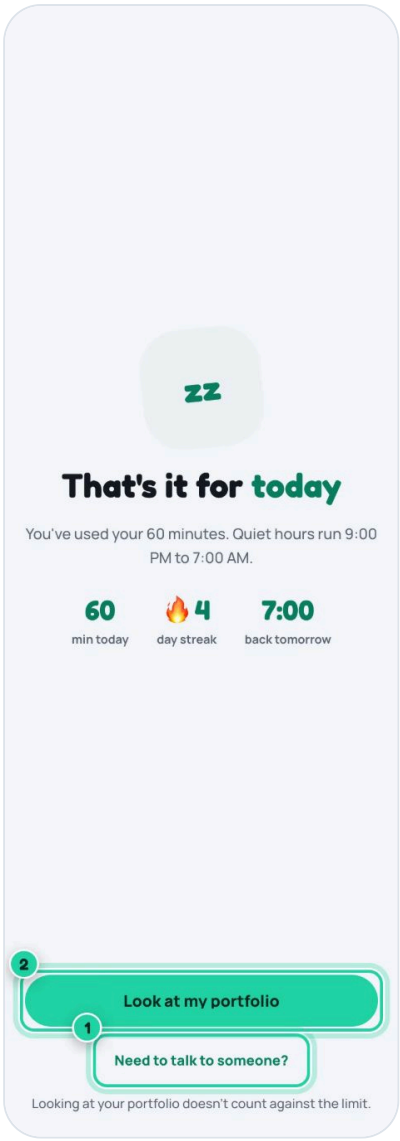
- **Daily limit**: 30, 45, 60 or 90 minutes of learning time. Reading past sessions doesn't count.
- **Quiet hours**: a window with no sessions, set in your own time zone.
- **When the limit is reached**: choose **Warn** or **Block**.
  - **Warn** shows your child a 5-minute heads-up, then lets them carry on.
  - **Block** pauses new questions at the limit. A reply already on its way finishes, and old conversations stay readable.



A parent's Settings: daily limit, quiet hours, Warn or Block, and the consent records for each parent

1. **Daily limit**
2. **Quiet hours**
3. **Warn or Block**
4. **Each parent's own consent**

When a **Block** limit is reached, your child sees a calm "That's it for today" screen. It never locks them away from help: **Need to talk to someone?** takes them straight back to the message box, and TutorCat checks a message for safety before it applies any limit.



The limit screen on a phone: "That's it for today", today's minutes and streak, Look at my portfolio, and Need to talk to someone?

1. **Help is never locked**
2. **Past work stays open**

A weekly digest by email

The **Weekly digest** card in **Settings** sends you an email about each child's week, on the day you choose. Switch it off per child whenever you like.

What stays private

TutorCat's screens put it in one line: parents can see sessions "except when a child tells us someone is hurting them, which stays private to keep them safe." Here is exactly what that means.

If something a child writes or sends suggests **someone at home may be hurting them**, TutorCat:

- shows the child free helplines and encourages them to talk to a trusted adult outside the home, such as a teacher, a school counsellor or a relative.
- sends **no** email and shows **no** alert to any parent.
- leaves that message, and the reply to it, out of everything a parent can see: the transcript, session summaries, the weekly digest, wellbeing notes and any data export. Nothing marks where it was.

This is because the person a child needs protecting from may be someone at home.



SAFETY

Other worries are handled differently. If a child writes something that suggests, for example, self-harm, danger or bullying, they see helplines straight away, and for serious concerns every parent with consent gets an urgent email and a safety note on their home page. Those messages stay in the transcript a parent can read. See the *Child safety* page.

ABOUT TUTORCAT

Child safety

Worrying messages get kind words and free helplines straight away; serious concerns alert parents, except when a child may be at risk at home.

TutorCat is a homework tutor, but children sometimes say things that matter far more than homework. TutorCat is designed to notice, to respond kindly at once, and to make sure help is never out of reach.

What gets checked

Before the tutor sees anything, TutorCat checks what a child sends for signs they may not be safe:

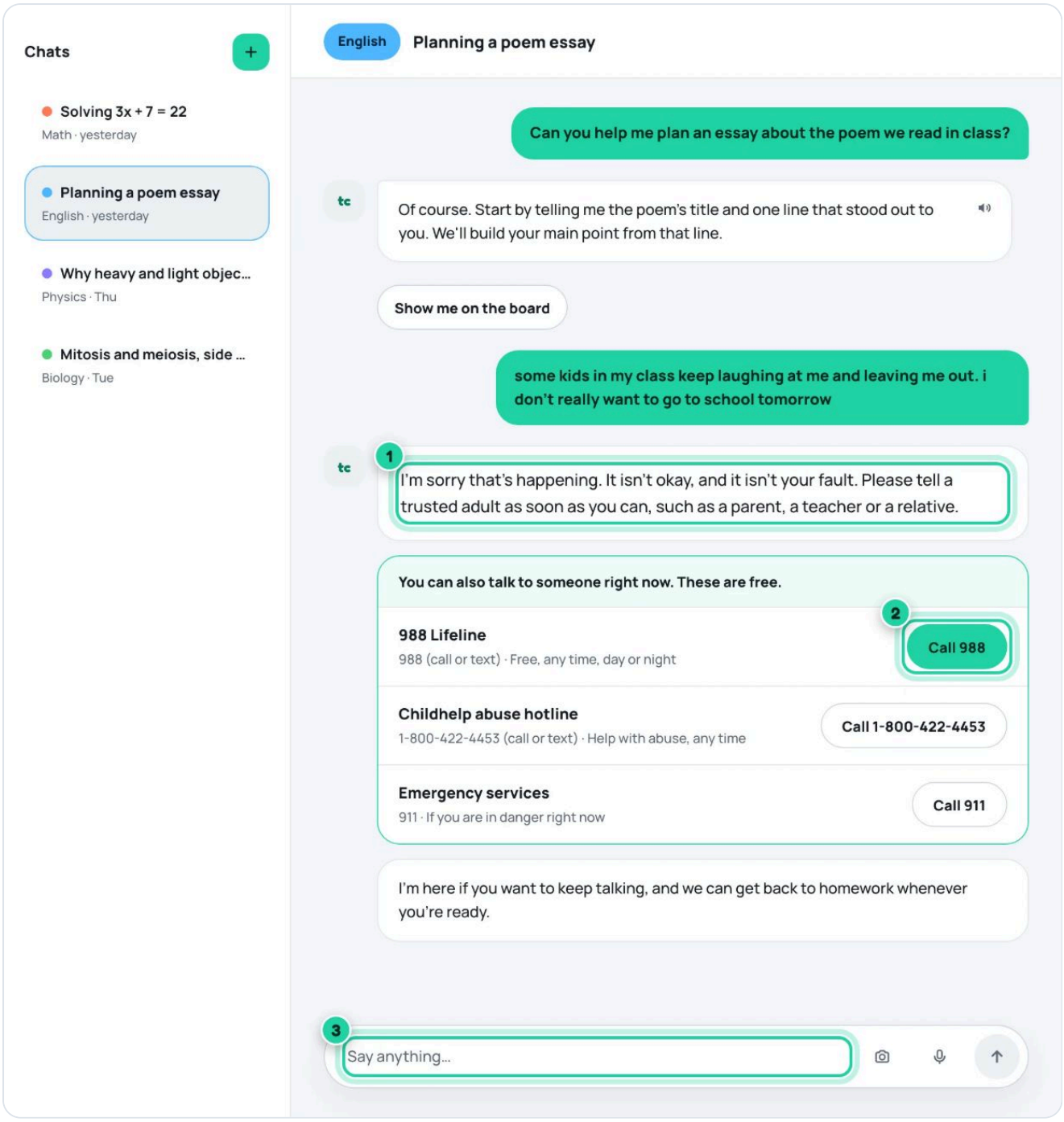
- messages and follow-up questions,
- photos of homework,
- wellbeing check-in notes,
- the subject name of a session, and feedback.

The check has two layers: a careful word list that runs on TutorCat's own server, and an automated safety check that can only add or raise a concern, never clear one. It looks for five kinds of concern: **self-harm**, **abuse**, **immediate danger**, **sexual content** and **bullying**.

The tutor's own replies are checked too. If one turns out to be unsuitable, it is taken back and replaced.

What the child sees, straight away

When a message worries the safety check, the child does not get a homework reply. They get a warm message, a nudge to talk to a trusted adult, and a list of free helplines for their country, each with a one-tap button to call it (or open it, for a website).



A worried message answered with kind words, a nudge to tell a trusted adult, and free helplines for the US with Call buttons: 988 Lifeline, Childhelp and 911

1 **Kind words first** 2 **Free helplines, one tap** 3 **They can keep talking**

The words and numbers come from TutorCat's server, chosen for the child's country and grade. Younger children get shorter sentences. The message ends with an open door: "I'm here if you want to keep talking, and we can get back to homework whenever you're ready."

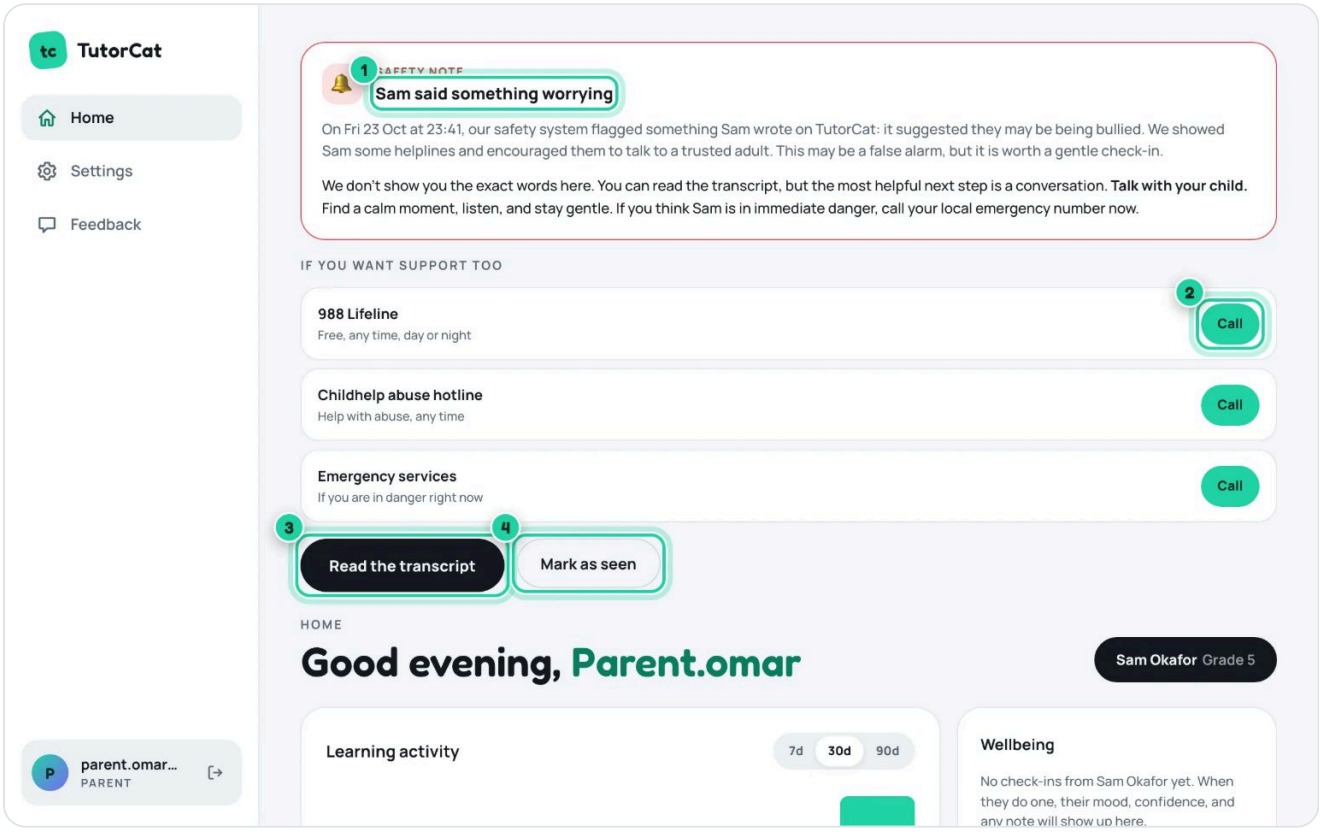
Help is never blocked:

- A message is checked for safety **before** any screen-time limit, daily cap or plan limit is applied, so a child who has used up their time still gets the helplines.

- A child can send a message while the tutor is still replying, and a worrying one is answered at once.
- Helplines and safety features are free on every plan.
- While the support message is on screen, the line reminding the child that a parent can see the session is hidden, so a child reading helplines is not told, at that moment, that a parent can read this.

What parents are told

For a **serious** concern, every parent who has given consent gets an urgent email straight away, and a **Safety note** appears at the top of their TutorCat home page.



A parent's safety note: what happened in general terms, never the child's words, helplines for the parent, and buttons to read the transcript or mark the note as seen

1. **What happened, not the words**
2. **Support for you too**
3. **Read the conversation**
4. **Clear it when done**

The note and the email describe what happened in general terms, for example that a child "may be being bullied". They never quote the child's words. They suggest a calm conversation, remind the parent to call their local emergency number if they think their child is in immediate danger, and list helplines for the parent too. From the note, a parent can **Read the transcript** or **Mark as seen**.

Smaller worries, which the check rates as "possible" rather than "serious", still show the child helplines, but do not alert parents. If the same kind of serious concern comes up again within 24 hours, parents are not emailed a second time for it, but each serious concern from the last 90 days still appears as a safety note.

The one exception: possible harm at home

If what a child sends suggests **someone at home may be hurting them**, parents are **never** emailed or alerted, because the person involved could be a parent. The child sees helplines and is encouraged to talk to a trusted adult outside the home, such as a teacher, a school counsellor or a relative. That message, and the reply to it, are also left out of everything a parent can see: the transcript, session summaries, the weekly digest, wellbeing notes and data exports.

Helplines by country

These are the lines a child sees today. The list was last checked against official sources in October 2026, and the app always shows the current list from TutorCat's server.

Where	Helplines shown
United States	988 Lifeline (call or text 988), Childhelp abuse hotline (1-800-422-4453), and 911 for emergencies
United Kingdom	Childline (0800 1111), Samaritans (116 123), and 999 for emergencies
Pakistan	Child protection helpline (1121), Police (15), Rescue (1122), and findahelpline.com
European Union	The national child helpline for each country (often 116 111), with its hours where it is not open all day, and 112 for emergencies
Anywhere else	findahelpline.com, and your local emergency number

What TutorCat cannot do

SAFETY

TutorCat is not an emergency service. It does not watch children in real time and cannot send help. The safety check can miss things, and can sometimes flag ordinary homework by mistake. It helps, but it does not replace a parent's or teacher's care. If you think a child is in danger right now, call your local emergency number.

TutorCat staff cannot read a child's messages, even after a safety concern. The admin tools show only counts, such as how many safety events happened in a day.

ABOUT TUTORCAT

Privacy and your data

What TutorCat keeps, what it never does, consent age by country, and how to download or delete your data.

Children's privacy comes first. TutorCat collects what it needs to tutor a child and to keep their parents informed, and nothing more.

What TutorCat keeps

- **Account details**: email, a scrambled password TutorCat cannot read back, name, date of birth, grade, country and curriculum.
- **Homework conversations**, in full, so a child can come back to them and a parent can read them.
- **Photos of homework**, which are deleted automatically after 90 days.
- **Voice**: when a child speaks a question, the recording is turned into text and the recording is never stored.
- **Wellbeing check-ins**: mood, confidence and an optional note.
- **Usage**: when sessions start and end, streaks, points and lessons completed.
- **Safety events**: the kind of concern and how serious it was, without a copy of what the child wrote.

TutorCat does not ask children for their home address, phone number, school name, location or photos of themselves, and the tutor is told never to ask.

What TutorCat never does

- No ads, and no selling or sharing data for advertising.
- No third-party analytics or tracking.
- No cookies. To keep you signed in, the app keeps sign-in tokens in your browser's local storage. Signing out removes them.
- TutorCat staff cannot read children's conversations, photos or check-ins. The admin tools show only counts and totals.

A few companies help run TutorCat, such as the services that power the tutor, turn speech into text, send email and host the servers. They work only on TutorCat's instructions, and the privacy policy names each one.

Consent age by country

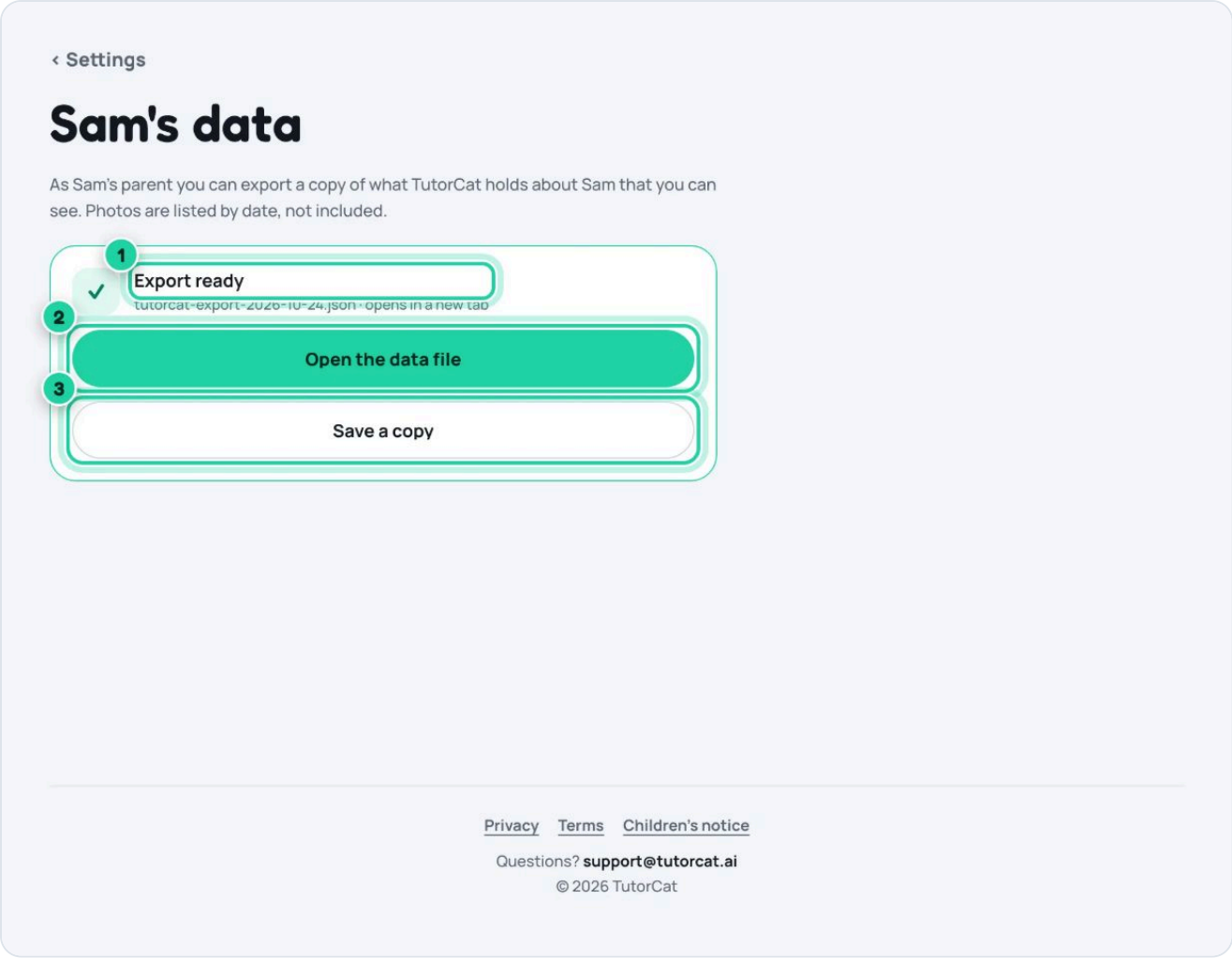
A child below the consent age in their country needs a parent's consent before they can use TutorCat. The country is chosen once, at sign-up.

Country	Consent age
United States, United Kingdom, Pakistan	13
Belgium, Denmark, Estonia, Finland, Latvia, Malta, Portugal, Sweden	13
Austria, Bulgaria, Cyprus, Italy, Lithuania, Spain	14
Czechia, France, Greece, Slovenia	15
Croatia, Germany, Hungary, Ireland, Luxembourg, Netherlands, Poland, Romania, Slovakia	16
Any other country, or a country TutorCat does not know	16, the strictest case

Download a copy of your data

Exporting is free on every plan, and it is a download: nothing is emailed.

Parents: in **Settings**, under a child's **Consent** section, tap **Export Sam's data** (with your child's name), then **Prepare export**. When it says **Export ready**, choose **Open the data file** or **Save a copy**. The file is a readable data file (JSON) with what TutorCat holds about your child that you are able to see. Photos are listed by date, not included.



The export page for a parent: Export ready, with Open the data file and Save a copy

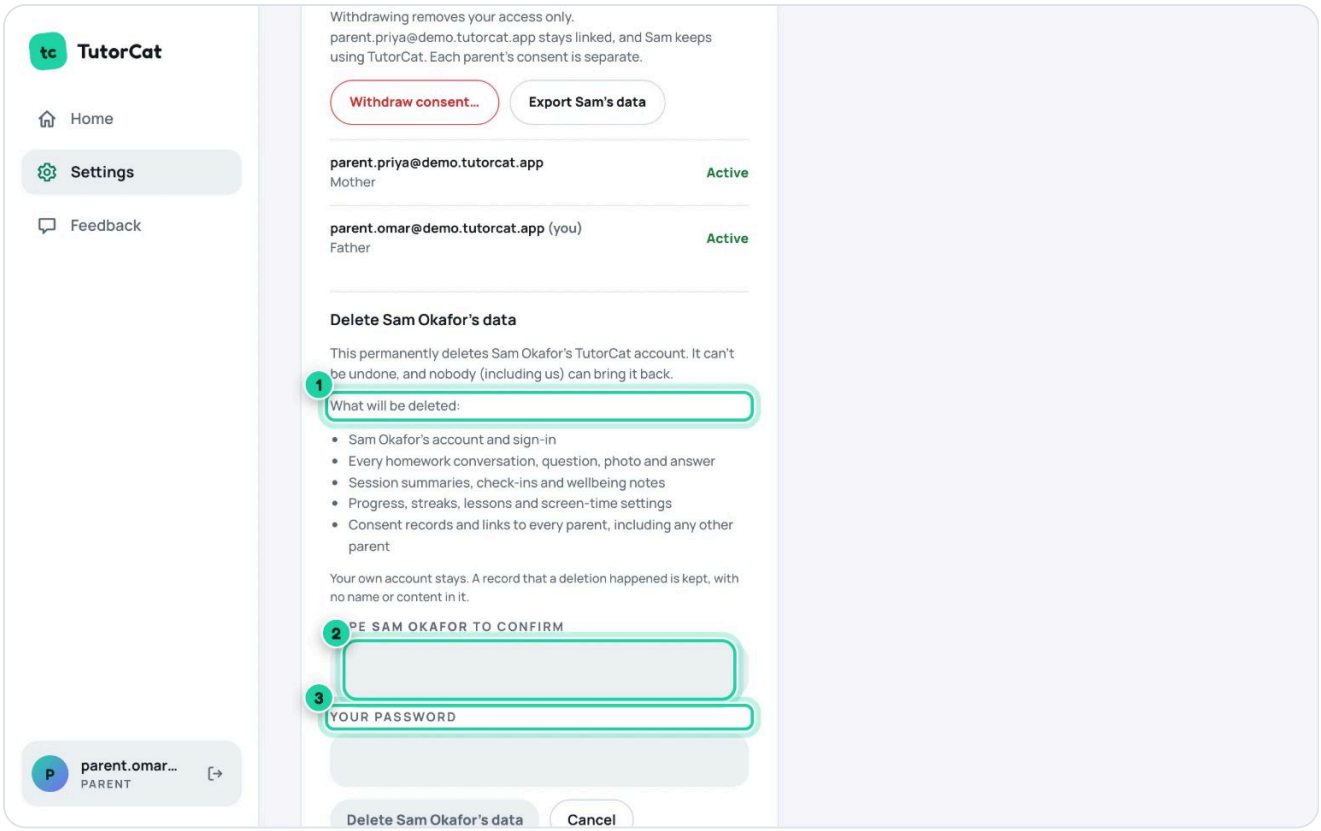
1 Ready in moments 2 Open it 3 Or keep a copy

Students: in **Settings** → **Your data**, tap **Download my data** for everything TutorCat has about you: your profile, every homework conversation, your check-ins, your activity and any safety alerts.

Delete data, for good

Deletion is free, and it happens straight away once you confirm. It cannot be undone, and nobody, including TutorCat, can bring the data back.

A parent deleting a child's data: in **Settings**, open the child's card and tap **Delete Sam Okafor's data…** (with your child's name). TutorCat lists exactly what will go, then asks you to type your child's name and your password.



Deleting a child's data: the list of what will be deleted, then the child's name and the parent's password to confirm

1 **Exactly what goes** 2 **Type the name** 3 **Confirm with your password**

This deletes the child's account and sign-in, every conversation, photo and answer, summaries, check-ins and notes, progress and screen-time settings, and consent records and links to every parent. Your own account stays. A record that a deletion happened is kept, with no name or content in it.

A parent deleting their own account: Settings → Delete account. This removes your account, your consent for your children and your subscription. If another parent has also given consent, your child keeps using TutorCat through that parent's consent.

A student deleting their account: students at or above their country's consent age can delete their own account in **Settings → Delete account**. Younger students see "Your parent needs to do this one" and are asked to have a parent delete it.

> **GOOD TO KNOW**
>
> Deleted data can stay in TutorCat's encrypted backups for a short time until those backups are replaced. The privacy policy explains how long.

The legal documents

The **Privacy policy**, the **Terms** and the **Children's notice** (written for parents) are linked at the bottom of every sign-in and consent screen. During the beta they are marked as drafts while they are reviewed by lawyers. Privacy questions go to privacy@tutorcat.ai.

ABOUT TUTORCAT

Phones, tablets and computers

During the beta TutorCat runs in a web browser on any device; desktop and mobile apps built from the same app are on the way.

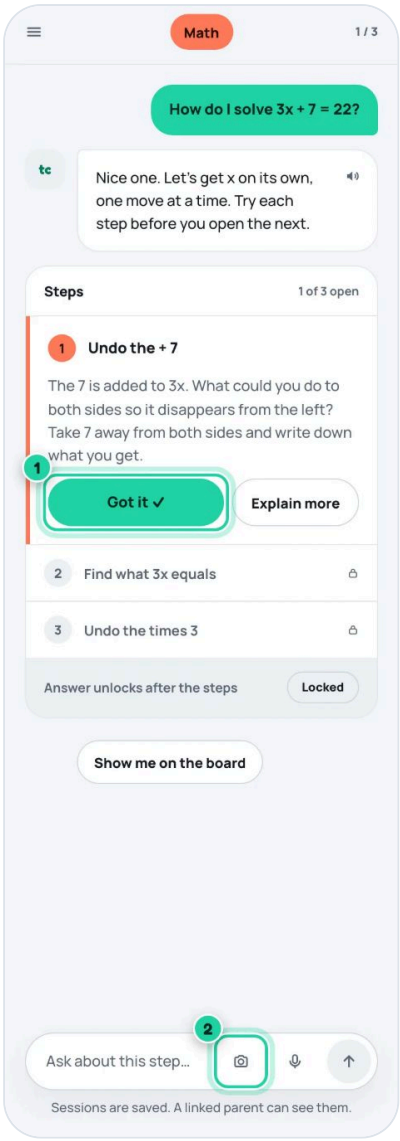
TutorCat is one app that fits whatever screen your family uses. There is nothing to install during the beta.

In your browser, today

Open **tutorcat.ai** in any modern browser on a phone, a tablet or a computer, and sign in. Everything in this guide works there: the Learning Studio, photos, voice, read-aloud, the parent pages and every setting.

The layout adapts to the screen:

- **On a computer**, the sidebar lists every section, and the Learning Studio shows your **Chats** beside the conversation.
- **On a tablet**, the sidebar shrinks to icons, and on narrower screens the chats open in a drawer.
- **On a phone**, tabs along the bottom take a student to **Home**, **Learn** and **Explore**, and a parent to **Home** and **Settings**. In the studio, the menu button at the top opens the chats.



The Learning Studio on a phone: the subject at the top, the steps card with Got it and Explain more, and the question box with photo and voice buttons

1. **One step at a time**
2. **Snap the page**

Device features TutorCat uses

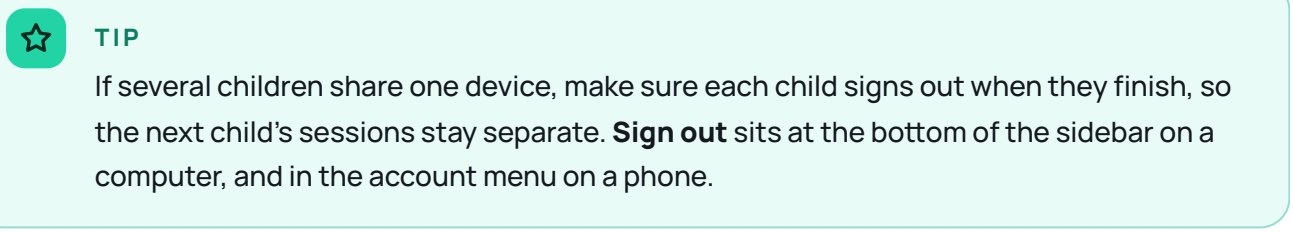
- **Camera**: the photo button lets a student take a picture of their homework, or pick one they already have. The browser asks for permission the first time.
- **Microphone**: where voice is turned on, the browser asks for permission the first time a student records. Recordings are turned into text and never kept.
- **Read aloud**: tutor replies are read using your device's own built-in voice.

Apps for desktop and mobile

The same TutorCat app is being packaged as desktop apps for macOS and Windows, and as mobile apps for Android and iPhone. They will look and work the same as the web version, and use the same account. Until they are ready for beta families, please use TutorCat in your browser.

Light, dark and calmer motion

Every screen comes in a light and a dark theme. Out of the box, TutorCat follows your device's own light or dark setting. Students can choose **Light**, **Dark** or **Follow system** in **Settings → Appearance**, where **Reduce motion** also turns off celebrations and floating animations. These choices are saved on the device they are set on, and the theme also applies to anyone else who uses TutorCat in that browser.



ABOUT TUTORCAT

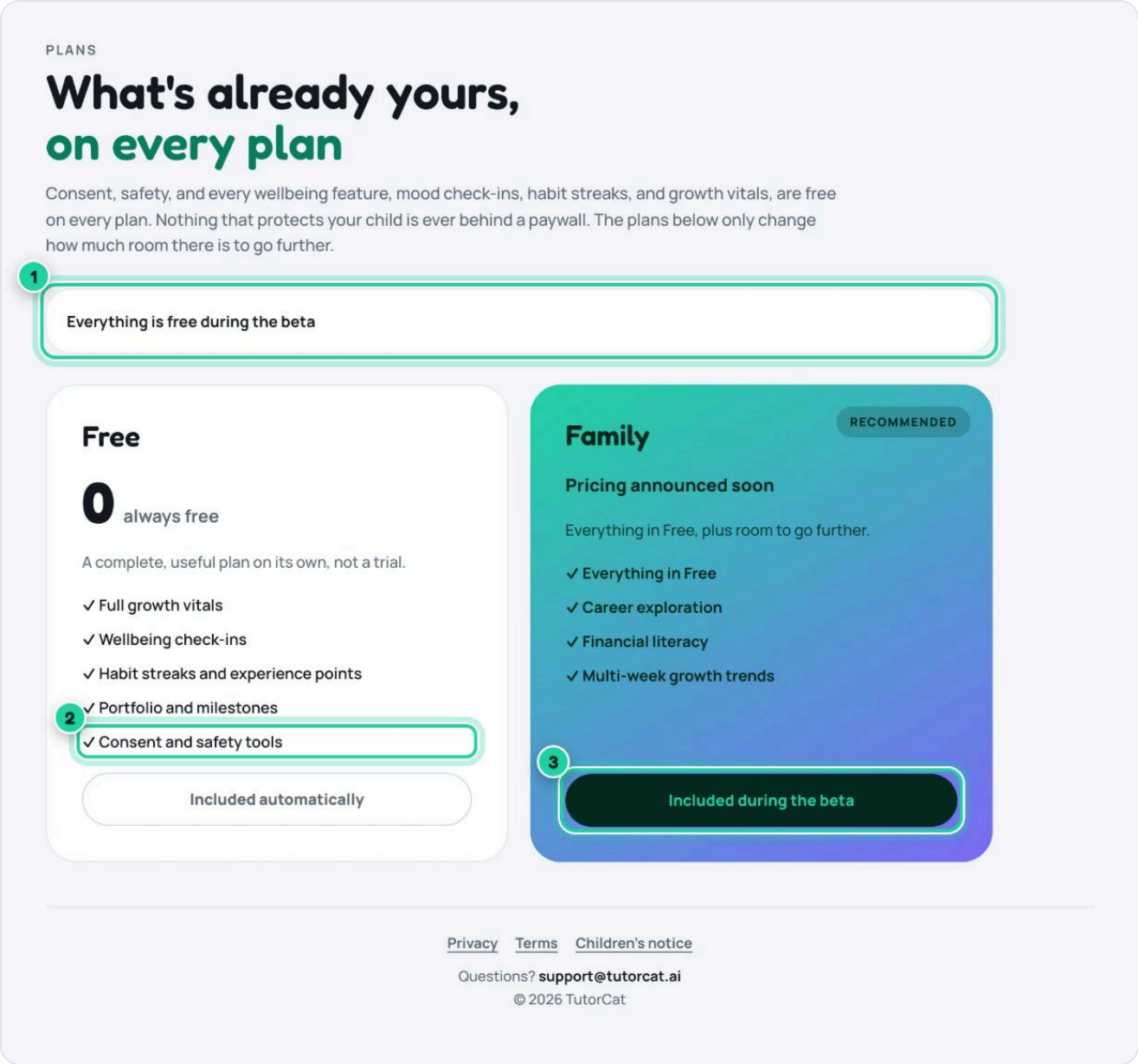
Plans and the beta

Everything is free during the invite-only beta, no card needed, and nothing that protects a child is ever behind a paywall.

The beta is free

TutorCat is in an invite-only beta with a small group of families. While the beta runs:

- **Everything is free.** There is nothing to pay and no card to enter.
- **Every account gets the full Family features**, such as career exploration and financial literacy lessons.
- **Payments are switched off.** If that ever changes, TutorCat will tell you ahead of time, and you will never be charged without agreeing to a price first.



The Plans page during the beta: "Everything is free during the beta", the Free plan, and the Family plan marked "Included during the beta"

1. **Free during the beta**
2. **Protection on every plan**
3. **Family features included**

A parent can see this on the **Plans** page: open **Settings** and tap **See plans** (or **Manage plan**) under your current plan. A student sees their own plan in **Settings** → **Plan**.

The plans

	Free	Family
Price	0, always free	Pricing announced soon
What it includes	Full growth vitals, wellbeing check-ins, habit streaks and experience points, portfolio and milestones, consent and safety tools	Everything in Free, plus career exploration, financial literacy and multi-week growth trends

The Free plan is "a complete, useful plan on its own, not a trial."

Free on every plan, always

Some things are never for sale. On every plan, paid or not:

- consent controls,
- safety screening, helplines and parent safety alerts,
- wellbeing check-ins,
- downloading your data, and
- deleting your data.

As the Plans page puts it: "Nothing that protects your child is ever behind a paywall."

Invite codes

During the beta you need an invite code to create an account. It arrives in your welcome email from beta@tutorcat.ai, and looks like `XXXX-XXXX-XXXX`.

- One code covers a whole family. Please do not share it outside your family.
- If a code is lost, or stops working, reply to your welcome email and we will send a new one.
- If you do not have a code yet, **Join the waitlist** on the sign-up screen sends an email to support@tutorcat.ai.

What a beta means

TutorCat is still being built, with your help. Some things will change, some will break, and the tutor will sometimes get an answer wrong. Your feedback shapes what comes next:

- Parents can tap **Feedback** in the sidebar at any time.

- Students can use **Settings** → **Feedback**.
- Or reply to your welcome email.

A real person on the TutorCat team reads every message. Please don't include anything private.

ABOUT TUTORCAT

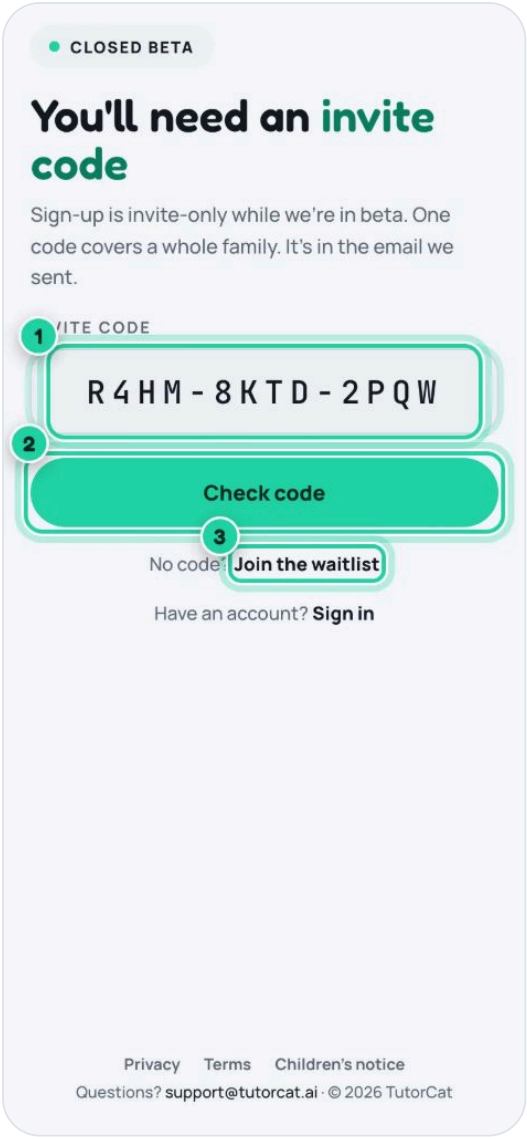
Getting started with an invite

Create your account with your family's invite code, link your child, give consent, and ask the first question.

Joining the beta takes a few minutes. You need your family's invite code, which arrives in your welcome email from beta@tutorcat.ai.

1. Enter your invite code

Go to **tutorcat.ai**. On the sign-in screen, tap **Create an account** (next to "New here?"). Because the beta is invite-only, TutorCat first asks for your code.



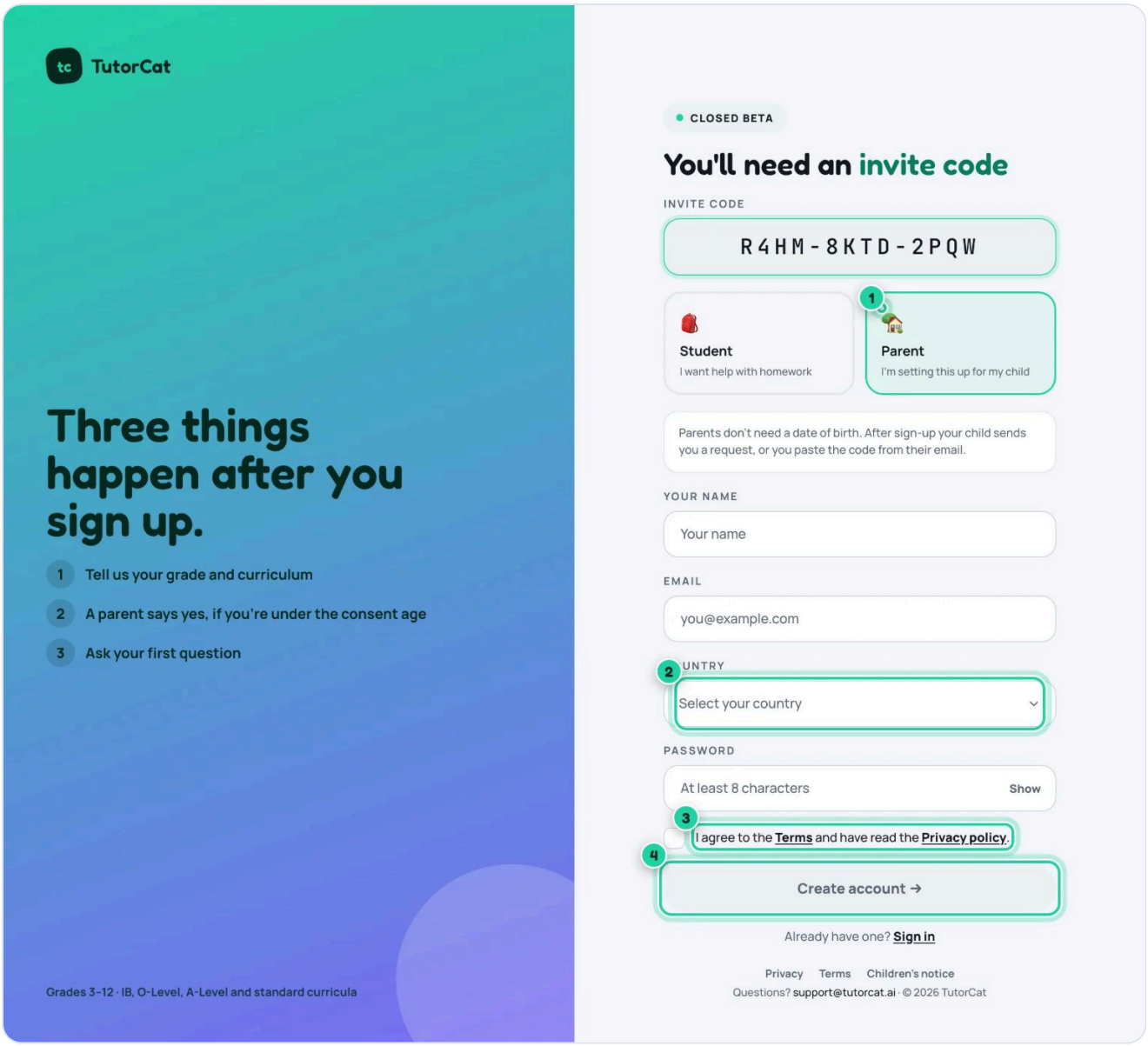
The invite step on a phone: "You'll need an invite code", the code box, Check code, and Join the waitlist

1. **Code from your email**
2. **Check it**
3. **No code yet?**

Type the code from your email into **Invite code** and tap **Check code**. One code covers a whole family.

2. Create your account

Choose who you are, **Student** or **Parent**, and fill in the form.



The create-account form with Parent chosen: name, email, country, password, and the agreement to the Terms and Privacy policy

1 **Choose Parent** 2 **Country sets consent age** 3 **Read the terms and privacy**
4 **Create your account**

- **Parents** give their name, email, country and a password. Parents don't need a date of birth.
- **Students** give a display name, date of birth, email, country, grade level and a password.
- **Country** matters: it decides the consent age. It can be set once, so please choose carefully.
- Passwords need at least 8 characters.
- Tick **I agree to the Terms and have read the Privacy policy** (both open right there to read), then tap **Create account →**.

3. Link parent and child

There is no way for a parent to create a child's account. Your child signs up as a **Student**, on their own device or yours, using your family's invite code. Then they follow a short setup:

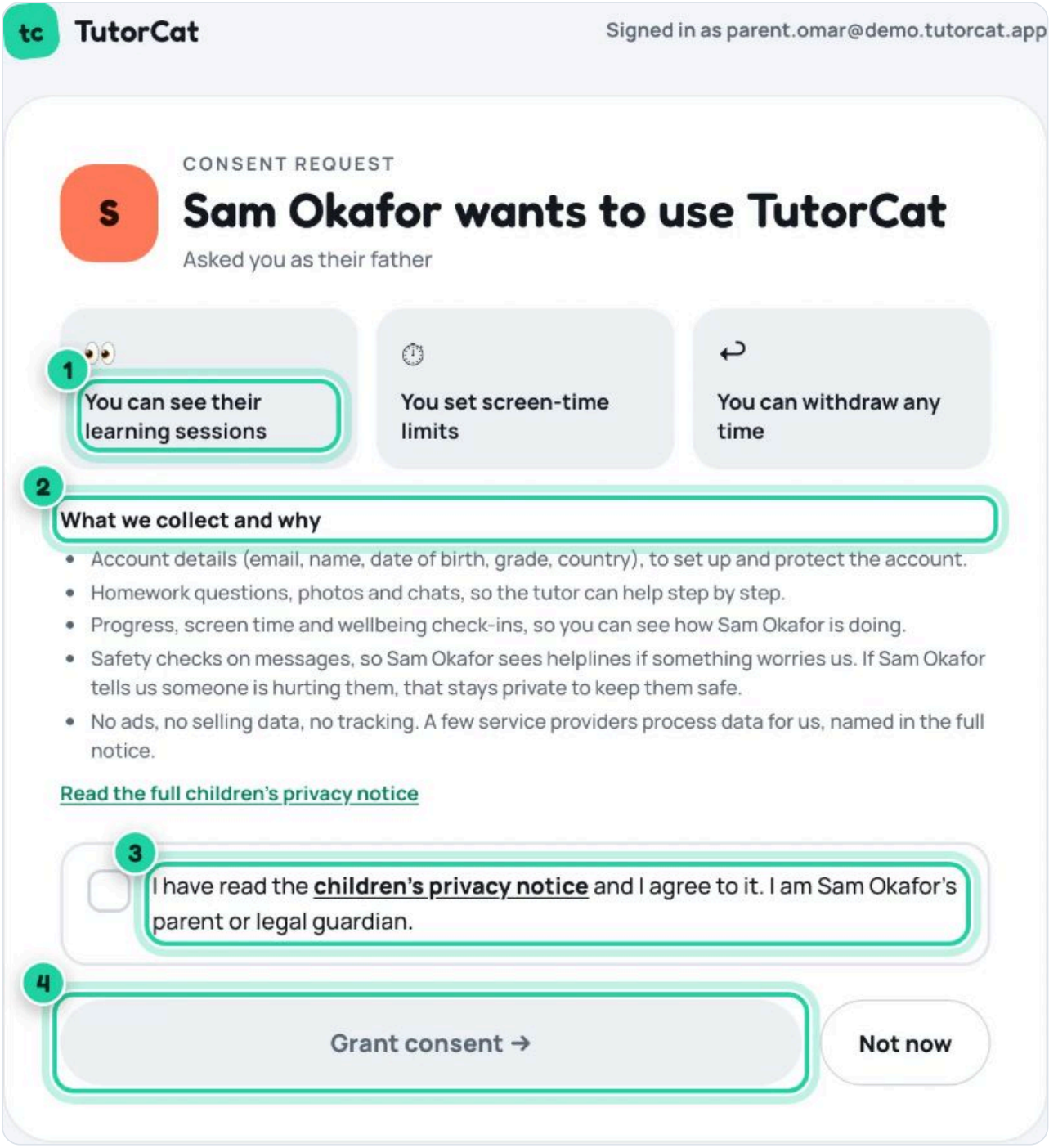
1. **Profile**: they check their name and grade.
2. **Curriculum**: **Standard**, **O-Level / IGCSE**, **A-Level** or **IB**.
3. **Parent**: if they are below the consent age in your country, they enter your email and your relationship (mother, father, guardian or other), then tap **Send request**.
4. **Waiting**: they wait for you to say yes. The screen keeps checking for your answer, and they can tap **Check again**.

Children at or above the consent age can start straight away. They can still invite you later from **Settings** → **Parents** → **Add a parent**, so you can see their sessions.

> **TIP**
> If you are a parent arriving from your child's consent email and do not have an account yet, you will need your family invite code to create one. Set up your parent account first if you can.

4. Give consent

You receive an email from TutorCat with a link. Open it and sign in to your parent account. You will see a consent request that explains what you can do and what TutorCat collects.



The consent request: "Sam Okafor wants to use TutorCat", what you can do, what is collected and why, the agreement checkbox, and Grant consent

1 What you can do 2 What is collected 3 Your agreement 4 Say yes

Read the summary (and the full children's privacy notice, if you like), tick the box confirming you are the child's parent or legal guardian, and tap **Grant consent →**. Your child can start right away. You can also tap **Not now** and decide later.

GOOD TO KNOW

The link works for 7 days. Check your spam folder if the email does not arrive. If the link does not work, paste the code from the same email into **Settings → Add another child → Paste code**, or tap **Review request →** on your home page.

If a second parent or guardian also wants to see your child's sessions, your child can send them a request too. Each parent's consent is separate.

5. Ask the first question

Your child opens **Learning**, picks a subject and asks. From there, see *How a tutoring session works*.

As a parent, your home page fills up as your child learns: activity, summaries, wellbeing and screen time. A good first step is to set a screen-time limit in **Settings**.

Need help?

- Questions or problems: support@tutorcat.ai
- Beta questions, or a lost invite code: reply to your welcome email (beta@tutorcat.ai)
- Privacy questions: privacy@tutorcat.ai

ABOUT TUTORCAT

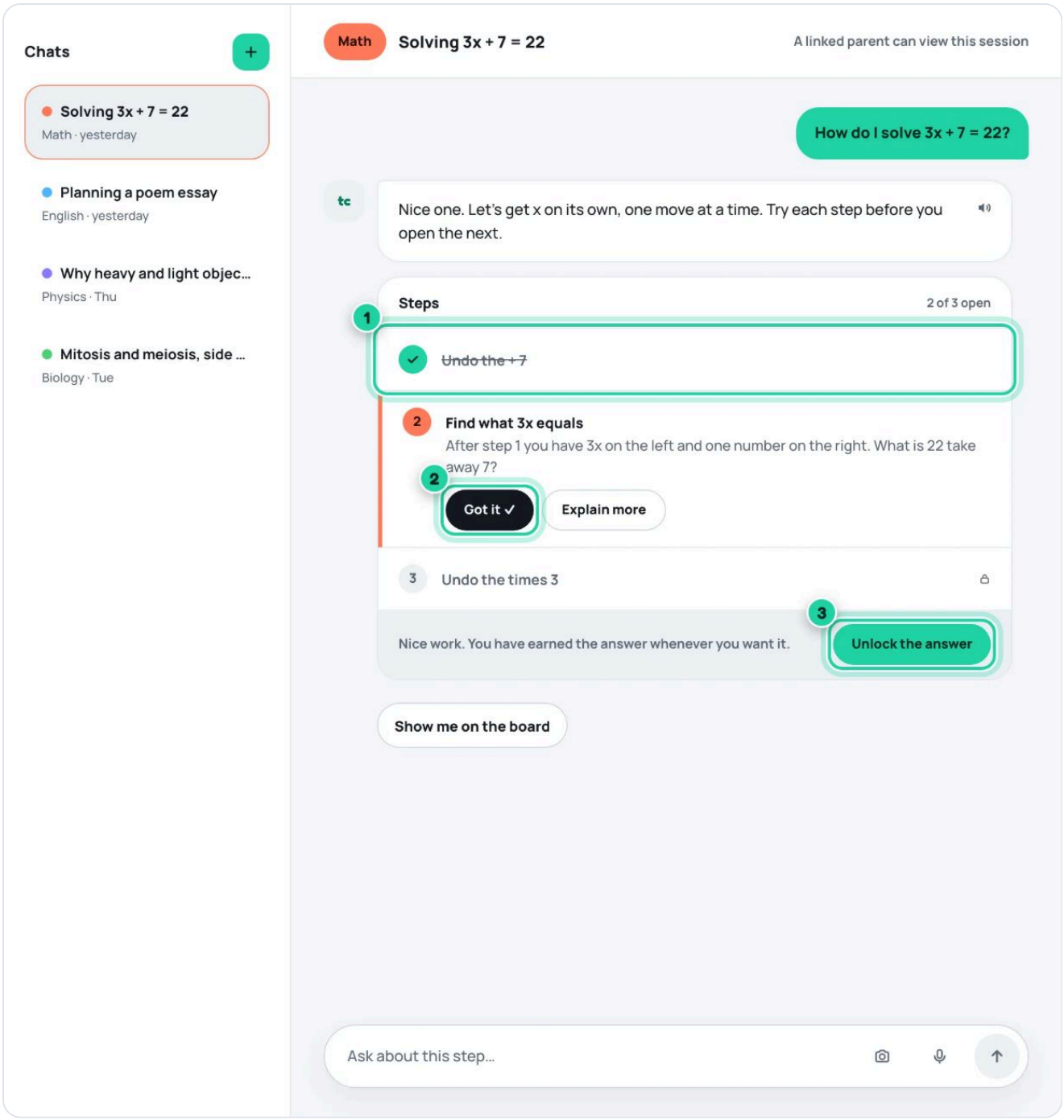
Frequently asked questions

Short answers about answers, ages, cost, consent, what parents see, safety, screen time, privacy and the beta.

Learning

Does TutorCat just give my child the answer?

No. The tutor breaks each problem into steps and shows one at a time. The full answer unlocks only after your child has opened a step and either asked a follow-up or tapped **Got it ✓** on a step. If they ask too early, the tutor nudges them back to the steps. The lock is checked on TutorCat's server, so it cannot be skipped from the device.



Step 1 is ticked off and the card says the answer has been earned, with an Unlock the answer button

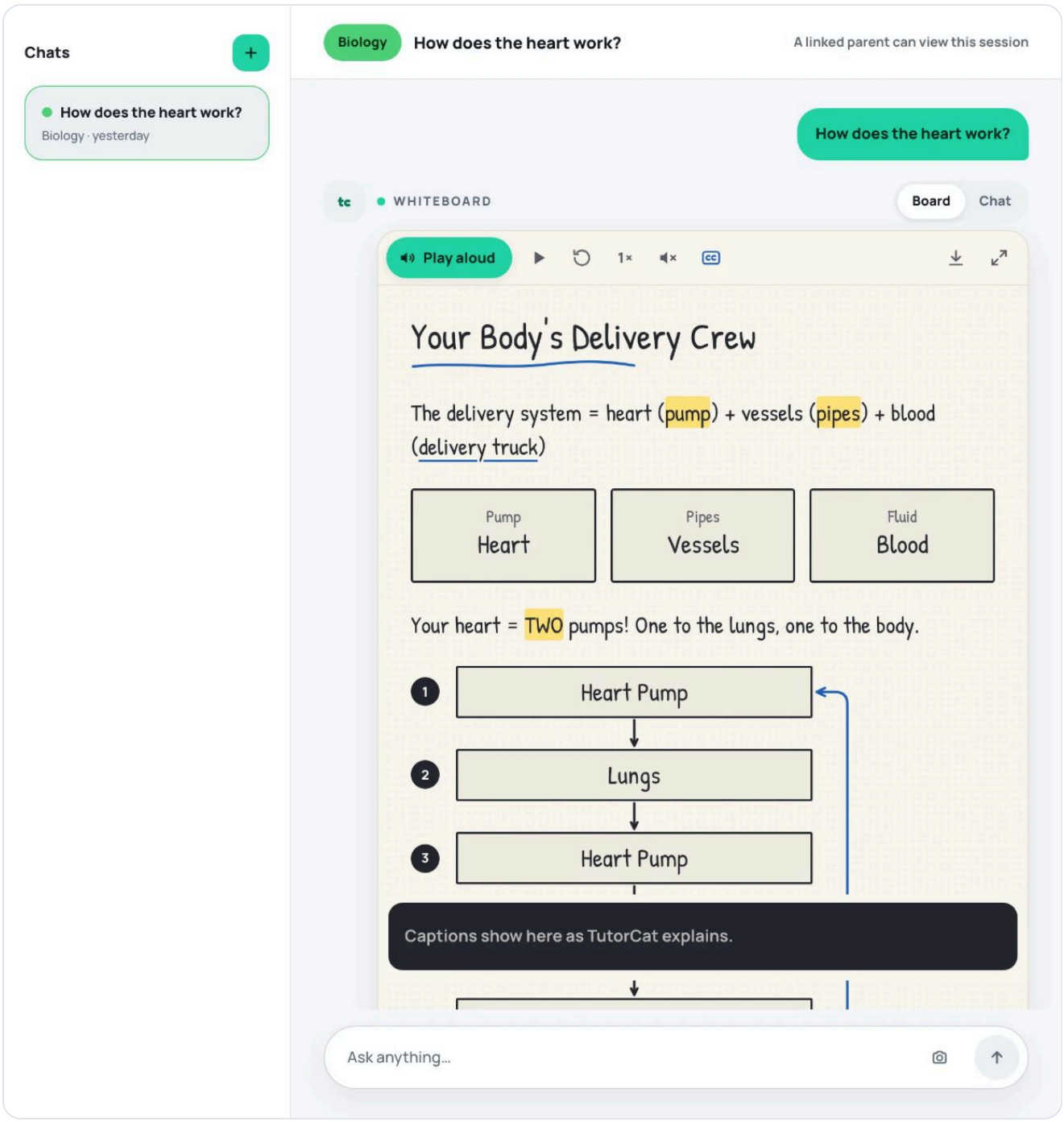
1 **Done steps fold away** 2 **Next step opens** 3 **Answer is now earned**

What ages and subjects does it cover?

Grades 3 to 12, roughly ages 8 to 18. The subject chips are Math, Physics, Biology, Chemistry and English, and **+ Other** covers anything else. Grades 3 to 5 see bigger, simpler screens with tiles for Maths, Science, Reading and The world.

What is the whiteboard?

When your child asks the tutor to explain something, it can answer as an animated handwritten board that is read aloud with captions. It is the same lesson as a chat reply, only drawn. The child can pause it, replay it, tap a part to hear it again, save it as a picture, or switch to plain text. For homework the board shows the method, and the answer still has to be earned. The same safety and privacy rules apply, and parents see the text version in the transcript.



A finished whiteboard lesson on how the heart works

Can my child send a photo or ask out loud?

Yes, they can take or choose a photo of their homework with the camera button. Voice questions work where voice is turned on. For now, voice is switched off for children below their country's consent age, and the microphone is not shown to them.

Is my child's voice recorded?

The recording is turned into text so the tutor can read it, and then discarded. TutorCat never stores the recording. The text appears in the box first, so your child can check it before sending.

What if the tutor gets something wrong?

It can happen: the tutor is an AI. Encourage your child to check important answers with their teacher or textbook. Please tell us about wrong answers with **Feedback**, because it helps us improve.

Parents and consent

Does my child need my permission?

If they are below the consent age in your country, yes. That is 13 in the US, the UK and Pakistan, between 13 and 16 across the EU, and 16 anywhere TutorCat does not have a rule for. Your child cannot use TutorCat beyond the sign-up screens until a parent says yes.

Can I read my child's conversations?

Yes. Once you have given consent, you can read a summary of every session and the full transcript, see wellbeing check-ins including notes, and see screen time and progress. Your child is told this on the screens they use.

Is there anything I can't see?

One thing. If your child writes something that suggests someone at home may be hurting them, that message and the reply to it are kept out of everything parents see, and no parent is alerted. Your child is shown helplines and encouraged to talk to a trusted adult outside the home. Everything else stays visible to you.

Can two parents both be linked?

Yes. Each parent or guardian gives consent separately, and there is no "main" parent. If one withdraws, the other's consent still stands and your child keeps using TutorCat.

Can I limit how long my child uses it?

Yes. In **Settings**, set a daily limit of 30, 45, 60 or 90 minutes, add quiet hours in your own time zone, and choose **Warn** (a 5-minute heads-up, then they can carry on) or **Block** (new questions pause at the limit). Reading past sessions doesn't count, and help is never blocked.

Safety

What happens if my child writes something worrying?

They immediately get kind words, a nudge to talk to a trusted adult and free helplines for your country, with buttons to call. For a serious concern, every parent with consent also gets an urgent email and a safety note on their home page, except in the case of possible harm at home described above.

Will the email tell me what my child wrote?

No. The email and the safety note describe the kind of concern, for example that your child "may be being bullied", and suggest how to start a calm conversation. A parent can read the transcript from the note.

Can TutorCat staff read my child's messages?

No. The admin tools show only counts, such as the number of active families or safety events. Staff cannot open a child's conversations, photos or check-ins.

Is TutorCat an emergency service?

No. It does not watch children in real time and cannot send help. If you think your child is in danger, call your local emergency number.

Privacy and data

Do you show ads or sell data?

Never. TutorCat has no ads, sells no data, uses no third-party tracking and uses no cookies.

How do I get a copy of my child's data?

In **Settings**, tap **Export Sam's data** (it shows your child's name), then **Prepare export**. It is a download you can open or save straight away. Students can download their own data from **Settings** → **Your data**.

How do I delete our data?

In **Settings**, tap **Delete Sam Okafor's data…** (it shows your child's name), type your child's name and your password, and confirm. It happens straight away and cannot be undone. You can delete your own parent account from **Settings** → **Delete account**.

The beta

How much does it cost?

Nothing during the beta. There is no card to enter, and every account gets the full Family features. Safety, consent, export and deletion are free on every plan, always.

How do I get an invite?

Invites go to a small group of families by email. If you don't have one, tap **Join the waitlist** on the sign-up screen, or email support@tutorcat.ai.

Is there an app to download?

Not yet for beta families. TutorCat runs in any modern browser at tutorcat.ai on a phone, tablet or computer. Desktop apps for macOS and Windows and mobile apps for Android and iPhone are being prepared from the same app.

Can a teacher or school use TutorCat?

There is no teacher or school account: every account is a student or a parent. Teachers are welcome to recommend TutorCat to families.

Which countries is it for?

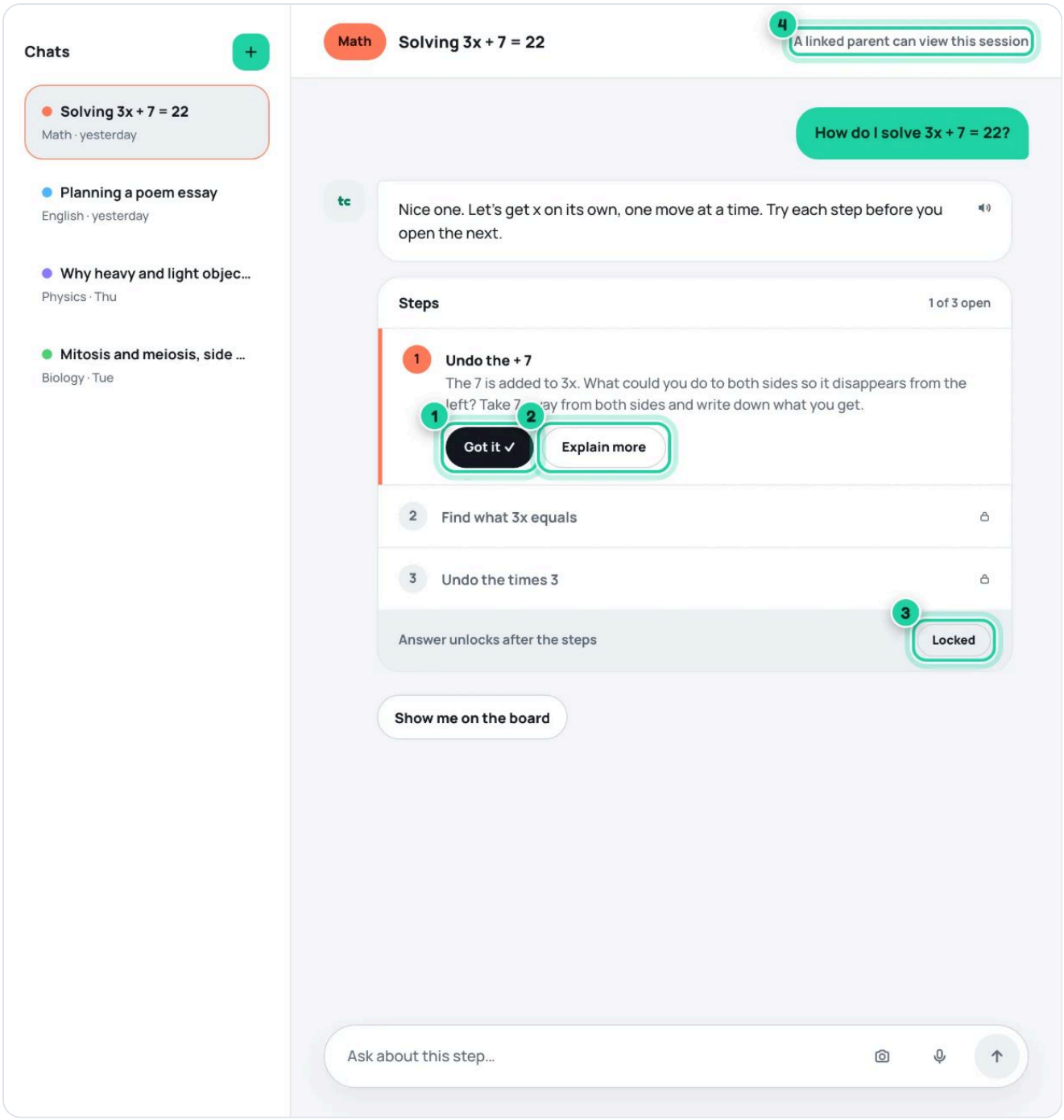
The beta includes families in the United States, the United Kingdom, Pakistan and the European Union. Consent ages and helplines follow the country chosen at sign-up.

ABOUT TUTORCAT

Glossary

The words TutorCat uses, in plain language.

The words you will see in TutorCat and in this guide, from A to Z.



A tutor reply as a Steps card: step 1 open with Got it and Explain more, later steps locked, and the answer locked at the bottom

1. **Tap when it makes sense**
2. **Ask for another way**
3. **Answer stays locked**
4. **Parents can see sessions**

Answer gate. The lock on the full answer. It opens once a student has opened at least one step and either asked a follow-up or tapped **Got it ✓** on a step. Before that, the button says **Locked**; after, it says **Unlock the answer**.

Beta. The early, invite-only version of TutorCat that a small group of families is using now. It is free while it runs.

Block. A screen-time choice for parents. When the daily limit is reached, or during quiet hours, new questions pause. A reply already on its way finishes, and old conversations stay readable.

Chats. The list of a student's saved sessions in the Learning Studio. Tap one to pick up where you left off.

Consent. A parent's or guardian's permission for their child to use TutorCat. Each parent gives or withdraws it separately.

Consent age. The age below which a child needs a parent's consent: 13 in the US, the UK and Pakistan, 13 to 16 across the EU, and 16 anywhere else.

Consent code. The code in the consent email. If the link in the email does not work, a parent can paste the code instead.

Curriculum. The course a student follows: Standard, O-Level / IGCSE (Cambridge, Edexcel or AQA), A-Level (Cambridge, Edexcel or AQA), or IB (PYP, MYP or Diploma).

Explain more. The button on an open step that asks the tutor to explain it a different way, with a smaller example.

Explore. Short lessons beyond homework, such as career exploration and financial literacy.

Export. A downloadable copy of the data TutorCat holds. Parents can export a child's data, and students their own. It is free and ready in moments.

Gaps. Patterns on the parent home page that may be worth a look, such as "Answer reliance" or "Needs more scaffolding", each with a suggested next step.

Got it ✓. The button a student taps when a step makes sense. The step folds away with a tick and the next one opens.

Grades 3 to 5. The youngest group, who see bigger, simpler screens, four big subject tiles and replies read aloud automatically.

Helplines. Free phone or text lines a child can contact for support, chosen for their country. TutorCat shows them whenever a message worries the safety check.

Invite code. The code you need to create an account during the beta, shaped like `XXXX-XXXX-XXXX`. One code covers a whole family.

Learning Studio. The place where homework happens: the **Learning** section of the student's sidebar.

Linked parent. A parent or guardian who has given consent for a child and can see their sessions.

Milestones. A student's achievements and the dates that matter for their curriculum.

Portfolio. A student's collection of what they have worked on.

Quiet hours. A daily window, set by a parent in their own time zone, with no sessions.

Safety check. TutorCat's automatic check of what a child sends (messages, photos, check-in notes) for signs they may not be safe. It looks for self-harm, abuse, immediate danger, sexual content and bullying.

Safety note. The card at the top of a parent's home page when a serious concern is found. It describes what happened in general terms, never the child's words.

Screen time. The time a student spends learning in TutorCat. Reading past sessions doesn't count.

Serious and possible concerns. How strongly the safety check rates a worry. Both show the child helplines. Only serious concerns alert parents, and never a concern about possible harm at home.

Session. One tutoring conversation, saved so a student can come back to it and a linked parent can read it.

Session summary. A short description of a session, written by AI after it ends, with a "Struggled with" line where the child found something hard.

Skill profile. A description, for parents, of what a child did over the last 30 days. It is not a score.

Steps card. How the tutor's teaching reply appears: numbered steps, one open at a time, with the answer gate at the bottom.

Streak. The number of days in a row a student has learned with TutorCat.

Transcript. The full, read-only record of a session, as a parent sees it.

Trusted adult. Someone a child feels safe with, such as a parent, a teacher, a school counsellor or a relative. TutorCat's support messages always suggest one.

Vitals. A student's screen time, streaks and experience points.

Warn. A screen-time choice for parents. The student gets a 5-minute heads-up before the daily limit, then can carry on.

Weekly digest. An email to a parent about their child's week, on the day they choose. It can be switched off for each child.

Wellbeing check-in. A quick daily note of how a student feels: mood, confidence about school, and an optional note. A parent with consent can see it, and the note is checked for safety but never used for tutoring.